

## **Access Statement – Wolverley**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01562 850 909
- Site Page [www.campingandcaravanningclub.co.uk/wolverley](http://www.campingandcaravanningclub.co.uk/wolverley)

### **Your Arrival on Site**

- Train station 2.5 miles from site. Bus stop is approx. 100m
- There are two brown signs off the B4189, one large site sign on entrance
- One keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am
- No overnight parking
- Tarmac leading to loose gravel
- There is visitors parking
- New arrivals should pull up to reception. The surface is tarmac and it's reasonably level
- There are no designated spaces
- There is no handrail attached to the reception wall
- There are no steps it is flat
- The path is clear

### **Your Check in**

- The reception is clearly signed for arrivals
- Opening hours are 9am-10:30am then 4.30pm-5pm
- There is a bell located on the reception door which is connected to an on duty team member, also emergency mobile contact number
- Entry to reception is over level tarmac
- Slight lip on the door
- Good clear floor space in reception
- There is a lower level counter available

### **Your Pitch**

- Cars can be parked next to most pitches on site
- No hard standing pitches close to facilities
- Loose gravel pitches on site
- Many level hardstanding and grass pitches are close to the site road

### **Your Facilities**

- There is a clear, well maintained path leading to the facilities
- Two small steps to the rear of the facility block, but level from the front
- There is a gentle ramp leading in to the blocks
- There is one step in to the ladies and gents/family and room
- There is one semi-ambulant cubicle in the family room
- All sinks have push taps throughout
- There are fold down seats in all showers
- The showers are operated by a push button in men's and ladies and a dial in the family room
- The showers are level
- The facility block has low level wall mounted lights

### **Your Accessible Facilities**

- There is a flat level concrete slab path leading to the accessible facility
- There are handrails leading to the accessible facility. As you approach the right rail is wall mounted and to the left is free standing
- There is flat level access in to the accessible facility
- There are handrails next to the toilet
- There is a large size flush handle
- There is transfer space to the left of the toilet
- The wash basin cannot be reached from the toilet
- The washbasin has larger than normal lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- The shower has a number of handrails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is a hair dryer
- There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm cannot be heard from both staff pitches or reception

### **Your Laundry and Food Preparation Areas**

- The laundry and food preparation areas both have level access
- The approach path is concrete
- The taps are push top
- The washing machine is front loading and can be reached from the floor
- The tumble dryers are front loading and can be reached from the floor
- There is a wall mounted iron
- There is a wall mounted ironing board
- The washing up facilities are in door
- All washing up sinks have push top taps
- There is an outdoor drying area with one rotary dryer
- There is one low level sink in the indoor washing up area

### **Your Recreational Areas**

- There is an indoor recreation area
- There are two steps leading to the indoor recreational area
- There is a variety of seating available such as freestanding chairs
- There is an outdoor children's play area
- This is accessible over grass with a designated path
- There is a single bench overlooking the play area
- The play area has a rubber surface
- This entire area is fenced in

### **Waste, Fire and Evacuation**

- Flat level access leading to the refuse area
- All bins on site are full height industrial 1100L units 1.2m high
- There is a fire triangle located at all water points which has unrestricted access over grass
- The firefighting equipment accessed over grass
- The assembly points are located in the main car park which is loose gravel and the other is in the far camping field which is grass
- Assembly points are included in the site leaflet. There are also clear signs

### **Miscellaneous Information**

- There are no speed bumps along the main site road
- At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards
- The main reception car park can hold at least eight 5 cars
- The overnight carpark can hold at least 5 cars
- There are a small number of benches dotted around the site