

TERMS AND CONDITIONS FOR A STORAGE PITCH

HOW TO BOOK

Complete our online form - we will then contact you to arrange payment if your application has been successful. Under no circumstances can a Winter Storage Pitch be occupied before payment is made.

DATES OF OPERATION

Please see the dates of the agreement for each site. The Start Date represents the first night of the scheme and the day from which units can arrive (after 1pm). The End Date represents the day by which units must be removed (see clarifying note on Removal of Unit and consecutive bookings). If storing at a site that will close for winter, please ensure you arrange delivery of your unit before site closure with the Holiday Site Manager.

REMOVAL OF UNIT ONCE SCHEME HAS ENDED

All units participating in the scheme must be removed from the site by the date specified unless a consecutive booking is made for the same site. Milarrochy Bay exclusively offers Winter Boat Storage, which has the same terms and conditions as Winter Storage.

UNIT MOVEMENTS

Access to units in Winter Storage is not available during the winter season, unless a unit is kept on a site that is open all year round. If the site is closed for winter, the unit cannot be accessed or removed before the end of the storage period. For year round sites, the Towing Service where offered, is subject to staff availability and should be discussed with the Holiday Site Managers in advance to ensure the service can be provided. Weight Restrictions may apply, and we may decline to tow units deemed unsafe.

Units can be removed from storage (on year round sites only) with 24 hours' notice (48 hours for Tavistock) between the hours of 7am and 6pm. Units should be returned no later than 6pm. If you need to return your unit later than 6pm, this can only be done up to 8pm and must be by prior arrangement with the site.

Please note, due to access restrictions, units in storage at Tavistock can only be moved by the site team.

USE OF THE STORED UNIT FOR ACCOMMODATION

A unit may not be used for accommodation in any way whatsoever whilst in the storage area.

DISPLAY OF VEHICLE REGISTRATION

A unit in the storage area must display the correct vehicle registration mark and this must correspond to the entry on the application form.

GENERAL TERMS AND CONDITIONS

Storage pitch holders are also governed by The Club's terms and conditions as listed in the annual guide and online at campingandcaravanningclub.co.uk/aboutus/policies/general-terms/

Please note, for open all year site, if the unit is in storage, it is permitted for it to be removed for others to use, with the relevant express permission from the unit's owner and on payment of the correct pitch fees if camping on Club Sites.

REPAIRS TO UNITS

All units in Storage must be maintained and in a presentable condition whilst on site. Essential repairs to units that are not roadworthy may be carried out in the Storage Area but permission must first be obtained from the Holiday Site Manager.

AUDIBLE ALARMS AND WHEEL CLAMPS

Audible warning alarms can be activated when the unit is unoccupied only subject to Holiday Site Manager approval; the battery must be fully charged and in good working order to prevent false alarms due to voltage fluctuations. All other devices that could draw on the battery must be disconnected.

Keys and means/instruction to turn off the alarm must be left with the site. If the alarm sounds the customer will be notified and must attend site without delay to assess whether or not there has been an incident and to reset the alarm (including recharging/replacing the battery if applicable). In the event of repeated "false alarms" the Club reserves the right to ask for the alarm to be turned off.

Wheel Clamps – where these or immobilising devices are fitted, a key must be left with the Holiday Site Manager in case of emergency. Please note due to soft ground within the Tavistock Storage area, wheel clamps cannot be used, however, hitchlocks are permitted.

CLUB LIABILITY

A member's unit is left on the site entirely at the member's own risk at all times. The Camping and Caravanning Club is not to be liable in respect of loss and/or damage however caused to the unit or its contents, nor under any obligation to take any steps whatsoever to protect the outfit or the said contents. Where the depositor is not the owner, then the depositor is deemed to be the legal agent of the owner thereof.

INSURANCE

Units should be insured for material damage and liabilities and a copy of the appropriate Certificate of Insurance must be given to the Holiday Site Manager upon arrival at the site.

DANGEROUS INFLAMMABLE GOODS OR GAS BOTTLES

No goods of a dangerous or inflammable nature may be left in or on a unit whilst it is unoccupied. To add to this, for safety reasons, when the member is away from the site only gas bottles that fit within the unit gas locker will be permitted.

UNAUTHORISED UNITS

If a unit is left on site without permission, i.e. exceeding the period for which the fee was paid, the unit will incur a nightly storage charge until a further booking is made or the unit is removed from site. If after further contact the unit is not removed, the Club shall be entitled to make such arrangements as it may deem fit for the removal of the unit.

The expense of any storage or removal will be for the owner's account and, in the event of the owner failing to pay such an amount within 14 days of it being rendered, the owner is deemed to have authorised the Club to make such further arrangements as it may deem fit to dispose of the unit to reimburse itself for any out of pocket expenses and recover any unpaid fees due.

The Club reserves its right to store such a unit and charge the owner a commercial rate for the storage. In all cases, the Camping and Caravanning Club will write to the owner to advise them of the above procedure.

CANCELLING A STORAGE PITCH

If you cancel a booking for a Storage Pitch giving more than 14 days' notice before the start of the booking, we will refund the fees you have paid, less an administration charge of £35.00.

If you cancel your Storage Pitch giving less than 14 days' notice before the start of the booking, or it is cancelled once the season is underway, a refund cannot be provided.

All cancellations for Storage Pitches are required in writing and can be sent as an email to storage@campingandcaravanningclub.co.uk