

Club Sites Access Statement

Lauder Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Lauder.

If you require any further information or wish to book online, please visit:

www.campingandcaravanningclub.co.uk/lauder

For telephone bookings please call our UK Service Centre on 02476 475426
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on
Wednesday
Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Lauder Camping and Caravanning Club Site, Carfraemill, Oxton, Border, TD2 6RA.

Telephone – 01578 750697



About Lauder

Lauder is a busy little town with everything you need, there is a couple of cafes, a bakery, green grocers, butchers and three hotels.

Thirlstane castle is on the outskirts of Lauder.



Your Arrival on Site

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Galashiels train station is 20 miles away, Stow is 12 miles.

Nearest bus stop is 800 yards.

There is a brown caravan sign at the turning to site, which is situated on the A697, there is no sign to site from the A68.

Approach road is tarmac but breaking up in places.

1 entrance and 1 exit Barrier, locks at 11pm and unlocks at 7am.

There is no parking available at site, but the Lodge Hotel car park is 100 yards up the road and can be used for overnight parking.

For arrivals there is a pull in area before reception building, exiting on to level tarmac.

There is no designated accessible parking but there is space close to reception which is level on gravel.



Your Check In

Reception is clearly signed.

Opening hours are 9:00am – 10:30am and 4:00pm – 6:00pm, out of hours contact the mobile number on the reception door.

Access leading to reception is up a very slight incline up a concrete path with gravel prior to path.

No step into reception.

Good clear floor space in reception.

No low level reception counter but clipboards can be provided if necessary.



Your Pitch

Cars can be parked next to most pitches on site.

Two pitches are close to amenity building.

Hardstanding pitches are loose stone.

All hardstanding pitches are accessed from site road.

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Travelling Around Site

No speed bumps but there are potholes.

Some pitches have lighted bollards, grass areas are unlit.

Areas around the facilities/reception building are well lit.



The Facility Block

The path is clear and well maintained to facilities, but on a very slight incline.

No step into facility block or semi-ambulant cubicles.

There is a mixture of taps.

Showers are push button, with a small step up and shower stools in all.

There are lights all along the outside of the facility block near the entrance.

There is no motorhome service point at site, to get water on board there is a tap on side of CDP and for waste they need a container/waste master.



The Accessible Facilities

Access is level.

Toilet has handrails and larger flush handle with transfer space to the left of the toilet.

The wash basin cannot be reached from the toilet, Washbasin is a mixer tap with a lever.

A mirror is above the washbasin but not full length.

Shower has a drop down handrail and a fixed one is lever dial operated with a height adjustable Shower head.

Floor is tiles with non-slip surface.

No hair dryer.

There is an emergency chord that can be reached from the floor, alarm can be heard from the staff pitches and the reception.

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Laundry & Food Preparation Areas

These areas have good level access.

Both areas are gravel, tarmac, and concrete.

In both areas the taps are screw tops.

The washing machine and Dryer are front loading.

There is an iron and freestanding ironing board available at reception.

There are outdoor, but undercover washing up areas, with normal screw top taps.

There is an outdoor rotary drying area and pegs available in laundry.



Recreational Areas

There is no indoor recreation area, or outdoor play area.



Waste, Water, Fire and Evacuation

Flat level access leading to the refuse areas.

Path is gravel and tarmac, there are no handrails.

There are general waste wheelie bins of waist height, a cardboard/plastics recycling bin of shoulder height, and a glass recycling wheelie bin of chest height.

There is a triangle at both site evacuation points and at the water point.

There is unrestricted access to firefighting equipment, some over grass.

Assembly points are, one on tent field at edge of site and one at CDP at opposite side of site.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.

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"Very friendly and helpful staff. Pitches are ample. And the staff make sure there is enough space between them. Information available about the surrounding area (always helpful). And they even have the bus timetables for Edinburgh printed out for you!"

"The wardens and assistant Wardens have done a sterling job keeping this site manicured. With abundant flowering baskets and shrubs around the main building and they are busy all day, mowing and strimming keeping everything beautifully kept. With a mass of bird feeders, with Siskins, chaffinches, various tits and starlings! All clustered round, a joy to see"

"My first time towing a caravan, but not my first caravan holiday. Lauder is such a lovely campsite. Staff are amazing and friendly. The site is immaculate along with the facilities. I was pitched right next to a small river which was perfect for the dogs"