

## **Access Statement – California Cross**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01548 821 297
- Site Page [www.campingandcaravanningclub.co.uk/californiacross](http://www.campingandcaravanningclub.co.uk/californiacross)

### **Your Arrival on Site**

- Train station 7 miles from site, bus stop 3.5 miles
- 3 brown signs after leaving A38 and one large sign at entrance
- Manual 5 bar gate left open from 0700hrs -2000hrs then locked at 2300hrs
- No overnight parking available after 2300hrs
- The approach road is Tarmac
- No vehicle access once gate is locked
- New arrivals should park opposite the reception, the surface is tarmac
- There is no designated accessible parking
- There are no handrails to reception
- No steps or incline
- Small step into reception

### **Your Check in**

- The reception is clearly signed
- Reception hours are 0900-1030hours & 1600hours – 1730hours
- If closed, please follow instructions displayed on door i.e ring bell or site mobile
- Small lip over door
- There are no access issues when entering reception
- The floor space is limited but free from clutter
- There is a chair available in reception

### **Your Pitch**

- All pitches have parking adjacent
- There are no hardstanding pitches near the facility block
- Hardstanding's have a gravel surface
- There are 2 level grass pitches near facility block

### **Your Facilities**

- There is a paved path leading to the block
- There are no steps
- There are 2 slight inclines to the block
- There is a large step into the ladies and gents
- There are no semi-ambulant cubicles
- All taps are screw top
- Plastic stools are available in the showers
- The showers are dial operated
- Shower has a step down into tray
- Facility block is lit by wall mounted lights controlled by light sensors

### **Your Accessible Facilities**

- The accessible facility is situated at the rear of the block and is accessed by a slight incline at the front of the block .The path surrounding the block is paving slabs
- There are no handrails
- The access is level
- The toilet has one fixed hand rail and one pull down rail
- The flush has a pull chain
- There is a large area to the right of the toilet and a small gap to the left
- The wash basin cannot be reached from the toilet
- The washbasin taps are lever tops
- There is no hand dryer
- There is a small mirror above the washbasin
- The shower has handrails
- The shower is operated by a dial
- The shower is open access
- The showerhead is adjustable
- The shower floor is non slip, the other area is tiled
- There is no hair dryer
- There is an emergency pull cord
- The emergency pull cord can be reached from the floor and is tested daily
- The alarm cannot be heard from the staff pitches
- The alarm can be heard from the reception
- There are paper hand towels available

### **Your Laundry and Food Preparation Areas**

- There is level access
- The path is paving slabs
- The taps are screw top
- The washing machine is front loading
- The washing machine can be loaded from the floor
- The tumble dryer is front loading
- There is a wall mounted iron
- There is a wall mounted ironing board
- The washing up facilities are indoors
- The taps are screw top
- There are 2 rotary dryers available in a compound

### **Your Recreational Areas**

- No indoor recreation area
- There is a small children's play area
- The access is across sloping grass
- There is a wooden bench adjacent to the play area
- The surface is bark with a wooden surround

### **Waste, Fire and Evacuation**

- The waste area is accessed by a flat tarmac road
- There are no handrails
- The waste containers are approx. 1.2 metres high
- There are 3 fire triangles on site one on each water point and another at the block storage area
- The firefighting equipment is accessed over grass
- There are 2 assembly points one on the tarmac road by the site entrance the other on a grass area adjacent to the play area

### **Miscellaneous Information**

- There are no speed bumps
- There is low level lighting around the toilet blocks and reception and also some of the hook-up bollards around the site
- There is no reception carpark or overnight parking available