

Access Statement – Delamere Forest

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01606 889 231
- Site Page www.campingandcaravanningclub.co.uk/delamere

Your Arrival on Site

- Train station 300 metres from site. Bus stop 1.25 miles
- There is a brown tourist camping sign each end of the B5152 and two Camping & Caravanning Club signs at the entrance, visible from either direction
- There is a manual barrier on site. This barrier and the exit gate are both locked between 11pm and 7am
- Overnight parking is available outside reception
- Approach road is compacted granite
- Overnight parking outside reception approx. 20m from main entrance
- New arrivals are directed to pull up just past reception. The surface is compacted granite and is reasonably level
- There is no designated accessible parking
- There are no handrails leading to reception
- There is level access to reception
- There is a fence either side of the path to reception which could be used as a handrail

Your Check in

- The reception is clearly signed for arrivals
- Reception opening hours are 9am-10.30am then 4pm-5pm
- For out of hours emergencies, there is a bell on the reception door to which an on duty team member will respond
- Level access to reception but of uneven flagstones
- There is a slight lip at the door entrance
- Good clear floor space in reception
- No low level reception counter

Your Pitch

- Cars can be parked next to most pitches on site
- There are no pitches closer than 65m to an accessible facility
- Hardstanding pitches are of compacted granite or gravel
- The closest level pitches to the facility block are grass only

Your Facilities

- There is a clear well maintained path of uneven flagstones leading to the facilities
- There are 2 deep steps at one end of the facility block
- There are no ramps leading to the facility block
- There is a level path of uneven flagstones leading to the facility block
- There are no semi-ambulant cubicles
- All sinks have push button taps
- There are stools in the showers
- The showers are push button
- The showers are level with the floor
- The facility block has wall mounted lights
- Outer doors open outwards and have keypads

Your Accessible Facilities

- There is a level path of uneven flagstones leading to the accessible facility
- There are no handrails
- Entrance to the accessible facility has a slight lip
- The toilet has handrails
- The toilet has a larger flush handle
- There is space to the left of the toilet
- The washbasin cannot be reached from the toilet
- The washbasin has lever top taps
- There is no hand dryer
- There is a low level mirror above the sink that does not extend to full height
- The shower has two handrails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is no hair dryer
- There is an emergency chord next to the toilet and the shower
- Both chords can be reached from the floor
- The emergency alarm cannot be heard at either of the staff pitches
- The emergency alarm can be heard in reception
- The accessible room can be accessed with a RADAR key

Your Laundry and Food Preparation Areas

- The laundry and food preparation areas both have level access
- The approach path is uneven flagstones
- There is a mixture of screw top and lever taps
- The washing machine is front loading
- The washing machine can be reached from the floor
- The tumble drier is front loading
- The tumble drier is stacked on top of the washing machine
- There is a coin operated iron
- The iron is wall mounted
- There is an ironing board
- The ironing board is free standing
- There are washing up facilities
- The washing up facilities are indoors
- The washing up sinks have a mixture of screw and lever taps
- There is no outdoor drying area
- Both the laundry and washing up facilities have low level sinks with lever operated taps

Your Recreational Areas

- There is no indoor recreation area
- There is no outdoor children's play area

Waste, Fire and Evacuation

- There is flat level access to the refuse area
- The path is compacted granite and gravel
- There are no steps or kerbs
- There are no handrails
- All bins are full height industrial 1100ltr bins 1.2m high
- There are fire triangles at each fire point
- All firefighting equipment has unrestricted access
- The assembly points are located outside reception and at the far end of the site
- Assembly point 1 is uneven flagstones and point 2 is gravel and grass
- Campers are informed of assembly points in the site leaflet

Miscellaneous Information

- There are no speed bumps on site
- At night the facility block and reception have wall mounted lighting and the rest of the site is dimly lit by hook up bollards
- There is no car park at reception
- There is an overnight area outside of reception which will hold six cars