

Club Sites Access Statement

Theobalds Park Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Theobalds Park.

If you require any further information or wish to book online, please visit:

www.campingandcaravanningclub.co.uk/theobaldspark

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Theobalds Park Camping and Caravanning Site, Theobalds Park, Bulls Cross Ride, Hertfordshire, EN7 5HS.

Telephone Number - 01992 620 604.



About Theobalds Park

We are just outside the ULEZ Zone. No Access through Hotel.

We are only 30min train ride from the attractions of London.

We have Lee Valley Country Park on our doorstep which is great for walking, Cycling, fishing and birdwatching and you can also take a boat on the river.

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The site has Hardstanding with electric, Grass with electric, Jumbo Grass with electric, and Grass Only pitches. We also have one Seasonal pitch.

There is no payphone on site.

There is site Wi-Fi everywhere on site.



Your Arrival on Site

Train Station is approx. 1.5 miles. (30min walk - Turkey Street) (45min Walk – Waltham Cross, parking at station)

The nearest bus stop is approx. 2m.

Camping and Caravan Club site sign clearly visible at the entrance to campsite.

There is one keypad operated entry barrier and one automatic exit barrier, both lock between 11pm and 7am automatically.

Notice on reception door advising arrivals about procedure.

Approach surface is tarmac. Car parking facilities are outside reception, accessed from the approach road.

For new arrivals, there is a designated STOP sign on road outside reception, exiting on to level tarmac. No designated accessible parking – we have a car park with space for 20 cars.

No handrails, No steps, or steep inclines.

There is a slight lip on the door.



Your Check In

Reception is clearly signed.

Reception opening hours 9:00am – 10:30am and 4:00pm – 6:00pm.

A sign is displayed on the reception door indicating where you can find staff when working out on site or cleaning the facilities, more information is in the site leaflet with an emergency telephone number to contact staff.

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There are clear instructions on the reception door when office is closed.

There is level access leading to the reception.

There is a slight lip on the door entering reception.

Floor space is free from clutter.



Your Pitch

A Car can be parked on your pitch next to your units.

There is one hardstanding pitch close to the accessible facilities.

Hardstanding's are gravel.

There are level pitches that are close to facility blocks



Travelling Around Site

All site roads are tarmac. There is a speed limit around the site of 5mph. A one-way system is in operation, and this is clearly signed.

There are speed bumps on site.

At night there is lighting on the outside of the facility block and reception / Car Park area but the rest of the site is dimly lit by hook-up bollards.



The Facility Block

There is a clear, well maintained path leading to the facility block.

There are no steps or ramps. Access when entering the block is level.

There is a semi-ambulant parent/family room. Mixture of lever top taps also the same for the easy access room.

There is seating in the showers, the showers in the ladies and gents are push button.

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The facility block is lit at night.



The Accessible Facilities

There is a flat level path leading to the accessible facility. There are no external handrails.

There is a slight lip at the door to the accessible facility.

The door does NOT lock using a Radar Key

The toilet has handrails and a regular flush handle. There is transfer space to the left of the toilet.

The washbasin can be reached from the toilet. One sink has push button tap, one has level handle.

There is a hand dryer, hair dryer and a full length mirror.

The shower has handrails, is dial operated and has open access with a height adjustable shower head.

The floor is non-slip.

There is an emergency cord near the toilet and one near the shower that can be reached from the floor, the alarms cannot be heard from the staff pitches and reception.



Laundry & Food Preparation Areas

These areas have good level access. Surface leading to these areas is tarmac.

We have 2 Washing machines that are floor level and front loading with 2 Tumble dryers placed on top, They cost between £3.50 - £3.90 per wash & £1 per 20 minute dry.

There is a wall mounted iron and ironing board.

There are indoor washing up facilities, with push button sinks.

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There are no outdoor drying areas.

All washing up sinks has lever top taps.



Recreational Areas

There is no indoor recreation area.

There is an outdoor recreation area.

There is flat level access leading to it across the grass with no designated path.

There is one wooden bench available near the play area.

Play area surface is bark, there is a raised edge surrounding the play area.



Waste, Water, Fire and Evacuation

There is flat level access leading to the refuse area, access is via a tarmac path with no steps, kerbs or handrails.

Standard commercial waste bins 1.2m high. General Waste, Recycling & Glass and hot ash.

One fire triangle on each fire point (5 located around the site) There is unrestricted access to all firefighting equipment on site. There is one fire assembly point located near the dog walk at the bottom of the site. The other is in the carpark by the refuse area.

Assembly point surfaces are grass and tarmac.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.

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"Arrived to a fantastic welcome on-site, friendly, welcoming, helpful This site is beautiful, just outside of London, you wouldn't believe it! The facilities are amazing, spotlessly clean and tidy. Everything you could want and more. Alex was particularly helpful and friendly, it's clear he is passionate about his job, nothing is too much trouble. I would 100% recommend and look forward to coming back soon."



"We stayed for 5 nights, and Russell and Jill were so friendly and helpful. As soon as Russell saw we were struggling with our awning, he was straight over to help. Lots of tips and advice as we are new to camping and couldn't be more grateful for their help. Tips on local area and transport to City centre were invaluable. We had a fabulous break. The site is immaculate. We will certainly be back and will be recommending to all our camping friends visiting London."



"This is a nice site. It has all you expect from a club site - pleasant, helpful wardens, decent facilities and well looked after. It's very convenient for London. The site itself is on the edge of the urban sprawl. The traffic around there was enough to stop us going out one day due to roadworks and horrendous queues. However, the site is tucked away from all this in pleasant woodland."