

## **Access Statement – Moffat**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01683 220 436
- Site Page [www.campingandcaravanningclub.co.uk/moffat](http://www.campingandcaravanningclub.co.uk/moffat)

### **Your Arrival on Site**

- Train 17 miles, and bus stop is 500 metres away
- One brown sign on the A708 directs to site
- One keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am. There is also a wooden double gate that is locked during these times at the entrance
- No overnight parking facility for late arrivals
- Approach road is tarmac (with pot holes as it is an unadopted road!)
- When barriers are locked, car parking for customers is available in a small gravel (large stone) carpark at the side of the site entrance
- There is a gate for pedestrian access to the site which is over concrete slabs
- New arrivals should pull up to reception. The surface is tarmac and it is level
- There is no designated accessible parking
- There are no handrails leading to reception
- There are no steps
- 70mm door threshold to gain access to reception

### **Your Check in**

- Reception is well signed
- Sign on reception door with clear instructions if the office is closed
- Office hours are; Winter 09:00 – 10:30 and 16:00 – 17:00, Summer 09:00 – 18:00
- For out of hours assistance there is an intercom on the reception door which is connected to an on duty team member instructions are clearly signed on the door
- Level concrete slabs lead to reception
- 70mm door threshold to gain access to reception
- Good clear floor space
- No low level reception counter, but clipboards are available

### **Your Pitch**

- Cars can be parked next to most pitches on site
- Six pitches close to the accessible room
- Loose, large gravel on all hardstanding pitches
- There are level pitches close to the facility block
- Many level hardstanding and grass pitches are close to the site road

### **Your Facilities**

- There is a clear well maintained path leading to the facility block
- No steps but all external doors have thresholds
- There is no ramp leading to the facility block
- There is level access into the facility block
- There are no semi-ambulant cubicles
- Taps are push button. Temperatures cannot be adjusted
- Wall hung seats in all shower cubicles
- Showers are Push button in main facilities , dial operated in parent and child room
- The shower doesn't have a step
- The facility block is lit at night

### **Your Accessible Facilities**

- There is a flat concrete/tarmac path leading to the facility
- There are no handrails
- There is flat level access into the facility
- Toilet has handrails both sides
- Toilet has a larger flush handle
- There is transfer space on the right
- The washbasin can be reached from the toilet
- Taps are lever top
- There is a hand dryer
- There is a full length mirror
- Shower has handrails, right side only as you're looking at it
- Shower is dial operated
- Shower is open access
- Shower is height adjustable
- Floor is non-slip
- There is a hair dryer
- There is an emergency chord that can be reached from the floor
- The alarm cannot be heard from the reception or staff pitches
- The room is accessed by a RADAR key

### **Your Laundry and Food Preparation Areas**

- These areas have good level access
- Surface leading to these areas is Concrete/tarmac
- Cross head Taps
- Washing machine is front loading
- At least one washing machine can be loaded from the floor
- Tumble dryer is front loading
- There is a wall mounted iron
- There is a wall mounted ironing board
- There are out, but undercover, washing up facilities
- Sinks are push button
- There are no outdoor drying areas
- Outdoor washing up area has two low level sinks

### **Your Recreational Areas**

- No recreational room or play area on site

### **Waste, Fire and Evacuation**

- There is good, level access to the refuse area
- Access is over concrete paths
- There are fire triangles on site
- There is unrestricted access to firefighting equipment on site

### **Miscellaneous Information**

- There are speedbumps on site. They have gaps for pedestrian access
- Overnight carpark will hold six cars
- Site is dimly lit, facility block is well lit