

Access Statement – Normans Bay

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01323 761 190
- Site Page www.campingandcaravanningclub.co.uk/normansbay

Your Arrival on Site

- Train station 0.5 miles from site. Bus stop is approx. 0.5 miles
- Take the turn signed Pevensey Bay off the A27 (ignore sign to Norman's Bay as this road is unsuitable for caravans). Brown signs then mark directions to the site. There is a large site sign on entrance
- One keypad operated entrance barrier that is automatic on exit. It's locked between 11pm and 7am
- Overnight parking is available in the car park outside reception
- Site roads are tarmac
- The visitors parking doubles as the overnight which is inside the main gate opposite reception
- New arrivals should turn left inside the main gate and follow the arrows to pull up outside reception. The surface is tarmac and level
- There are no designated spaces but plenty of spaces a short, level distance from the reception
- There is a handrail alongside the ramp to reception
- No steps but a gentle incline

Your Check in

- The reception is clearly signed for arrivals
- Opening hours are 9am-10:30am then 4pm-5:30pm
- There is a bell located on the reception door which is connected to an on duty team member
- Access over level concrete
- Slight lip on the door
- Good clear floor space in reception
- There is a low level reception counter and clipboards are available

Your Pitch

- Cars can be parked next to pitches on site
- There are pitches close to the accessible room
- Loose, large gravel on two
- Many level hardstanding and grass pitches are close to the site road

Your Facilities

- There is a clear, well maintained path leading to the facilities
- There is a gentle ramp leading in to the blocks
- There are steps in to the ladies and gents, level to family and accessible room (Block 1) and level to the accessible room (Block 2)
- There are semi-ambulant cubicles in both men's and ladies in block 1
- All sinks in Block 1 have push button taps. There are Lever taps in the accessible room on Block 2
- There are fold down seats in all showers on Block 1 and stools in all showers on Block 2
- The showers are operated by a push button in men's and ladies and a dial in the family room on Block 1. Lever and dial fittings throughout Block 2
- The showers have level access
- The facility blocks have low level, wall mounted lights

Your Accessible Facilities

- There is a flat level concrete slab path leading to the accessible facility
- There are no handrails leading to the accessible facility
- There is flat level access in to the accessible facility
- There are handrails next to the toilet
- There is a regular size flush handle
- There is transfer space to the left of the toilet
- The wash basin can be reached from the toilet in Block 1, not in Block 2
- The washbasin has larger than normal lever top taps
- There is no hand dryer located in the room
- There is a low level mirror above the sink next to the toilet that does not extend to full height
- The shower has a number of handrails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is a hair dryer in Block 1 but not Block 2
- There is an emergency cord next to the toilet and in the shower in Block 1. Both can be reached from the floor. There is an emergency cord in Block 2
- The emergency alarm can be heard from reception
- The accessible rooms can be accessed with a key

Your Laundry and Food Preparation Areas

- The laundry and food preparation areas both have level access
- The approach path is concrete slabs
- The taps are screw top
- The washing machine is front loading and can be reached from the floor
- The tumble dryers are front loading but cannot be reached from the floor
- There is a wall mounted iron
- There are both indoor and outdoor washing up facilities available
- Washing up sinks in Block 1 have push button taps. Sinks in Block 2 have screw top taps
- There is one low level sink in both the washing up area on Block 1

Your Recreational Areas

- There is an indoor recreation area
- There is level access to this area
- There are freestanding chairs
- There is an outdoor children play area
- This is accessible over grass with no designated path
- There is a single bench overlooking the play area
- The play area has a rubberised surface with raised edges

Waste, Fire and Evacuation

- There is a level access to the single refuse area located adjacent to reception
- There is a fence surrounding the compound
- All bins on site are full height industrial 1100L units 1.2m high
- There is a fire triangle located at all water points which has unrestricted access over tarmac
- The firefighting equipment is accessed over tarmac except for the extinguishers next to the motorhome service point which is accessible over grass
- The assembly point is located in the main car park which is tarmac
- Campers are briefed about the assembly point on arrival. There are clear signs

Miscellaneous Information

- There are speed bumps along the main site access road
- At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards
- The main reception and overnight car park can hold at least 12 cars
- There is a bench outside the reception area