

Access Statement - Sandringham

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries and bookings please contact 01485 542 555
- Site Page www.campingandcaravanningclub.co.uk/Sandringham

Your Arrival on Site

- Train station 8 miles from site. Bus stop is approx. 1.5mile
- There is one Brown sign on the A149 travelling from Hunstanton, one very small CCC wooden sign on entrance
- One keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am
- Overnight parking is available just outside the main site gate
- All roads are loose gravel
- The visitors parking doubles as the overnight which is 10m from the main gate
- New arrivals should pull up to the white line at reception. The surface is gravel and it's reasonably level
- There is a handrail attached to the steps, and also an access slope to reception

Your Check in

- The reception is clearly signed for arrivals
- Reception is open from 9am-12.00pm then 1pm-7pm. (seasonal variations may apply)
- There is an intercom at the side of the reception door which is connected to an on duty team member, until 8.00pm. There is also a mobile phone number for emergency use only
- Slight lip on the door
- Good clear floor space in reception
- No low level reception counter, but clipboards are available

Your Pitch

- Cars can be parked next to most pitches on site
- Twelve service pitches are close to the accessible rooms, and various non-service pitches
- Many level hardstanding and grass pitches are close to the site roads
- Some pitches are in the open
- Many pitches are situated under trees

Your Facilities

- There is a clear, well maintained tarmac path leading to the all facility blocks
- There are 6 steps to the rear off the third facility block
- There are 2 steps to the front of the second facility block
- There are no steps to the first facility block
- There are steps in to the ladies and gents, level to family and accessible room
- Some showers have fold down seats, others have permanent seats
- The showers are operated by a push button in some men's and ladies and a dial in others, the family rooms and disability access rooms
- The facility block has, wall mounted lights

Your Accessible Facilities

- There is a flat level tarmac paths leading to the accessible facilities
- There is flat level access in to the accessible facility
- There are handrails next to the toilets
- There are a regular size flush handles
- There is transfer space to the right of the toilet
- The wash basin cannot be reached from the toilet
- The washbasin has larger than normal lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- The shower has a number of handrails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is a hair dryer
- There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm can be heard from both staff pitches and also reception at block one. Block three cannot
- The accessible rooms are always open, subject to seasonal needs

Your Laundry and Food Preparation Areas

- The laundries all have level access
- The approach paths are all tarmac
- The taps are screw top
- The washing machine is front loading and can be reached from the floor in block one. Blocks two and three have stacked units
- There is a wall mounted iron
- There are only indoor washing up facilities
- All washing up sinks have screw top taps
- There are two outdoor drying areas. Block three doesn't have one

Your Recreational Areas

- There are two outdoor children's play areas
- One is accessible over grass with no designated path, the other has a dedicated path
- There are several benches overlooking the play areas
- One play area has a bark surface with raised edges surrounding it to keep the bark in place. The other has a soft rubber surface
- One is fenced in, and the other is not

Waste, Fire and Evacuation

- There are no steps or kerbs restricting access to the water points
- There is a waist high fence surrounding all the water points
- All bins on site are full height industrial 1100L units
- There is a fire triangle located at all water points which have unrestricted access
- Some firefighting equipment is accessed over grass, and others from the tarmac roads
- The assembly points are located in the storage area near reception and at the furthest point of the site
- Campers are briefed about the assembly points in the site info leaflet on arrival. There are clear signs

Miscellaneous Information

- There are speed bumps along the main site roads
- At night there is high level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards
- The main reception car park can hold at least four cars
- There are a small number of benches dotted around the site

Ready Camp

- There is one car parking space next to each unit. Other cars must be parked next to reception
- There are no designated paths leading to the units, access is all over grass
- Some units on site have a single step up, the others have no steps
- Further information can be found at www.readycamp.co.uk