

# UK CLUB SITES ACCESS STATEMENT

## Rosemarkie Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Rosemarkie.

If you require any further information or wish to book online, please visit:

[www.campingandcaravanningclub.co.uk/rosemarkie](http://www.campingandcaravanningclub.co.uk/rosemarkie)

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Rosemarkie Camping and Caravanning Club Site  
Ness Road East, Rosemarkie, Highlands, IV10 8SE

01381 621117



## Your Arrival on Site

The nearest train station is 14 miles from site. The nearest bus stop is approx. 1 mile from site.

There are two white signs, one at Fortrose, and one sign off Ness Road. There is one large site sign on entrance.

Approach is tarmac leading to loose gravel.

New arrivals should pull up to reception. There is a tarmac layby.

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There is a handrail attached to the reception walkway.

There are no steps but a gentle incline.

There are potted plants along the path.



### Your Check In

The reception is clearly signed for arrivals.

The reception and shop opening times are 9am - 10:30am then 4pm - 6pm.

There is a bell located on the reception door which is connected to an on-duty team member.

There is a sloped, slatted wooden walkway/veranda.

There is a slight lip on the door.

There is good clear floor space in reception.

There is no low-level reception counter, but clipboards are available.



### Your Pitch

Cars can be parked next to most pitches on site.

Four pitches close to the accessible room.

All grass pitches.



### Travelling Around Site

At night, there is low-level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards.



### The Facility Block

There is a gravel and grass path leading to the facilities.

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There is a door lip leading into the blocks.

The accessible room is located by reception.

All sinks have non-lever taps throughout.

There are standalone stools in all showers.

The showers are operated by an on/off push button in the mens and ladies.

The facility block has ceiling lights.



### **The Accessible Facilities**

There is a sloping slatted wooden ramp leading to the accessible facility.

There are handrails leading to the accessible facility.

There is sloped door lip access into the accessible facility.

There are handrails next to the toilet.

There is a regular size flush handle.

There is transfer space to the left of the toilet.

The wash basin cannot be reached from the toilet.

The washbasin has larger than normal lever top taps.

There is a hand dryer located in the room.

There is a low-level mirror above the sink.

The shower has a handrail.

The shower is dial operated.

The shower is open access, not a cubicle.

The shower head is height adjustable.

There are two standalone shower chairs.

The floor is nonslip.

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There is a hair dryer.

There is an emergency cord next to the toilet and in the shower. Both can be reached from the floor.

The emergency alarm can be heard from both staff pitches and also reception.

The accessible room can be accessed with a RADAR key which is available from reception upon arrival if needed.



### Laundry & Food Preparation Areas

The laundry and food preparation areas both have level access.

The approach path is concrete.

The taps are screw top.

The washing machine is front loading and can be reached from the floor.

The tumble dryer is front loading and can be reached from the floor.

There is a wall mounted iron.

There are both indoor and outdoor washing up facilities available.

All washing up sinks have screw top taps.

There is one low level sink in the indoor washing up area.



### Waste, Water, Fire and Evacuation

There is a grass path leading up to all refuse areas.

There are no steps or kerbs restricting access to the refuse areas.

There is a fence surrounding the compound.

All bins on site are full height industrial 1100L units 1.2m high.

There is a fire triangle located at all water points which has unrestricted access over grass.

The firefighting equipment is accessed over grass.

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The assembly points are located in the car park next to reception which is tarmac and the other is in the far camping field which is grass.

Campers are briefed about the assembly point on arrival. There are clear signs.

**Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.**



“Cannot beat the views on this site regardless to where you are pitched. Site facilities were very clean and nearby amenities did not disappoint.”



“Beautiful location, dolphins along the bay, very friendly and helpful staff, clean facilities, and a great base to explore some of the Highlands.”



“Fantastic location on the beach, stunning views, good warm, clean facilities and very friendly wardens. What is there not to like!”