

Access Statement - Barnard Castle

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01833 630228
- Site Page www.campingandcaravanningclub.co.uk/barnardcastle

Your Arrival on Site

- Train station is 20 miles from site. Bus stop is approx. ½ mile
- There are two CCC signs off the B6277 leading to the lane at the site entrance
- There is one keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am
- Overnight parking is available in the visitor's car park behind reception
- The approach road is tarmac
- If arriving after 11pm, the visitors parking doubles as the overnight which is 10m from the main gate
- New arrivals should pull up to reception. The surface is tarmac and is level
- There are designated accessible parking spaces in the visitors carpark
- There are no handrails leading to reception
- There are no steps but there is a very gentle incline

Your Check in

- The reception is clearly signed for arrivals
- Reception is open 9am-10:30am then 2pm-5pm
- If the reception is closed, there is a bell located on the reception door which is connected to an on duty team member
- Access to reception is over level concrete slabs
- There is a slight lip on the door
- There is good clear floor space in reception
- No low level reception counter, but clipboards are available

Your Pitch

- Cars can be parked next to most pitches on site
- Six pitches close to the accessible room
- Hardstanding pitches are loose, small gravel
- Many level hardstanding and grass pitches are close to the site road
- There are many good, level pitches

Your Facilities

- There is a clear concrete path leading to the facility block
- There are no steps leading to the block
- The facility block has a level entrance
- There are no semi-ambulant cubicles
- Screw top taps throughout apart from accessible room which has handles
- There are no seats in the showers
- All showers are taps and temperature can be controlled
- There is a step down in to the shower tray
- There is low level lighting on the outside of the block throughout the night

Your Accessible Facilities

- There is a flat concrete path leading to the room
- There are no handrails leading to the room
- There is flat level access in to the accessible facility
- The door had a RADAR lock
- The toilet has one drop down rail to the left and one wall mounted to the right
- The toilet has a larger flush handle
- There is clear transfer space to the left
- The washbasin cannot be reached from the toilet
- Washbasin taps are lever operated
- There is a hand drier
- There is a mirror, it is not full length
- The shower has wall mounted handrails
- The shower is dial operated
- The shower is open access
- The shower height can be adjusted
- The floor is non-slip
- There is a low level hair dryer
- There is an emergency chord which can be reached from the floor
- The alarm cannot be heard from the site team pitches or the reception
- There are low level hooks for towels

Your Laundry and Food Preparation Areas

- Mostly good level access with a step in to both laundry and dishwashing room
- Access is over level concrete slabs
- All taps are screw top
- At least one washing machine is front loaded
- The tumble driers are front loading and floor level
- There is a wall mounted iron
- There is a freestanding ironing board
- There are indoor washing up facilities
- The sinks are screw top
- There is an outdoor drying area
- There are no low level sinks

Your Recreational Areas

- There is no indoor recreation area
- There is an outdoor children play area
- Access is flat and level over grass
- There is one bench overlooking the play area
- The surface of the play area is rubber
- There are no raised edges surrounding the play area

Waste, Fire and Evacuation

- There is flat level access, over gravel leading to the refuse area
- There are no steps or kerbs
- There are no handrails leading to the compound
- The waste containers are full size 1100L commercial bins. Approx. 1.2m high
- There are fire triangles on all water points
- Access is unrestricted, over grass
- Assembly points are, one in main carpark behind reception. The other is in the grass area opposite facilities block
- The main carpark is gravel, the camping field is grass
- Assembly points are included in the site leaflet, but campers are also informed on arrival

Miscellaneous Information

- There are speed bumps on site
- Facility blocks have external wall lights. Rest of the site is lit from bollards
- There reception car park will hold at least ten cars
- The overnight carpark will hold at least ten cars

Ready Camp

- Car parking is in front of both the ready camp units
- Access is over grass
- Both have one step up to the decked area
- Please visit www.readycamp.co.uk for more information