

Access Statement – Devizes

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01380 828 839
- Site Page www.campingandcaravanningclub.co.uk/devizes

Your Arrival on Site

- Train station 5 miles from Site. Bus Stop is approx. 150m
- There are 2 brown signs on the A365 and one large sign at site entrance. There is no access from the A361 due to an acute bridge over the canal making this inaccessible to caravans and large motorhomes. There are road signs in the local area directing people around this obstacle
- One keypad operated barrier that is automatic on exit. It is locked between 11pm and 7am. When the office is closed a mobile phone number is available to contact staff. Between 8 – 11pm call the mobile number for access details or follow instructions on the door
- Overnight parking is available in the visitor car park 20m from the barrier
- Approach road is tarmac
- The visitor parking is also the overnight parking area which is 15m from the barrier. Unrestricted pedestrian access is available at all times
- New arrivals should pull up to reception. The surface is tarmac and level.
- There are no designated accessible spaces. 3 spaces are available in the visitors car park
The car park is tarmac and gravel
- There are no handrails
- There is a drop kerb for access leading to a paved area
- Potted plants and swing signs can be found along the path

Your Check in

- The reception is clearly signed for arrivals
- Opening hours are 9am – 10.30 am and 4.00pm – 5.30pm
- For out of hours, a mobile phone number is available. Details in the site leaflet and on reception door
- Level paved area leads to reception
- There is a slight lip on the door
- Clear floor space
- No low level reception counter. Clipboards are available

Your Pitch

- Cars can be parked next to all pitches on site
- Five hardstanding pitches close to the accessible room
- Loose gravel hardstandings
- All level pitches

Your Facilities

- There is a clear concrete path leading to the facility block
- No steps leading to the block
- No ramp leading to the block
- There is a single step into the gents and the ladies
- There is not a Semi ambulant cubicle available in the main block
- All taps are screw top taps
- No seats in the shower cubicles
- Taps are all push button. Temperatures cannot be adjusted
- Slight step down into the shower tray
- There is low level lighting on the outside of the block throughout the night

Your Accessible Facilities

- There is a flat paved area
- No handrails leading to the facility
- There is flat level access into the facility
- The toilet has one drop down rail on left hand side of the toilet. Two wall mounted to the right
- Large flush handle
- There is transfer space to the left
- Washbasin cannot be reached from the toilet
- Combination lift tap
- There is a hand dryer
- Two small mirrors
- Shower has 2 handrails
- Shower is operated by a combination Lift tap
- Shower is open access
- Shower head is height adjustable
- Floor is non-slip
- There is no hairdryer
- There is an emergency chord and it can be reached from the floor
- The alarms can be heard from reception and also the team pitches

Your Laundry and Food Preparation Areas

- These areas have good level access
- Paved level walkway
- Screw top taps
- Washing machines are front loading
- At least one washing machine can be loaded from the floor
- Tumble dryers are front loading
- They are no stacked
- There is a wall mounted iron
- There is a freestanding ironing board
- There are indoor washing up facilities
- Taps are screw top
- There is an outdoor drying area

Your Recreational Areas

- There is no indoor recreation area
- There is an outdoor children's play area with flat level access
- There is seating available near the area
- The play area surface is rubber
- No. Play are is fenced with 2 accessible gates

Waste, Fire and Evacuation

- There is flat level ground leading to the refuse area
- It is over tarmac and gravel
- No steps or kerbs
- There are no handrails
- Waste containers are 1.4 m high
- There is a fire triangle on all water points and the bin/gas compound
- There is unrestricted access to all firefighting equipment
- Assembly points are in the RV Area which is gravel and the playing field which is grass
- Assembly point are in the site leaflet

Miscellaneous Information

- There are speedbumps on site
- Facility and reception blocks have external wall lights. The rest of the site is lit from bollard lights
- Reception carpark will hold three cars
- Overnight carpark will hold three cars