

# Club Sites Access Statement

## Kessingland Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Kessingland.

If you require any further information or wish to book online, please visit:  
[www.campingandcaravanningclub.co.uk/Kessingland](http://www.campingandcaravanningclub.co.uk/Kessingland)

For telephone bookings please call our UK Service Centre on 02476 475426  
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on  
Wednesday  
Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Kessingland Camping and Caravanning Club Site  
Africa Alive, Whites Lane, Kessingland, Suffolk, NR33 7TF

01502 742040



## About Kessingland

This campsite is just over a mile from the beach and next to Africa Alive wildlife park

The site is Flat, sunny and open. The ground can be hard but it drains well (Rock pegs will be required)

The site offers Grass with Electric, Grass Only and Jumbo Grass with Electric pitches.

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The TV signal is poor; however the Satellite signal is generally OK away from the boundary trees and hedges

The mobile signal is intermittent and dependent on individual providers coverage; there is no payphone on site

The site has Wi-Fi although the signal can be affected by external factors

Please be aware that wind turbines are adjacent to site and you may hear some noise

There are 3 benches on site



### Your Arrival on Site

Train station 5 miles from site. Bus stop is approx. 500m.

When approaching site from the A12 follow the signs to Africa Alive and turn right into the wildlife park entrance road – the site is located 150m down the shared driveway on the left

One keypad operated barrier on entrance and one automatic barrier on exit. They are time locked between 11pm and 7am.

The visitor's car park is 5m from the main gate, the surface is tarmac and can hold approx. 5 cars

New arrivals should pull up in the arrivals bay, the surface is tarmac.



### Your Check In

Check in times are between 1pm – 8pm with the reception clearly signed for arrivals.

Shop opening hours are 9am-10:30am then 4pm-6pm.

Between 10.30am-4pm there will be notice on the door detailing the site team's location. After 6pm there is a phone number located on the reception door which is connected to an on-duty team member until 8pm

Following 8pm details regarding out of hours emergencies are clearly shown on a notice.

From the arrivals bay there is a low step and gentle incline to reception.

Reception has a slight lip on the door with good clear floor space, a Low-level reception counter and small sofa.

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### Your Pitch

A car can be parked next to all pitches on site.

Six of the Grass with electric pitches and two of the Grass Only pitches are close to the accessible room.

Most pitches are grass with electric with some close to the site road.



### Travelling Around Site

All site roads are tarmac. There is a speed limit around the site of 5mph. A one-way system is in operation, and this is clearly signed.

The majority of the footpaths throughout the site are tarmac. There are no handrails on any of the footpaths.

At night there is high level lighting on the outside of all blocks and the rest of the site is dimly lit by hook up bollards. A torch is recommended when walking around the site at night.



### The Facility Block

There is a clear, well-maintained path leading to the facilities.

There are low steps into the ladies, gents, and family. Level entry to accessible facility.

There is seating in all showers which are operated by a push button in men's and ladies and a dial in the family room and accessible facility.

The sink taps are all push button.

The facility block has high level, wall mounted lights.



### The Accessible Facilities

There is a flat level tarmac path leading to the accessible facility, and level entry into the facility.

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There are handrails next to the toilet and a larger size flush handle, with transfer space to the left of the toilet.

The wash basin has lever top taps and can be reached from the toilet.

There is a hand dryer located in the room.

There is a low-level mirror above the sink that does extend to full height.

The shower has handrails and a fixed seat.

The shower is dial operated and the Shower head is height adjustable.

The shower is open access, not a cubicle with a non-slip floor.

There is an emergency cord next to the toilet and in the shower. Both can be reached from the floor. The emergency alarm can be heard outside the facility.



## Laundry & Food Preparation Areas

The laundry and food preparation areas have tarmac paths, with a small step into the Laundry.

In the Laundry the washing machine is front loading and can be reached from the floor, the tumble dryer is front loading but cannot be reached from the floor.

There is a wall mounted iron and clothes washing sinks. All the taps are push button.

In the food Preparation area undercover washing up facilities are available with one low level sink, all washing up sink taps are push button.



## Recreational Areas

There is an outdoor play area. This is accessible over grass with no designated path.

Access into the play area is via gates on either side which have strong soft close Hinges/Springs.

The play area is a soft play surface.



## Waste, Water, Fire and Evacuation

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The refuse areas contain large plastic dustbins. One area is enclosed by a fenced compound the other has a waist high fence to the side and back of the bins.

The Water Point located by the Motorhome Service Point has a step up from tarmac one side and grass from the other onto a concrete base around the water taps. There is a fire triangle and BBQ waste bin located here.

The Bottom Water point has a Fire Bell and BBQ waste bin located here and has unrestricted access over grass onto a graduated concrete base around the water taps.

The firefighting equipment on both Waterpoints is accessed over grass, the rest are accessed via tarmac.

The assembly points are in the main car park which is tarmac and the other is by the second water point at the bottom of the site.

The site welcome leaflet shows the location of the assembly points; they are also clearly signed.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"From arrival to departure the staff were great. Friendly, helpful, and hard working. Toilet and shower facilities were spotless. The site overall is well cared for and good value for money. We'll return."



"This is my first time camping, and it was a wonderful stay. The couple who run it are lovely and always on hand if you have a question, facilities were spotless. The perfect site to ease someone into camping. I had the best time."



"Greeted by a lovely staff member who was so helpful in getting us parked up and settled in. There are plenty of EHU points and freshwater areas and points for chemical toilet waste. The site is flat so no real need to get your motorhome levelled."