

UK Club Site Access Statement



Site Name/Address:

Boroughbridge Camping and Caravanning Club Site
Bar Lane
Rocliffe
Boroughbridge
North Yorkshire
YO51 9LS

Site Telephone Number:

01423 322683

National Contact Centre Number:

024 7647 5426

Web Address:

www.thefriendlyclub.co.uk/boroughbridge

More Info - Web Accessibility:

www.thefriendlyclub.co.uk/accessibility/

Your arrival on site:

Knaresborough railway station is 9 miles from site and buses are from site entrance. Brown campsite signs can be found on the approach to site. There is a Camping and Caravanning Club site sign outside the main site entrance. When arriving on site new arrivals may pull up outside reception on flat level tarmac. There are no spaces designated for disabled people. A bench is located close to the reception area. If the reception is closed a bell is located on the door, staff will always be on site.

Your Check In:

There is a handrail 940mm from the floor on the left side of a ramp or alternatively there are three steps which are 190mm high and 330mm deep. The reception door width is 790mm and with a level threshold. The door handle is at a height of 940mm and there is a slightly raised welcome mat outside the door. Clipboards are available. The reception area has large manoeuvrable area with a counter height of 950mm. Currently there is no induction loop system installed.

Your Pitch:

There are no pitches permanently designated for disabled people but there are Super Service Pitches in close proximity to the facilities. There is one dedicated disabled car parking space adjacent to the facilities. Due to the sites close proximity to the river the electric points can be up to 1320mm in height, although some are lower. Pitches are accessed from gravel roads or grass and parking is always available adjacent to the pitch. Hard standing pitches are all concrete

Your facilities (non-disabled):

There is one facility block on site with tarmac roads leading onto block paved paths surrounding the facilities. Both male and female toilet blocks are almost identical with a level threshold. The entrance doors have a width of 760mm. The doors are fairly heavy and lead to an inner door of the same width. The lights are on at all times. There are shower cubicles that have a frame width of 790mm. The shower units are at a height of 1900mm and are operated by push button. The heads are fixed to the wall and are not adjustable. All shower units have soap dishes/storage shelves. In the male facilities the urinals are at a height of 600mm with one urinal slightly lower at 500mm. There are vanity units with door widths of 700mm and have lever handles. All sinks are at a height of 790mm and soap dispensers are above sinks at a further 260mm. All vanity units have soap dishes. There are hand dryers at a height of 1100mm, mirrors at a height of 8200mm and a hair dryer unit at a height of 1110mm. Toilet seats are at a height of 420mm and the flush lever is located on the cistern at a height of 810mm. There is also a family room with an entrance of 830mm wide and has a level threshold. The sink is at a height of 610mm and counter is at a height of 970mm with standard taps. The light switch is 1250mm from the floor.

Your accessible facilities:

The sites accessible room is opened with a RADAR key. These keys are also available from reception for a £10 refundable deposit. Access is over a level threshold and through a door with a width of 870mm. The door handle is 870mm from the floor and there is a rear horizontal handle. There are clothes hooks at 1150mm and 153mm high and a hand and hair dryer 800mm from the floor. The sink is 750mm high with lever taps that are reachable from the toilet. The toilet is 470mm high with no seat extension available. It is a left hand dismount with plenty of hand rails to help. The flush is on the cistern and is 720mm from the floor. There is a free standing aluminium/plastic seat with detachable arms and back within the room. There is a foldable wall seat at a height of 460mm that is a left hand dismount. There are also horizontal arms. The shower control is 950mm high and is lever operated. There is an adjustable head 550cm above the temperature controls. There are two alarm chords, both reachable from the floor. The room light is a cord at the entrance of the room.

Your laundry and food preparation areas:

The laundry area is contained within the facility block. Access is over a level threshold and through a door width of 840mm. The coin slot on the machine is at a height of 1120mm and the setting switches are at a height of 1050mm but a reach over the top of the machine is required. There is an ironing unit at a height of 1400mm with a moveable, height adjustable board. Sinks are at a height of 820mm and have standard screw-top taps. There is a plastic patio chair permanently in this area. Contained within the facility block is an indoor washing up area that has unrestricted access. Sinks and units are 890mm high with standard taps and have clear under unit space. There is a large manoeuvrable area within the room.

Your recreational areas:

There is a dedicated recreation room on site. Access is via a gentle sloping ramp at a width of 1110mm. There is a hand rail at a height of 890mm. There is a level threshold and the door width is 1130mm. There are a mixture of plastic chairs and tables at a height of 720mm. The light switch is 1180mm from the floor and a pool table is available at a height of 850mm. There are a number of fire extinguishers within the room which are at floor level. There is fishing available on site with a number of fishing piers that are accessed by a ramp and over grass. Access may be difficult for some.

Waste, fire and evacuation:

There are two service points, both in level parts of the site. The entrance is between two posts 1020mm wide. Grey and fresh water taps are at a height of 900mm and have screw top handles. The bin compound is at the exit barrier to the site accessible by a tarmac road. Each bin has a heavy lid and is at a height of 1290mm. The Chemical Disposal Point is through an 840mm door frame and is connected to the main facilities. The unit is 690mm high and the flush is a further 500mm. There are a number of fire warning triangles on site, most require a good reach and are accessed over grass. There is a motor home service point that has a level tarmac area leading to the taps. The fresh water is at a height of 800mm and the waste water is 780mm.

Miscellaneous information:

The visitor's car park, which doubles as overnight parking for those who arrive back on site when the barrier is locked, is tarmac. If the site barrier is locked then there is access behind the facilities and a ramp with a hand rail 1000mm high. Most site roads are compacted gravel or smooth tarmac. There are two rotary washing lines both at a height of 1760mm and they are accessed by level slabs. There is a telephone box that has level access, and a door width of 690mm. The telephone is at a height of 1230mm. There are self catering lodges available for hire from the site. Access to the lodges is via large loose gravel. Each lodge has a three step access with handrails. The final step leads to the door at a height of 170mm. The door step is 240mm high and the frame width is 740mm. Access around the outside of the lodges is loose gravel.