

# Club Sites Access Statement

## Tavistock Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Tavistock.

If you require any further information or wish to book online, please visit:  
[www.campingandcaravanningclub.co.uk/tavistock](http://www.campingandcaravanningclub.co.uk/tavistock)

For telephone bookings please call our UK Service Centre on 02476 475426  
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on  
Wednesday  
Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Tavistock Camping and Caravanning Club Site, Higher Longford, Moorshop, Devon, PL19 9LQ.

Telephone no 01822 618 672.



## About Tavistock

Tavistock is an ancient stannary town and Home of the Cream Tea. Tavistock is the only town in Devon to hold UNESCO World Heritage status. Whether you are coming on a day trip, or short "staycation" or even an extended holiday, Tavistock has something for everyone – at any time of the year.

Highlights Not to Miss –

- Learn about the Tavistock as a World Heritage Town at the Guildhall Gateway Centre.
- Visit the famous Pannier Market (open Tues-Sat)
- Fill up with tasty local delights from award-winning shops and eateries.

# Club Sites Access Statement

## Tavistock



- Explore Tavistock green spaces with a stroll down the River Tay and historic canal.
- Enjoy a Cream Tea.
- Famous "Goose Fair"



### Your Arrival on Site

Bus stop at site entrance, it is an official stop but there is no sign. Timetables available at reception. Plymouth train station 15 miles from site.

Two Brown campsite signs with 'Higher Longford' on, along the B3357 approach road from Tavistock. One Brown campsite sign, half a mile from the site, on the B3357, from the direction of Dartmoor.

At the site entrance there is another Brown campsite direction arrow sign with 'Higher Longford' on pointing into the site also on the entrance there is 1 large Club sign and the landowner's private sign which details the site.

No barriers or gates. The tarmac approach road from the site entrance, briefly narrows to 3.6m and there is two graduated 100mm high speed hump.

No vehicle movements on site between 2300 and 0700.

No barriers or gates and no designated overnight parking but campers can use the visitor's car park and arrivals bay between 2300 and 0700.

There is a clearly designated arrivals bay, with a level tarmac surface.

No designated accessible parking but the visitor's car park is located very close to the accessible facility with level access and no steps.

There are no handrails leading to reception. There is a tarmac path with a short slope between the arrivals bay and reception, but no steps.

The site is located halfway up a very long hill and is therefore generally sloping.

# Club Sites Access Statement

## Tavistock



### Your Check In

Reception is clearly signed and indicated with direction arrows at the Arrivals Bay. Reception is located right of the Arrivals Bay, down by the Visitors Car Park.

Reception Opening hours are 0900 to 1030 and 1300 to 1800 and the Shop Opening hours are 09.00 to 10.30 and 16.00 to 1800. For out of hours up to 20.00 there is a notice on the reception door giving staff contact details.

The reception area is level tarmac with no steps. No access issues entering reception. There is an easy opening door with no step. There is a low-level counter.

Floor space is clear from clutter.

There is a covered area outside reception with a notice board displaying important local information and emergency addresses and numbers.



### Your Pitch

On all pitches the car can be parked next to the unit.

The main toilet block is close to our Super Service, Hardstanding and Grass with Electric pitches; it has a second access path which is tarmac with no steps.

The accessible facility is not near to the pitches being located next to reception.

Most hardstanding's are slate chippings, there are 4 tarmacs, non-awning, hardstanding's.

Level pitches are available close to the facility block.

Most of our pitches are very slightly sloping and chocks maybe required.

We do have super service pitches which have water and drainage on the pitch.

The only non-electric, 8x5 pitches are very sloping grass only pitches. These are located up the hill, at the top of the site.

# Club Sites Access Statement

## Tavistock



### Travelling Around Site

All site roads are tarmac. There is a speed limit around the site of 5mph.

A one-way system is in operation, and this is clearly signed.



### The Facility Block

There is a clear, well-maintained path leading to the facilities, it has two access points, one has steps, the other is a tarmac path which is slightly sloping.

The first access point has 7 slab steps down to the block with lighting. There is no ramp leading to the block.

Entry to the block is level with no step. There are no semi-ambulant cubicles.

Taps are push button.

Each shower cubicle has a large, moveable seat.

Showers are push button but they all have temperature control dials as well.

In the main block there is a shallow step into the shower tray. The facility block is lit at night.

In our main block the cubicles are very large, with plenty of room to manoeuvre and wide access doors. Each cubicle contains a shower, sink and toilet.



### The Accessible Facilities

There is a flat level path leading to the accessible facility. There are no handrails.

Leading to the facility there is a flat, level tarmac path leading to an outward opening large door.

The door has low, easy grip handles. There are no keys required as the facility is always left open.

The toilet has two fixed grab rail, one drop down and a back support. Toilet is push button operated with transfer space to the right.

# Club Sites Access Statement

## Tavistock



Washbasin can be reached from the toilet; it has two fixed grab rail supports and lever top taps.

There is a hand dryer. There is a large mirror but not quite full length.

The shower has handrails, is dial operated with two fixed wall mounted grab rails and one drop down rail. The shower head is height adjustable.

The floor is non-slip. There is no hair dryer.

There is an emergency cord that can be reached from the floor.

The alarm cannot be heard from the staff pitches. The alarm can be heard from reception.

The accessible facility doubles as a parent and baby room, with a drop-down baby changer.



## Laundry & Food Preparation Areas

These areas have good level access. Tarmac surface leading to these areas.

Taps are lever action mixer taps.

Washing machine and tumble dryer are floor level, and front loading.

There is a wall mounted iron and ironing board.

The dishwashing facility is located in the main block but has open access. Sinks are push button.

There is no outdoor drying area. The laundry has a large clear floor space and doubles as the information room.



## Recreational Areas

There is no indoor recreation area. There is a children's play area.

Access leading to it, is not flat and level. Seating is available near the play area.

Play area surface is grass. There is no raised edge surrounding the play area.

# Club Sites Access Statement

## Tavistock



The play area is in the camping field accessed by sloping grass pathways.

We have a half size football field with one half size goal. Surrounding this area there are several picnicking areas with wooden picnic benches dotted about.

The play equipment is very low rise balancing challenges. There are no swings or slide.



### Waste, Water, Fire and Evacuation

There is flat level access leading to the refuse area.

Path is tarmac, no steps or kerbs. No handrails. Bins are 1.2m high.

There are fire triangles on site, one at each fire point. There is unrestricted access to all firefighting equipment.

Fire Assembly Point 1 is the visitors car park. Fire Assembly Point 2 is the bin compound on the exit road.

Assembly point surface is tarmac. In the event of a full site evacuation the offsite assembly point is the large public car park at the top of Pork Hill, one mile away.

**Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.**



"Lovely site right on the edge of Dartmoor. Facilities great and staff really welcoming. Really nice dog walking area (mind the pond!) and a regular bus service to Tavistock. Just stayed the one night but would have like to stay more. Will be back!"



"Despite the awful weather, this is a brilliant place to stay if you like Dartmoor. The facilities are smack on for campers and there is plenty of space between pitches. We will be back but probably not when heavy rain and winds are forecast."



Wardens give a lovely welcome, friendly and helpful. Facilities are spotless. Great shaded dog walking area and weather hot, so was nice relief for dogs. Site relaxing and peaceful, didn't want to go home. Had no problems with

# Club Sites Access Statement Tavistock



Wi-Fi. Will be returning. Thank you for a wonderful stay.