

Access Statement – Scarborough

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01723 366 212
- Site Page www.campingandcaravanningclub.co.uk/scarborough

Your Arrival on Site

- There is a bus stop outside the main entrance to site
- The train station is approximately 4 miles from site
- There is a brown sign on the A165 you can see it from both directions, a brown sign on Field Lane outside entrance to site and two large site signs on entrance
- One keypad operated barrier that is automatic on exit, its locked between 11pm and 7am
- Approach road is tarmac
- The visitors parking doubles as the overnight at the main entrance
- New arrivals can park in the arrivals bays and walk 15mts to reception. The surface is gravel and reasonably level
- There are no designated spaces but plenty of spaces a short, level distance from the reception
- There are no handrails, steps or steep inclines
- There are potted plants around reception

Your Check in

- The reception is clearly signed for new arrivals
- Opening hours are 9am – 10:30am and 4pm – 5:30pm
- 9am – 6pm in busier periods
- If arriving later between 6pm -8pm there is a sign on the reception door to say where staff are on site or campers can use the doorbell located next to reception door
- After 8pm instructions are clearly displayed for the emergency telephone number
- Surface leading to reception is level tarmac
- Slight lip on the door
- Good clear floor space in reception
- Low level counter available in reception

Your Pitch

- Weather permitting all cars can be parked next to all the pitches
- There are a few pitches near to the accessible facility with a mixture of Hardstanding and grass with electric, some grass only pitches available nearby but these may be sloping
- Hardstanding surfaces are honeycomb mesh covered with grass
- There are level pitches close to facility blocks

Your Facilities

- The brick paths are clear and maintained to best of site staff's ability
- No steps but slight lip on the door no lip on door to accessible room
- Small ramp and lip on door. No lip on door to accessible room
- Level access to all blocks with slight ramp
- There are no semi-ambulant cubicles
- All taps are screw top taps apart from in the accessible room
- All showers have free standing stalls in them
- The showers in the main shower blocks have push button and temperatures cannot be adjusted, the accessible and family rooms have dial style and can be adjusted
- The only showers that have a step in them are gents block two the changing cubical and shower floors are the same height but there is a raised step in the middle approximately 3 ½ inches high by 3 ½ inches wide, there are six showers in this block
- There is lighting outside all blocks

Your Accessible Facilities

- Path is flat brick paving leading to the accessible room
- No hand rails are on the outside of the building
- The access is flat
- Wall mounted hand rails are provided at the toilet and the sink and the shower
- The toilet has a larger flush handle
- Transfer space to the left of the toilet
- The washbasin cannot be reached from the toilet
- The tap is a mixer tap with a lever top
- There is a hand dryer with a push button
- There is a mirror over the hand basin it is not full length
- Shower has handrail
- Shower is dial operated
- Open access in a wet room with a shower curtain
- The shower is height adjustable
- Non-slip flooring
- There is no hair dryer
- Emergency cords can be reached from the floor
- The alarm can be heard at the managers pitch very quietly but cannot be heard at the accessible room
- It cannot be heard from reception

Your Laundry and Food Preparation Areas

- These areas have good level access
- Tarmac and brick paving leads to this area
- Taps are screw top
- Washing machines are front loading and floor level
- Tumbler dryers are stack and front loading
- There is a wall mounted iron
- There is a wall mounted ironing board
- There is a freestanding ironing board
- There are outdoor washing up facilities
- Taps are screw top
- There are outdoor drying areas

Your Recreational Areas

- There is an indoor recreation area
- Access is level
- There are no steps
- Seating is available
- Plastic chairs with metal legs
- There is an outdoor children's play area
- It is across the grass which is fairly level
- There is no seating near the play area
- Play area surfaces are rubber at the large play area, bark at small play area
- There is raised edged surrounding the large play area but there is at the small play area around the bark

Waste, Fire and Evacuation

- Access to these areas varies around the site. Not all access is flat and level
- Any pathways are tarmac and fairly level. Some access is across the grass and slopping
- Direct access in to the refuse area is flat and level, no steps or kerbs
- There are no handrails
- Normal black household bins, waist high
- Fire triangle at every fire point around site
- There is unrestricted access to all firefighting equipment on site
- Assembly point is at the main entrance to site in arrivals car park
- Assembly point surface is tarmac

Miscellaneous Information

- Site road has speedbumps
- Lamp posts around roads, wall lights on facility blocks and reception area lights on top of electric bollards
- Approximately 10 vehicles reception and overnight car park are the same area
- We do have additional parking at on the tarmac area around the recreation room available for additional visitors staying with friends on site

Ready Camp

- Parking available next to the ready camp weather permitting
- No designated path, grass access only
- 3 ready camps have one step
- 1 has 2 steps
- 2 have 3 steps