

## **Access Statement – Conkers**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01283 224925
- Site Page [www.campingandcaravanningclub.co.uk/conkers](http://www.campingandcaravanningclub.co.uk/conkers)

### **Your Arrival on Site**

- Train station 7.5 miles from site. Bus stop is approx. 1.25 miles
- There are two brown signs off the A123, one large site sign on entrance
- One keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am
- Overnight parking is available just outside the main site gate next to reception
- Tarmac to site leading to gravel in car park
- The visitors parking doubles as the overnight parking which is next to the main gate
- New arrivals should pull up to reception. The surface is tarmac and is level
- There are no designated spaces but plenty of spaces a short, level distance from the reception
- There is no handrail attached to the reception wall. But there is a handrail leading up to reception on the veranda
- There are 4 steps one side but a ramp on the other side of the veranda leading to reception
- There are no potted plants along the path

### **Your Check in**

- The reception is clearly signed for arrivals
- Opening hours are 9am-10:30am then 2pm-5pm
- There is a bell located on the reception door which is connected to an on duty team member
- Level concrete slabs
- Slight lip on the door
- Good clear floor space in reception
- A low level reception counter is present, and clipboards are available

### **Your Pitch**

- Cars can be parked next to most pitches on site
- Five pitches close to the accessible room
- Loose, large gravel on two, compact smaller gravel on three
- Many level hardstanding and grass pitches are close to the site road

### **Your Facilities**

- There is a clear, well maintained path leading to the facilities
- There are no steps to the rear of the facility block, but level from the front
- There is a gentle ramp leading in to the blocks on one side
- There are threshold steps in to the ladies and gents, family and accessible room
- There is one semi-ambulant cubicle in both men's and ladies
- All sinks have push button taps throughout
- There are stools with rubber feet in all showers
- The showers are operated by a push button in men's and ladies and in the family room
- The showers have a step up
- The facility block as high level, wall mounted lights

### **Your Accessible Facilities**

- There is a flat concrete flag stone path leading to the accessible facility
- There are no handrails leading to the accessible facility
- There is a threshold step in to the accessible facility
- There are handrails next to the toilet
- There is a large size flush handle
- There is no transfer space to the left of the toilet
- The wash basin can be reached from the toilet
- The washbasin has larger than normal lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- The shower has a number of handrails
- The shower push button operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is a hair dryer
- There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm can be heard from both staff pitches and also reception
- The accessible room cannot be accessed with a RADAR key

### **Your Laundry and Food Preparation Areas**

- The laundry and food preparation areas both have level access
- The approach path is flag stones
- The taps are push button top
- The washing machine is front loading and can be reached from the floor
- The tumble dryers are top loading and can be reached from the floor
- There is a wall mounted iron
- There is no freestanding iron
- There are indoor washing up facilities available
- All washing up sinks have push button top taps
- There is an outdoor drying area with a rota dryer
- There is no low level sink in the indoor washing up area

### **Your Recreational Areas**

- There is no indoor recreation area
- There is an outdoor children's play area
- This is accessible over grass with no designated path
- There is a single bench overlooking the play area
- The play area has a rubber safety surface with raised edges surrounding it
- This entire area is not fenced in

### **Waste, Fire and Evacuation**

- There is a short, steep concrete ramp leading up to all refuse areas
- There are no steps or kerbs restricting access to the refuse areas
- There is a waist high fence either side of the entrance ramp which may be used as a handrail and a fence surrounding the compound
- All bins on site are full height industrial 1100L units
- There is a fire triangle located at all water points which has unrestricted access over grass
- The firefighting equipment is accessed over grass
- The assembly points are located in the main car park which is loose gravel and the other is next to the water point in the lower camping field which is grass
- Campers are briefed about the assembly point on arrival. There are clear signs

### **Miscellaneous Information**

- There are speed bumps along the main site road
- At night there is high level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards
- The main reception car park can hold at least seven cars
- The overnight carpark can hold at least seven cars
- There are a small number of benches dotted around the site