

Access Statement – Graffham

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01798 867 476
- Site Page www.campingandcaravanningclub.co.uk/graffham

Your Arrival on Site

- Train station 8.5 miles from site
- There are two brown signs, one off the A285 and another at the next junction indicating a left turn and site 400 yards on the left
- One keypad operated entrance barrier and one barrier automatic on exit. These are locked between 11pm and 7am
- The visitors parking is located at the main gate opposite reception and doubles as the overnight parking
- New arrivals should pull up at reception. The surface is gravel and slightly inclined
- There are no steps to the reception just a gravel and slabbed gentle incline
- Potted plants and seating areas surround the reception

Your Check in

- The reception is clearly signed for arrivals
- 9am-10.30am then 13.00-20.00pm
- There is a bell located on the reception door which is connected to an on duty team member
- Level concrete slabs
- Slight lip on entrance door
- Good clear floor space in reception
- No low level reception counter, but clipboards are available

Your Pitch

- Cars can be parked next to most pitches on site
- Chocks may be needed on some pitches
- Most pitches are under trees
- There are no hard standing pitches
- No pitches close to accessible facilities

Your Facilities

- There is a clear, well maintained path leading to the facilities
- All sinks have screw taps
- There are seats available in all showers
- The showers are operated by dial
- There are three ladies showers and three men's

Your Accessible Facilities

- There is a flat level concrete slab path leading to the accessible facility
- There is also a tarmac wheelchair slope for access to the facility
- There is a raised lip at door entrance
- There are handrails next to the toilet
- There is a regular size flush handle
- There is transfer space to the left of the toilet
- The wash basin has larger than normal lever top taps
- There is a low level mirror above the sink that does not extend to full height
- The shower has a number of hand rails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is non slip
- There is an emergency chord next to the toilet and shower; this can be reached from the floor
- The emergency alarm can be heard from both staff pitches and also the reception

Your Laundry and Food Preparation Area

- The laundry and food preparation areas both have level access
- The approach path is concrete
- The taps are screw top
- The washing machine is front loading and can be reached from the floor
- The tumble dryer is front loading and stacked on top of the washing machine
- There is a wall mounted iron
- There is a wall mounted ironing board
- There are both indoor and outdoor washing up facilities available
- All washing sinks have screw taps

Waste, Fire and Evacuation

- Waste bins are located in the main car park opposite reception
- There are no steps restricting access to the refuse bins
- There are both recycle and general waste bins
- All bins on site are full height industrial 1100L units
- There is a fire triangle located at all water points which has unrestricted access over grass
- The fire fighting equipment is accessed over grass
- The assembly points are located in the main car park, which is loose gravel situated opposite reception, and the other is grass covered and located outside the main facility block
- These areas are clearly marked and are written in the site information booklet

Miscellaneous Information

- At night there is lighting on the outside of all blocks
- The main reception car park can hold four cars
- There are a small number of benches dotted around the site
- Wi-Fi is limited and available only around reception area
- TV can be hit and miss due to location and tree coverage across the site