

Access Statement – Delamere Forest

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01606 889 231
- Site Page www.campingandcaravanningclub.co.uk/delamere

Your Arrival on Site

- Train station 300 metres from site. Bus stop 1.25 miles from site.
- There is a brown tourist camping sign at each end of the B5152 and two Camping & Caravanning Club signs at the entrance, visible from either direction.
- There is a manual entrance gate on site. This gate and the exit gate are both locked between 11pm and 7am.
- Approach road is compacted granite.
- Overnight parking is off site, approximately 20m from the main entrance.
- New arrivals are directed to pull up just past reception. The surface is compacted granite and is reasonably level.
- There is no designated disabled parking.
- There are no handrails leading to reception.
- There is level access to reception.
- There is a fence either side of the path to reception which could be used as a handrail.

Your Check in

- The reception is clearly signed for arrivals.
- Reception opening hours are 9am-10.30am then 4pm-5pm.
- There is a bell on the reception door to which an on-duty team member will respond.
- Level access to reception but made of uneven flagstones.
- There is a slight lip at the door entrance.
- Good clear floor space in reception.
- No low-level reception counters.

Your Pitch

- One car can be parked next to every pitch on site.
- There are no pitches closer than 6 metres to an accessible facility.
- Hardstanding pitches are of compacted granite or gravel.
- The closest level pitches to the facility block are grass only.

Your Facilities

- There is a clear well-maintained path of uneven flagstones leading to the facilities.
- There are 2 deep steps at one end of the facility block.
- There are no ramps leading to the facility block.
- There are no semi-ambulant cubicles.
- All sinks have push button taps.
- There are approved stools in the showers.
- The showers are push button.
- The showers are level with the floor.
- The facility block has wall mounted lights.
- Outer doors open outwards.

Your Disabled Facilities

- There is a level path of uneven flagstones leading to the accessible facility.
- There are no handrails.
- Access to the accessible facility has a slight lip at the entrance.
- The toilet has handrails.
- The toilet has a larger flush handle.
- There is space to the left of the toilet.
- The washbasin cannot be reached from the toilet.
- The washbasin has lever top taps.
- There is no hand dryer.
- There is a low-level mirror above the sink that does not extend to full height.
- The shower has two handrails.
- The shower is dial operated.
- The shower is open access, not a cubicle.
- The shower head is height adjustable.
- The floor is nonslip.
- There is no hair dryer.
- There is an emergency chord next to the toilet and the shower.
- Both chords can be reached from the floor.
- The emergency alarm cannot be heard at either of the staff pitches.
- The emergency alarm can be heard in reception.
- The accessible room can be accessed with a RADAR key.

Your Laundry and Food Preparation Areas

- The laundry and food preparation areas both have level access.
- The approach path is uneven flagstones.
- There is a mixture of screw top and lever taps.
- The washing machine is front loading.
- The washing machine can be reached from the floor.
- The tumble drier is front loading.
- The tumble drier is stacked on top of the washing machine.
- There is a coin operated iron.
- The iron is wall mounted.
- There is an ironing board.
- The ironing board is free standing.
- There are washing up facilities.
- The washing up facilities are indoors.
- The washing up sinks have a mixture of screw and lever taps.
- There is no outdoor drying area.
- Both the laundry and washing up facilities have low level sinks with lever operated taps.

Your Recreational Areas

- There is no indoor recreation area.
- There is no outdoor children's play area.

Waste, Fire and Evacuation

- There is flat level access to the refuse area.
- The path is compacted granite and gravel.
- There are no steps or kerbs.
- There are no handrails.
- All bins are full height industrial 1100 litre bins.
- There are fire triangles at each fire point.
- All firefighting equipment has unrestricted access.
- The assembly points are located outside reception and at the far end of the site.
- Assembly point 1 is uneven flagstones and point 2 is gravel and grass.
- Campers are informed of assembly points in the site leaflet.

Miscellaneous Information

- There are no speed bumps on site.
- There are two large dips in the road leading to the exit.
- At night the facility block and reception have wall mounted lighting and the rest of the site is dimly lit by hook up bollards.
- There is no car park at reception.