

# Club Sites Access Statement

## Wyeside Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Wyeside Camping and Caravanning Club.

If you require any further information or wish to book online, please visit:

[www.campingandcaravanningclub.co.uk/wyeside](http://www.campingandcaravanningclub.co.uk/wyeside)

For telephone bookings please call our UK Service Centre on 02476 475426  
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on  
Wednesday, Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Wyeside Camping and Caravanning Club Site, Llangurig Road, Rhayader, LD6 5LB.

Telephone – 01597 810183



## About Wyeside

Wyeside Campsite is located on the north side of Rhayader and is within walking distance of the town.

The site is mostly flat and generally open.

The site offers a mixture of Grass only, Grass with electric, Harstanding with Electric, Super service and Holiday homes static Caravans.

Mobile signal is good. There is no payphone on site.

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Television signal is not available, satellite is required.



### Your Arrival on Site

The earliest arrival time is strictly 1pm. If more than two vehicles are waiting before 1 PM, you will be asked to return later to prevent congestion on the approach road.

The site is signed on the roads to Rhayader. Follow the brown campsite signs. The approach road surface is tarmac.

The arrival area has a level tarmac surface with a clearly visible "stop here" sign and painted line. A signpost for Reception is also there.

An automatic barrier with a keypad number of code controls entry.

A small 5-car parking lot with pedestrian access is available just outside the barrier when it is locked.

No other visitor parking is available on site.

There is no designated accessible parking.

There is a bus stop 700 meters from the site. The nearest railway station is in Llandrindod Wells, 11 miles from the site.

Accessible taxis can be booked in advance by calling 01597 810666.



### Your Check In

The Reception Block is the building in front of you as you enter the site. The reception is clearly signed.

Access to Reception is via a slight slope from the arrivals area. The reception building itself has a slightly sloping footpath accessible for wheelchairs.

There is a small threshold into Reception. There is a wide doorway with a shallow ridge at the bottom and the door opens inwards. The floor space is free from clutter and there is turning room for wheelchairs.

The reception is open from 9a.m 10.30am and 4p.m to 6p.m.

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When reception is unattended there is clear signage on the reception building as to how to contact staff for assistance between the hours of 8am to 8p.m. The latest assisted pitching is 8pm.

Campers may self-pitch after this time up until 11pm - instructions for this are given verbally as to access code to pre-booked arrivals and written literature to aid pitching, which includes those for backpackers are left in a clear Perspex holder displayed on the wall by the door, outside on the reception building.

Staff are not on duty after 8.00 pm but an emergency telephone number is provided for blue light emergencies after this time. This phone number can be found printed on your Site Welcome Leaflet.

Details of local hospitals, doctors, dentists and vets can be found outside reception next to the payphone and in the Site Welcome Leaflet.



### Your Pitch

Hardstanding with electricity pitches is available close to the facility block, which includes accessible facilities.

The Hardstanding Pitches are gravel.

Campers can park on their pitch or on the left-hand side grass, weather permitting. There is a limit of 1 car per pitch.

Additional vehicles can park in the visitor parking, space permitting.



### Travelling Around Site

All site roads are tarmac. There is a speed limit around the site of 5 mph and there are speed bumps. A one-way system is in operation and this is clearly signed.

The majority of the footpaths throughout the site are tarmac. There are no handrails on any footpaths.

There is low level lighting on the sites hook up bollards. A torch is recommended when walking around the site at night.

To get to the facility block you cross a bridge with railings over the brook, this is fully accessible.



### The Facility Block

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There is a clear, well-maintained path leading to the facility block. There are no steps on the pathway.

The taps are pushing button.

The showers are pushing button. There are no steps in the showers. There are pull down seats a free

standing seat in each shower cubicle.

The facility block and access are well lit at night.

There is turning room in the main facilities block for wheelchairs. There are accessible cubicles.

Assistance dogs are permitted in the facility block.



### The Accessible Facilities

There is flat level access leading to the accessible facilities, which are located separately as part of

the main facility block, having its own door opening directly onto the pathway. There are no handrails leading to the facility.

The door has a 750 mm opening width and opens outwards. There is a grab rail by the door on the

inside and outside. The facilities are accessed via a Radar key. There is a pull handle on the door.

The taps are lever.

The shower is open access, flat wet room style with no tray to step into. The shower has two grabs

rails and a pull-down seat, capable of taking a weight up to 240 kgs. It is lever operated and the shower head is height adjustable.

The toilet has drop down handrails on one side and a handrail the other. The toilet has a larger flush handle. There is transfer space on one side of the toilet when handrails are lifted. There is a hand dryer and the washbasin can be reached from the toilet.

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The floor is non-slip.

There is an emergency cord by both the toilet and shower that can be reached from the floor. The

alarm can be heard from Reception.

Assistance dogs are permitted in the facility block.



### Laundry & Food Preparation Areas

These areas have good level access and are located at the side of the main facility block. There are

no handrails leading to these areas or within the areas. There is wheelchair turning room in the laundry. The doors to the laundry area open inwards.

The taps are push button.

Sinks are 2 sinks that are 34cm high and one accessible sink which is 30cm high.

There is a washing machine which is accessible and a tumble dryer which is stacked, both are front loading.



### Recreational Areas

There is not an indoor Recreational Area. If yes, what is the location? How is it accessed? Is there

any seating? What is the flooring like? What equipment is there?

There is not an outdoor Play Area.



### Waste, Water, Fire and Evacuation

There is flat, level access leading to the refuse area, which is situated at the front entrance by the car park, this has recycling,

BBQ ash and general waste bins which is accessible. The path is tarmac. There are no handrails.

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The Waste Containers are 4m high with lift lids.

There is flat, level access to all water taps.

There is flat, level access to all waste points. Wastewater carriers need to be moved over a level grate that has been sunken to ground level to be emptied.

The site does have a CDP. There is flat level access which is situated in the main facility block.

There is a small basin and soap dispenser in the CDP.

There are fire triangles on site. There is unrestricted access to the firefighting equipment.

Fire assembly points are in the car park and are marked on the Site Welcome Leaflet.

**Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.**



"We last stayed here 3 years ago and enjoyed it so much we decided to return. We are a couple but were accompanied by our daughter and son in law and our 2 teenage grandsons. A lovely warm and friendly welcome from the site managers on our arrival and we were shown to our pitch. The site and facilities are a credit to the team there as they are spotless."



"Wonderfully friendly welcome from Sue when we arrived. The whole site was a credit to their care and attention. Rhayader town is only a 10-minute walk with plenty of shops and pubs. A lovely off lead dog walks on the other side of the river. One of the nicest C&C sites we have stayed at."



"Easy access to site. Very close to town. On a bus route. All these things added up to make this a perfect site for us. The wardens are the best we have ever come across, so pleasant and helpful and keep the site well maintained. The toilet and showers are spotless. We had booked in for 3 nights but due to a medical emergency had to leave a day early. We are returning to this site soon and would recommend it to everyone."

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