

Access Statement – Kessingland

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01502 742 040
- Site Page www.campingandcaravanningclub.co.uk/kessingland

Your Arrival on Site

- o Train station 5 miles from site. Bus stop is approx. 500m
- o There is one brown sign off the A12, follow signs to Africa Alive and down their drive
- o One keypad operated barrier on entrance and one automatic barrier on exit. They are time locked between 11pm and 7am
- o Overnight parking is available just outside the main site gate
- o The visitors parking doubles as the overnight parking which is 5m from the main gate and is level tarmac with some loose gravel
- o New arrivals should pull up to reception. The surface is tarmac and level
- o No steps but a gentle incline on slabs through a wooden arch

Your Check in

- o The reception is clearly signed for arrivals
- o Opening hours 9am-10:30am then 4pm-5.30pm
- o There is a bell located on the reception door which is connected to an on duty team member until 8pm and then details of procedures to be followed for an out of hours emergency are clearly shown on a notice
- o Level concrete slabs lead to reception
- o Slight lip on the door
- o Good clear floor space in reception
- o No low level reception counter, but clipboards are available

Your Pitch

- o Cars can be parked next to all pitches on site
- o Six pitches close to the accessible room
- o All pitches are grass with electric with some close to the site road

Your Facilities

- o There is a clear, well maintained path leading to the facilities
- o There are low steps in to the ladies, gents and family. Level entry to accessible facility
- o There is fixed seating in all showers
- o The showers are operated by a push button in men's and ladies and a dial in the family room
- o The showers have a step down
- o The facility block has low level, wall mounted lights

Your Accessible Facilities

- There is a flat level concrete slab path leading to the accessible facility
- There is flat level access in to the accessible facility
- There are handrails next to the toilet
- There is a larger size flush handle
- There is transfer space to the left of the toilet
- The wash basin cannot be reached from the toilet
- The washbasin has lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- The shower has a number of handrails and a fixed seat
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is an emergency cord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm can be heard from both staff pitches and also reception

Your Laundry and Food Preparation Areas

- The laundry and food preparation areas both have a small step
- The approach path is paved
- The taps are screw top
- The washing machine is front loading and can be reached from the floor
- The tumble dryer is front loading and can be reached from the floor
- There is a wall mounted iron
- There are indoor washing up facilities available
- All washing up sinks have screw top taps

Your Recreational Area

- There is an outdoor children's play area
- This is accessible over grass with no designated path
- The play area has a bark surface with raised edges surrounding it to keep the bark in place

Waste, Fire and Evacuation

- There are kerbs around the refuse areas which contain large black plastic dustbins
- There is a waist high fence either side of the entrance ramp which may be used as a handrail and a fence surrounding the compound
- There is a fire triangle located at all water points which has unrestricted access over grass
- The firefighting equipment is accessed over grass
- The assembly points are located in the main car park which is loose gravel and the other is by the second water point at the bottom of the site
- Campers are briefed about the assembly point on arrival. There are clear signs

Miscellaneous Information

- At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards
- The overnight carpark can hold at least six cars
- There are 2 benches on the site

Ready Camp

- There is one car parking space next to each unit. Other cars must be parked next to reception
- There are no designated paths leading to the units, access is all over grass
- Further information can be found at www.readycamp.co.uk