

# Club Sites Access Statement

## Wolverley Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Wolverley.

If you require any further information or wish to book online, please visit:

[www.campingandcaravanningclub.co.uk/wolverley](http://www.campingandcaravanningclub.co.uk/wolverley)

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Wolverley Camping and Caravanning Club, Brown Westhead Park, Wolverley, Worcester, DY10 3PX.

Telephone no – 01562 850909.



## About Wolverley

Wolverley is a small village on the outskirts of Kidderminster. It boasts 1 church and 2 Pubs both of which provide food and are within 10 minutes' walk of the site.

The Staffordshire and Worcester canal runs adjacent to the bottom of the site and the towpath can be accessed for walks into Kidderminster or Cookley and beyond in the other direction. There are many local attractions to keep both young and old entertained including West Midland Safari Park, Severn Valley steam railway, Black country museum and Kinver Edge.

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The site itself is slightly sloping with terraced areas and offers a mix of Hardstanding with electric, grass with electric and grass only pitches.

Some of the electric pitches require a 25m hookup lead and for motorhomes and caravans booking grass, although many of our pitches are level, ramps would be advisable for some pitches.

The site has one facility block which includes 2 parent and child shower/ toilet rooms and 1 Accessible shower/ toilet room. The site has a recreation room and laundry facilities.

We also have a shop that provides many essentials that you may have forgotten plus ice-creams, cold drinks etc.



### Your Arrival on Site

Train station 2.5 miles from site. Bus stop is approx. 100m.

There are two brown signs off the B4189, one large site sign on entrance.

One keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am.

No overnight parking. Tarmac leading to loose gravel.

There is visitors parking.

New arrivals should pull up to reception. The surface is tarmac and its reasonably level.

The Access near to reception is narrow. To allow access on and off site, any arrivals prior to 13.00 que from the barrier on the entrance roadway on the grass to the left hand side and wait for a member of staff to open the barrier.

There are no designated spaces. There is no handrail attached to the reception wall.

There are no steps it is flat. The path is clear.



### Your Check In

The reception is clearly signed for arrivals.

Opening hours are 9am-10:30am then 4.30pm-6pm.

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There is a bell located on the reception door, which is connected to an on duty team member, also emergency mobile contact number.

Entry to reception is over level tarmac.

Slight lip on the door. Good clear floor space in reception.

There is a lower level counter available.



### Your Pitch

Cars can be parked next to most pitches on site.

Some hard standing pitches close to facilities.

No Grass only pitches close to facilities

Loose gravel pitches on site.

Many level hardstanding and grass pitches are close to the site road.



### Travelling Around Site

All site roads are tarmac. There is a speed limit around the site of 5mph.

A one-way system is in operation, and this is clearly signed.

There are speed bumps along the main site road, at night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards.



### The Facility Block

There is a clear, well maintained path leading to the facilities.

There is a gentle ramp leading to the washing up area.

There is one step in to the ladies and gents/family and room.

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There are 2 parent and child rooms equipped with a shower cubicle, toilet and baby changing facilities.

All sinks have push taps throughout.

There are fold down seats in all showers. The showers are operated by a push button in men's and ladies and a dial in the family room.

The showers are level.

The facility block has low level wall mounted lights.



### The Accessible Facilities

There is a flat level concrete slab path leading to the accessible facility.

There are handrails leading to the accessible facility. As you approach the right rail is wall mounted and to the left is free standing.

There is flat level access in to the accessible facility.

There are handrails next to the toilet.

There is a large size flush handle, and transfer space to the left of the toilet.

The wash basin cannot be reached from the toilet.

The washbasin has larger than normal lever top taps.

There is a hand dryer located in the room.

There is a low level mirror above the sink that does not extend to full height.

The shower has a number of handrails, is dial operated with a height adjustable shower head and open access.

The floor is nonslip. There is a hair dryer.

There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor. The emergency alarm cannot be heard from both staff pitches and reception.

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### Laundry & Food Preparation Areas

The laundry has level access on a tarmac path.

The washing machine and tumble dryers are front loading and can be reached from the floor.

There 4 sinks in the laundry room for handwashing one of which is low level.

There is a wall mounted iron and ironing board.

There is an outdoor drying area with one rotary dryer.

The washing up facilities are indoors.

There is no Food Preparation area.



### Recreational Areas

There is an indoor recreation area.

There are two steps leading to the indoor recreational area.

There is a variety of seating available such as freestanding chairs.

There is an outdoor children's play area. This is accessible over grass with a designated path.

There is a single bench overlooking the play area.

The play area has a rubber surface, this entire area is fenced in.



### Waste, Water, Fire and Evacuation

Flat level access leading to the refuse area.

All bins on site are full height industrial 1100L units 1.2m high.

There is a fire triangle located at all water points which has unrestricted accessed over grass.

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The firefighting equipment accessed over grass.

The assembly points are located in the main car park which is tarmac and the other is in the far camping field which is grass.

Assembly points are included in the site leaflet. There are also clear signs.

**Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.**



"A lovely clean and welcoming site very close to the canal and a local pub all within easy walking distance, very dog friendly, it was lovely to see a young warden and that the club are giving jobs to all ages and backgrounds, the area is close to some National trust places and other attractions, this is our second visit to this site but will be making a regular visit."



"Fab site, good location, great for cycling the canal, great toilets/shower facilities, plenty of showers plus 2 family rooms if needed, nice amount of Information for local attractions, a games room with TV if you can't get telly reception, Billy is a very friendly warden. Highly recommended."



"Just back from a lovely 8 days away. Staff were very welcoming on arrival and showed us to our pitch (it was a bit muddy due to recent bad weather). Facilities were kept lovely and clean and the site itself was well kept. Staff were knowledgeable about areas we wanted to visit and were great if we were stuck for where to take teenagers! The pub is within walking distance of the site and is ideal for a bite to eat or drink, then a gentle stroll along the canal."