

Access Statement – Lauder

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01578 750697
- Site Page www.campingandcaravanningclub.co.uk/lauder

Your Arrival on Site

- Galashiels train station is 20 miles away, Stow is 12 miles. Nearest bus stop is 800 yards
- There is a brown caravan sign at the turning to site which is situated on the A697. There is no sign to site from the A68
- 1 entrance and 1 exit gate, padlocked at 11pm and unlocked at 7am
- Notice on reception door with instructions for pitching, available pitches and site info leaflet
- Approach road is tarmac but breaking up and uneven in places
- For late arrivals, on site there is no parking available at site but the Lodge Hotel car park is 100 yards up the road and can be used for overnight parking
- For arrivals there is a pull in area before reception building, exiting on to level tarmac
- There is no designated accessible parking but there is space close to reception which is level on gravel
- There are no handrails leading to reception
- No steps but a very slight incline up a concrete path

Your Check in

- Reception is clearly signed
- Opening hours are 9:00am – 10:30am and 4:00pm – 6:00pm
- For out of hours assistance there is a notice on reception door with site mobile phone number for emergencies
- Access leading to reception is up a very slight incline up a concrete path with gravel prior to path
- No step into reception
- Good clear floor space in reception
- No low level reception counter but clipboards can be provided if necessary

Your Pitch

- Cars can be parked next to most pitches on site
- There are 2 pitches close to amenity building
- Hardstanding pitches are loose stone
- Both pitches are level close to the facility block
- All hardstanding pitches are accessed from site road

Your Facilities

- The path is clear and well maintained to facilities
- No steps leading to the block
- A very slight incline on path up to facilities
- No step into facility block
- No semi-ambulant cubicles
- Mixture of taps
- Showers are push button
- There are shower stools in all showers
- All showers have a small step up into them
- There are lights all along the outside of the facility block near the entrance
- There is no motorhome service point at site, to get water on board camper needs a long hosepipe and for waste they need a container/waste master

Your Accessible Facilities

- Access is over a very slight incline on concrete path
- No handrails
- Access is level
- Toilet has handrails
- Toilet has a larger flush handle
- There is transfer space to the left of the toilet
- The wash basin cannot be reached from the toilet
- Washbasin is a mixer tap with a lever
- There is a hand dryer
- A mirror is above the washbasin but not full length
- Shower has a drop down handrail and a fixed one
- Shower is lever dial operated
- Shower is open access
- Shower head is height adjustable
- Floor is tiles with the raised surface for non slip
- No hair dryer
- There is an emergency chord that can be reached from the floor
- Alarm can be heard from the staff pitches and the reception

Your Laundry and Food Preparation Areas

- These areas have good level access
- Both areas are gravel, tarmac and concrete
- In both areas the taps are screw tops
- The washing machine is front loading
- It can be loaded from the floor
- Dryer is front loading
- There is an iron available from reception
- There is a freestanding ironing board available
- There are outdoor, but undercover washing up areas
- Normal screw top taps
- There is an outdoor rotary drying area and pegs available in laundry

Your Recreational Areas

- There is no indoor recreation area
- No outdoor play area

Waste, Fire and Evacuation

- Flat level access leading to the refuse areas
- Path is gravel and tarmac
- No kerb or step
- No handrails
- There are general waste wheelie bins of waist height, a cardboard/plastics recycling bin of shoulder height, and a glass recycling wheelie bin of chest height
- There is a triangle at both site evacuation points and at the water point
- There is unrestricted access to firefighting equipment, some over grass
- Assembly points are, one on tent field at edge of site and one at CDP at opposite side of site
- Both grass surface

Miscellaneous Information

- No speed bumps but there are potholes
- Some pitches have lighted bollards, grass areas are unlit, areas around the facilities/reception building are well lit
- There is no reception car park but arrivals area could hold 2 cars
- No overnight parking area