

Club Sites Access Statement

Norwich Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Norwich.

If you require any further information or wish to book online, please visit:

<https://www.campingandcaravanningclub.co.uk/campsites/uk/norfolk/norwich/>

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Norwich Camping and Caravanning Club, Martineau Lane, Norfolk, NR1 2HX.



About Norwich

The site has 37 Grass with Electric Pitches and 7 Grass Only.

There is no Hardstanding on site. The pitches are not level due to the nature of the site.

There is a beautiful nature walk by the river where fishing is permitted from June.

There are mature trees on site offering shade to some pitches.

A Smallholding with farm birds, and an allotment are at either side of the site.

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Your Arrival on Site

Train station 2.5 miles from site. Bus stop is approx. 0.75m.

There are two brown signs off the A146, one small site sign on entrance.

Two large gates lead to the site which are kept open during the season.

There is a barrier which requires a code to enter but opens automatically to exit and is locked between 11pm and 7am.

Overnight parking is not available outside the main site gate.

Tarmac leading to loose gravel and sign posted to reception.

The visitor parking is small and limited to 4 spaces.

New arrivals should wait at the barrier. Customers can walk to reception for attention.

The road to reception is gravel with a small incline and then is reasonably level.

There is no handrail attached to the reception wall as the entrance is flat.

Potted plants sit along the path.



Your Check In

The reception is clearly signed for arrivals.

Opening hours are 9am-10:30am then 4pm-6pm.

There is a phone number posted on the reception door which is connected to an on-duty team member but not after 8pm.

Gravel road leading to level concrete slab.

Slight lip on the door. Small, clear floor space in reception.

No low-level reception counter, but clipboards are available.



Your Pitch

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Cars can be parked next to pitches on site, one per pitch.

All pitches are within 100 metres of the facilities.

All pitches are grass, but not all are level and some beside road edge.

Some pitches are shaded during the season, and some are unsuitable for motorhomes during wet periods.



Travelling Around Site

There is a lip between the two roads.

Site is generally well lit.



The Facility Block

There is a clear, well-maintained path leading to the facility block.

There are no steps.

There is no step into the block. There is a semi-ambulant toilet cubicle, and a shower with stool.

Showers are push button.

Showers do not have steps. Facility block is lit at night.



The Accessible Facilities

There are no dedicated accessible facilities on site.



Laundry & Food Preparation Areas

The laundry room has level access, and the dishwashing facility has a small ramp to enter.

The approach path is concrete and paving slabs.

The washing machine and tumble dryers are front loading with the dryer stacked on top of the washer.

There is a wall mounted iron and ironing board.

There are indoor washing up facilities available.

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All washing up sinks have screw top taps.

There is an outdoor, grassed drying area with one rotary dryer.

There is no low-level sink in the washing up area or laundry room.



Recreational Areas

There is no indoor dedicated recreational area on site.



Waste, Water, Fire and Evacuation

The refuse area is next to the site entrance with no separate recycling.

There is a small kerb at the front of the refuse areas.

There is a fence on three sides All bins on site are full height industrial 1100L units.

A fire triangle and 2 extinguishers are placed in both the Backpacking area and Bottom field, A fire rotary bell on the facility block wall with 2 extinguishers and an extinguisher by the chemical disposal point.

The firefighting equipment is accessed over grass.

The assembly points are located at the main entrance, which is loose gravel and the other is in the far camping field, which is grass next to the dog walk.

Campers are briefed about the assembly point on arrival. There are clear signs.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.

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"Had a great weekend and was so peaceful and had all the facilities that was needed for our stay and the staff are very friendly too."

"After reading the last few reviews I thought it's only fair to be realistic with mine. First the positives, easy cycling distance to Norwich centre, smashing fish and chips five minutes from the camp. A big Asda and Aldi very nearby. The camp pitches are reasonably spread out and for grass pitches they are fine."

"Very friendly welcome from wardens on arrival shown to pitch which was exactly what I was hoping for very well kept clean and tidy, facilities are kept extremely clean considering the camp site was very busy as it was a bank holiday always plenty of hot water for a shower pitches are well maintained and marked out even though you're in a city it's very peaceful and quiet 20 min walk into city centre or bus 5 mins away lots of bicycle rides close by liked the fact that wardens always had time to see if everything was ok and had time for a chat can't wait to go back."