

# Storage Terms and Conditions

## HOW TO BOOK

Complete our online form - we will then contact you to arrange payment if your application has been successful. Under no circumstances can a winter storage pitch be occupied before payment is made.

## DATES OF OPERATION

Please see the dates of the agreement for each site. The Start Date represents the first night of the scheme and the day from which units can arrive (after 12pm). The End Date represents the day by which units must be removed (see clarifying note on Removal of Unit and consecutive bookings). If storing at a site that will close for winter, please ensure you arrange delivery of your unit before site closure with the Holiday Site Manager.

## REMOVAL OF UNIT ONCE SCHEME HAS ENDED

All units participating in the scheme must be removed from the site by the date specified unless a consecutive booking is made for the same site.

## UNIT MOVEMENTS

Access to units in winter storage is not available during the winter season, unless a unit is kept on a site that is open all year round. If the site is closed for winter, the unit cannot be accessed or removed before the end of the storage period.

Units can be removed from storage (on year round sites only) with 48 hours' notice between the hours of 7am and 6pm.

Units should be returned no later than 6pm. If you need to return your unit later than 6pm, this can only be done up to 8pm and must be by prior arrangement with the site.

Please note, units stored at Glenmore may not be removeable due to extreme weather conditions. If you have any concerns please speak to the site team directly before making the booking. Returning to the same pitch may not be possible.

## USE OF THE STORED UNIT FOR ACCOMMODATION

A unit may not be used for accommodation in any way whatsoever whilst in the storage area.

## DISPLAY OF VEHICLE REGISTRATION

A unit in the storage area must display the correct vehicle registration mark and this must correspond to the entry on the application form.

## GENERAL TERMS AND CONDITIONS

Storage pitch holders are also governed by Camping in the Forest terms and conditions as listed online at [campingintheforest.co.uk/about-us/terms-and-conditions](http://campingintheforest.co.uk/about-us/terms-and-conditions).

Please note, for open all year site, if the unit is in storage, it is permitted for it to be removed for others to use, with the relevant express permission from the unit's owner and on payment of the correct pitch fees.

Do not leave food in your unit when it is unoccupied as it will attract unwanted attention of the local wildlife. As your unit will be pitched in an outdoor environment Camping in the Forest accept no responsibility for any damage caused to units by wear, tear, weathering or by plants and animals.

## UNIT MAINTENANCE

All units in storage must be maintained and in a presentable condition whilst on site. Units must be attended to at least once a year to be cleaned and moved to ensure wheels/brakes have not seized, whilst your unit is in storage it must be roadworthy, Essential repairs to units may be carried out in the Storage Area, however please ensure these arrangements are agreed with the Site Manager beforehand.

## AUDIBLE ALARMS AND WHEEL CLAMPS

Audible warning alarms must not be activated when the unit is unoccupied. All other devices that could draw on the battery must be disconnected.

Wheel Clamps – where these or immobilising devices are fitted, a key must be left with the Site Manager in case of emergency.

## CLUB LIABILITY

A customer's unit is left on the site entirely at the customers own risk at all times.

Camping in the Forest is not to be liable in respect of loss and/or damage however caused to the unit or its contents, nor under any obligation to take any steps whatsoever to protect the outfit or the said contents. Where the depositor is not the owner, then the depositor is deemed to be the legal agent of the owner thereof.

## INSURANCE

Units should be insured for material damage and liabilities and a copy of the appropriate Certificate of Insurance must be given to the Site Manager upon arrival at the site.

You must have a full current driving licence and insurance for the vehicle driven. Cars and motorhomes must have a valid road fund licence.

## DANGEROUS INFLAMMABLE GOODS OR GAS BOTTLES

No goods of a dangerous or inflammable nature may be left in or on a unit whilst it is unoccupied. To add to this, for safety reasons, when the member is away from the site only gas bottles that fit within the unit gas locker will be permitted.

## UNAUTHORISED UNITS

If a unit is left on site without permission, i.e. exceeding the period for which the fee was paid, the unit will incur a nightly storage charge until a further booking is made or the unit is removed from site. If after further contact the unit is not removed, then Camping in the Forest shall be entitled to make such arrangements as it may deem fit for the removal of the unit.

The expense of any storage or removal will be for the owner's account and, in the event of the owner failing to pay such an amount within 14 days of it being rendered, the owner is deemed to have authorised Camping in the Forest to make such further arrangements as it may deem fit to dispose of the unit to reimburse itself for any out of pocket expenses and recover any unpaid fees due.

Camping in the Forest reserves its right to store such a unit and charge the owner a commercial rate for the storage. In all cases, Camping in the Forest will write to the owner to advise them of the above procedure.

Camping in the Forest staff have the right to carry out their duties without risk of violence or abusive language; anyone undertaking any of these types of communication will be asked to leave site. The storage may be cancelled, and a refund will not be available.

## CANCELLING A STORAGE PITCH

If you cancel a booking for a storage pitch giving more than 14 days' notice before the start of the booking, we will refund the fees you have paid, less an administration charge of £35.00.

If you cancel your storage pitch giving less than 14 days' notice before the start of the booking, or it is cancelled once the season is underway, a refund cannot be provided.

All cancellations for storage are required in writing and can be sent as an email to: [storage@campingandcaravanningclub.co.uk](mailto:storage@campingandcaravanningclub.co.uk)