

Club Sites Access Statement

Scarborough Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Scarborough.

If you require any further information or wish to book online, please visit:

www.campingandcaravanningclub.co.uk/scarborough

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Scarborough Camping and Caravanning Club Site
Field Lane, Burniston Road, Scarborough

017230 366 212



About Scarborough

Scarborough campsite is located on the North Yorkshire coastline.

The site is partly flat with some sloping areas and generally open with the exception of the wooded areas around the perimeter.

The site offers a mixture of grass only, grass with electric and hardstanding with electric pitches.

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Mobile signal is reasonable for most networks.

Television signal is good.



Your Arrival on Site

The earliest arrival time on site is strictly 1pm. Anyone arriving before this time will be asked to leave and return later to avoid congestion occurring on the approach road to site.

Entrance to the site is wide, and approach surface is tarmac. Site is signed with brown tourist signs with the large white club branded signs at the entrance.

Arrival surface is tarmac, with a stop sign and painted lines and lettering on the ground to direct and demarcate Arrivals parking areas. There are short wooden barriers with walkways through around the arrivals area perimeter.

There is an automatic barrier (with keypad number code). Between 11pm and 7am the entrance and exit barriers are locked. When the barriers are locked there is a small 10 car carpark just outside the barriers with pedestrian access. Preference is given to campers with second cars before visitor parking. No further visitor parking is available on site.

There is no designated accessible parking.

There is a bus stop 20 meters from site with buses to Scarborough and Whitby.

There is a railway station at Scarborough, 3 miles from site.



Your Check In

Where possible, staff will meet arrivals in the car park to enable a speedy check-in and pitching process.

The Reception Block is the building near to the barrier, in front of the car park.

Access to Reception is flat with no steps.

There is a small threshold into Reception. There is a wide doorway with a shallow ridge at the bottom and the door opens inwards. The floor space is free from clutter and there is turning room for wheelchairs.

The Reception opening times are displayed outside. Times may differ depending on season.

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When Reception is unattended, staff may be working on site so see signs outside of reception. The latest assisted pitching is 8pm. Due to the dark nature of the site it is difficult to allow campers to self-pitch. Campers with late ETAs are called the previous day to advise re late arrivals and ETAs monitored during the day of arrival. Staff are not on duty after 8.00 pm but an emergency telephone number is provided for blue light emergencies after this time. This phone number can be found printed on your Site Welcome Leaflet.

Details of local hospitals, doctors, dentists and vets can be found in the Site Welcome Leaflet.



Your Pitch

Hardstanding with electricity pitches are available close to the facility block, including accessible facilities.

The Hardstanding Pitches are grass matting which can be problematic in adverse weather conditions and in dry conditions can appear rough and sandy.

Most grass pitches are sloping to some degree where chocks are required. All grass pitches suffer badly in wet weather conditions therefore motorhomes are restricted when booking to Hardstanding pitches.

In dry weather motorhomes may be allowed to book grass pitches at short notice or on the day, to suitable pitches at the time of arrival.

Campers can park on their pitch or at the left-hand side grass, within the fire break, weather permitting. There is a limit of 1 car per pitch. Additional vehicles can park in the visitor parking, space permitting.



Travelling Around Site

All site roads are tarmac or gravel. There is a speed limit around the site of 5 mph and there are a small number of speed bumps. A one-way system is in operation, and this is clearly signed. When driving on the grassy areas care must be taken as the grass can be soft when repeatedly driven upon.

Most of the footpaths throughout the site are paved. There are no handrails on any footpaths.

There is some lighting on a number of electric hook-up bollards, plus building lighting on the facility blocks around the site. The area is a nationally recognised Dark sky area, and a torch is recommended when walking around the site at night.

There are rabbit holes and extensive mole hills in the grass areas throughout the site. There are many raised tree roots in the wooded areas, all of which can cause the ground to be uneven and a possible trip hazard.

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The Facility Block

Block 1

There is a clear, well-maintained path leading to the facility block. There are no steps on the pathway.

The taps are a mixture of push button and twist.

The showers are push button and turn in the parent and child. There are no steps in the showers.

There is a free-standing seat in the parent and child room.

The facility block and access are well lit at night.

There is no turning room in the main facilities block for wheelchairs. There are no accessible cubicles.

Assistance dogs are permitted in the facility block.

Block 2

There is a clear, well-maintained path leading to the facility block. There are no steps on the pathway.

The taps are push button with the exception of the dishwashing area.

The showers are push button. There are one steps in the showers. There is a free-standing seat in each shower cubicle.

The facility block and access are well lit at night.

There is no turning room in the main facilities block for wheelchairs. There are no accessible cubicles.

Assistance dogs are permitted in the facility block.

Block 4

There is a clear, well-maintained path leading to the facility block. Access is flat, with the exception of the Parent and child room where there is one step leading into the facility.

The taps are push button and twist.

The showers are push button and twist in the parent and child. There are no steps in the showers. There is a free-standing seat in the Parent and Child room.

The facility block and access are well lit at night.

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There is no turning room in the main facilities block for wheelchairs. There are no accessible cubicles.

Assistance dogs are permitted in the facility block.

Block 5

There is a clear, well-maintained path leading to the facility block. There are no steps on the pathway.

The taps are push button.

The showers are push button. There are no steps in the showers.

The facility block and access are well lit at night.

There is no turning room in the main facilities block for wheelchairs. There are no accessible cubicles.

Assistance dogs are permitted in the facility block.



The Accessible Facilities

There is flat level access leading to the accessible facilities, which are located separately on the rear of facility block 5, having its own door opening outwards directly onto the pathway. There are no handrails leading to the facility.

The door has a 750 mm opening width and opens outwards. There is a grab rail by the door on the inside. The facilities are accessed via a door. There is a pull handle on the door with a twist lock inside.

The taps are lever type easy twist.

The shower is open access, flat wet room style with no tray to step into. The shower has two grab rails and a freestanding seat, capable of taking a weight up to 95 kgs. The shower is Twist operated and the shower head is height adjustable.

The toilet has drop down handrails on both sides. The toilet has a larger flush handle. There is transfer space one side of the toilet when handrails are lifted. There is a hand dryer and the washbasin cannot be reached from the toilet.

The floor is non-slip.

There is an emergency cord by the toilet and the shower that can be reached from the floor. The alarm can be heard from outside.

Assistance dogs are permitted in the facility block.

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Laundry & Food Preparation Areas

These areas have good level access and are located at the back of the main facility block. There are no handrails leading to these areas or within the areas. There is wheelchair turning room in the laundry. The doors to the laundry open inwards. The laundry is open 24 hours.

The taps are twist type.

Sinks are 1 meter high.

There are three washing machines and three tumble dryers. They are stacked and are all front loading. The machines are coin operated, and change is available from Reception.



Recreational Areas

There is an outdoor Play Area. This is situated towards the back of the site with mainly level, occasionally sloping access over the grass.

Play area surface is play wet pour rubber and is surrounded by fencing and two gates.

There are two sets of swings, a slide, and a climbing frame. There is a slight raised edge surrounding the area. There is also an obstacle course situated outside the play area.



Waste, Water, Fire and Evacuation

There are two refuse areas. Both are flat, level access and are situated to the side of the ladies facility block and at Reception/arrivals area. The path is tarmac. There are no handrails.

The Waste Containers are 1.5 meters high wheeled units with large lids.

There are five water points around site, with a tap for drinking water and a tap and grate for grey waste water. There is level access to all water points.

There is a large area for Motorhome service. This is located in a central area of site and includes a drive over grate for emptying waste water.

The site does have two Chemical Disposal Points. There is flat level access which is situated in the outside of facility block number 1.

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There is also a Chemical disposal Point located on the side of Facility block 2. There is a doorway that is usually left open, with a step up of 15 cm to the door that opens inwards. There is another

There is a small basin, soap dispenser and hand dryer in both of the CDP areas.

Fire Extinguishers are located in secure weatherproof approved boxes fixed securely at each water point and in other areas of site. There are fire triangles with each Fire extinguisher box. There is Unrestricted access to the firefighting equipment.

Fire assembly points are in the car park and the play area and are marked on the Site Welcome Leaflet.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"We had a wonderful time, staff were really friendly, easy access, on-site WiFi, great clean facilities with hot showers. Would stay here again and recommend to family and friends."



"The site was clean, well run and the staff are friendly and very willing to help when needed. There's a pub with good food next door and you're just a short distance from Scarborough."



"Scarborough site is in a very good location with easy drives to most other places in East Yorkshire for exploring. Staff were very friendly and helpful and the onsite facilities were good."