

# UK CLUB SITES ACCESS STATEMENT

## Sandringham Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Sandringham.

If you require any further information or wish to book online, please visit:

[www.campingandcaravanningclub.co.uk/sandringham](http://www.campingandcaravanningclub.co.uk/sandringham)

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Sandringham Camping and Caravanning Club Site  
Coach Road, The Sandringham Estate, Norfolk, PE35 6EA

01485 542 555



## Your Arrival on Site

The train station is 7.3 miles from site. The bus stop is approximately 0.8 miles from site.

There is one brown sign on the A149 travelling from Hunstanton, with a welcome sign at the site entrance.

One keypad operated barrier is automatic on exit. It's locked between 11pm and 7am.

Overnight parking is available just outside the main site gate.

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All roads are tarmac and loose gravel.

The visitors parking doubles as the overnight parking which is 10m from the main gate.

New arrivals should pull up to the white line at reception. The surface is gravel and is reasonably level.

There is a handrail attached to the steps, and an access slope to reception.



### Your Check In

We currently meet and greet all new arrivals in their vehicles unless they have an outstanding balance.

The reception is clearly signed for arrivals.

Reception is open from 9am-10am then 4pm-5pm (minimum office hours, seasonal variations may apply).

There is an intercom at the side of the reception door, which is connected to an on-duty team member, until 8pm. There is also a mobile phone number for emergency use only.

There is a slight lip on the reception door.

There is good clear floor space in reception.

There is no low-level reception counter, but clipboards are available.



### Your Pitch

Cars can be parked next to all pitches on site.

Twelve service pitches are close to the accessible rooms, and various non-service pitches.

Many level hardstanding and grass pitches are close to the site roads.

Some pitches are in the open.

Many pitches are situated under trees.

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### Travelling Around Site

There are speed bumps along the main site roads.

At night there is high level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards.

The main reception car park can hold at least four cars.

There are a small number of benches dotted around the site.



### The Facility Block

There is a clear, well maintained tarmac path leading to all facility blocks.

There are 6 steps to the rear of the third facility block.

There are 2 steps to the front of the second facility block.

There are no steps to the first facility block.

There are steps into the ladies and gents at all 3 blocks, level to the family and accessible room at blocks 1 and 3.

Some showers have fold down seats, others have permanent seats.

The showers are operated by a push button in some men's and ladies and a dial in others, the family rooms and accessible rooms.

The facility block has wall mounted lights.



### The Accessible Facilities

There is a flat level tarmac paths leading to the accessible facilities.

There is flat level access into the accessible facility.

There are handrails next to the toilets.

There are regular size flush handles.

There is transfer space to the right of the toilet.

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The wash basin cannot be reached from the toilet.

The washbasin has larger than normal lever top taps.

There is a hand dryer located in the room.

There is a low-level mirror above the sink that does not extend to full height.

The shower has several handrails.

The shower is dial operated.

The shower is open access, not a cubicle.

The shower head is height adjustable.

The floor is nonslip.

There are no hair dryers in either block 1 or 3.

There is an emergency cord next to the toilet and in the shower. Both can be reached from the floor.

The emergency alarm can be heard from both staff pitches and reception at block one. Block three cannot.

The accessible rooms are always open, subject to seasonal needs.



## Laundry & Food Preparation Areas

The laundry in block 1 has level access and a step at block 3.

The approach paths are all tarmac.

The taps are screw top.

The washing machine is front loading and can be reached from the floor in block one. Blocks two and three have stacked units.

There is a wall mounted iron.

There are only indoor washing up facility with level access at block 1 and a step at block 2 and 3.

All washing up sinks have screw top taps.

There are two outdoor drying areas. Block three doesn't have one.

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### Recreational Areas

There are two outdoor children's play areas.

Both are accessible over grass with no designated path.

There are several benches overlooking the play areas.

One play area has a bark surface with raised edges surrounding it to keep the bark in place. The other has a soft rubber surface.

One is fenced in, and the other is not.



### Waste, Water, Fire and Evacuation

There are no steps or kerbs restricting access to the water points.

There is a waist high fence surrounding all the water points.

All bins on site are full height industrial 1100L units.

There is a fire triangle located at all water points which have unrestricted access.

Some firefighting equipment is accessed over grass, and others from the tarmac roads.

The assembly points are located beside the managers pitch near reception and at the furthest point of the site next to toilet block 3.

Campers are briefed about the assembly points in the Site Welcome Leaflet on arrival. There are clear signs.



### Ready Camp Tents, Pods and Other Accommodation

There is two car parking space next to each unit. Other cars must be parked in the visitor's car park.

There are no designated paths leading to the units, access is all over grass.

Some units on site have a single step up, the others have no steps.

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Ramps can be provided on request to two of the safari tents.

Further information can be found at [www.readycamp.co.uk](http://www.readycamp.co.uk)

**Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.**



“A lovely quiet site with good facilities and great staff. Suitable for all and handy for visiting Sandringham House and Norfolk coast.”



“Very large but peaceful site surrounded by woodland, great for walking and cycling. Good clean facilities and the staff here are friendly and really helpful.”



“Smashing site. The facilities were very clean, and lots of them to boot so no waiting or queuing for showers or pot washing.”