

# Club Sites Access Statement

## Inverewe Gardens Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Inverewe Gardens.

If you require any further information or wish to book online, please visit:

[www.campingandcaravanningclub.co.uk/inverewe](http://www.campingandcaravanningclub.co.uk/inverewe)

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Inverewe Gardens Camping and Caravanning Club Site, Poolewe, Highlands, IV22 2LF.

01445 781249



## About Inverewe Gardens

The site is located opposite Loch Ewe in the village of Poolewe. Inverewe Gardens are 0.25 mile away and you can walk to the gardens from site.

Poolewe itself offers a pub, tea rooms, Tuesday Market and a convenience store which are all walkable from site.

The site is generally flat and open. Rock pegs are advised for tents. The site can be windy at times due to its location.

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The site offers the following pitch types:

LHWE, THWE, NHWE, SS, TGWE, SGWE, SGO, JGO

Mobile signal is generally poor in the area. Tesco or o2 has the best signal here.

The site does not have a payphone.

Television signal is very poor, and a booster is recommended.

The site has site wifi.



### Your Arrival on Site

Request stop outside site for bus. The nearest train station is Achnasheen 40 miles away from site.

There is a brown information sign as you enter the village of Poolewe from either direction.

The reception car park will hold two cars.

Details of barriers, gates and opening times and instructions regarding arriving out of hours:

There is a barrier. There is also no vehicle movement after 11pm until 7am.

There is a bell beside the reception door to press if outside of office hours but before 11pm.

There is no dedicated overnight parking. Large units remain in arrival bay by gate. Cars or small units can park in visitor car park to right of office.

The surface is tarmac, then cattle grid set in concrete and then loose gravel.

There is no access to site, parking is available by the new arrivals sign for a large unit or use visitor car park to the right of the office.

Park at the sign saying, "new arrivals please park here". This area is tarmac and level on the drivers' side. There is a kerb and grass on the passenger side.

There is no designated accessible parking.

There are no handrails leading to reception.

There is a curb that runs the whole length of the building.

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There is a small lip on the door frame into office/reception.

The door is not wide enough for a wheelchair access and the counter is not low level.



### Your Check In

There is a reception sign on the building opposite the arrival sign, with an arrow. There is also a sign on wall next to reception door.

The opening hours for reception is: 09.00 – 10.30am and 16.00 – 18.00

For out of hours, please ring bell by reception door.

Access to reception has a small curb. There is a narrow path next to the office, the wall has plants and wall baskets. The surface can be uneven.

The entry door is narrow.

There is a small lip on doorframe.

The floor space is free from clutter.

There is a large dust mat is on the floor in reception and is non- slip.



### Your Pitch

Cars can be parked next to all units on site.

There are 7 pitches near to the facility block area. Access is over a gravel roadway, paved path or wooden steps with handrail on right side. The paved pathway has six steps.

Six hardstanding pitches are loose gravel, and one is concrete which is unable to take an awning.

All pitches that are close to the facility block are level.

Grass pitches near facilities are sloping, 2 of the hardstanding pitches are only suitable for smaller motorhomes under 7 metres due to access.

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### Travelling Around Site

There are no speedbumps on site.

Pitches are either unlit or very poor light.

There is a lowered kerb small slope from the site to the site entrance and a lowered kerb on the seafront side of road in front of the site giving access to pavement to the village or the seafront/Inverewe Gardens.



### The Facility Block

There is a clear, well-maintained path leading to the facilities.

The surface is loose gravel then paved or loose gravel, wooden steps and then paved path. Some plant pots are placed next to facility walls.

There are steps along one path leading to the block, level on the other. Steps have a handrail.

There is no ramp.

The men's facilities have a big step on the entrance; ladies' facilities have a smaller step.

This is an accessible room situated next to the laundry room.

The taps are standard spindle taps.

There is one freestanding seat in each shower cubicle.

The showers are push-button operated.

The showers have a step leading into them.

The block is lit at night.

The toilet cubicles are very small. The shower trays are ceramic and therefore not non-slip; mats are supplied as you step out of shower. There is no low level lighting around site roads. Pedestrian path leading to facility block does have low level solar lights.



### The Accessible Facilities

There is flat level access from one direction but slope or steps from the others.

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Only on the steps access there is one handrail to the left as you enter.

There is a small ramp/step with a small lip on outside door.

The toilet has one fixed and one flexible handrail.

The toilet has a large flush handle.

There is transfer space on right hand side.

The washbasin cannot be reached from the toilet.

The washbasin has lever taps.

There is no hand dryer, paper towels only.

The mirror is above hand basin, it is not full length.

The shower has handrails.

The shower is dial operated.

The shower is open access.

The showerhead is height adjustable.

The floor is non-slip.

There is no hairdryer.

There is an emergency cord that can be reached from the floor. It cannot be heard from the staff pitches but can be heard from reception.

There are low-level hooks on the back of the door.



## Laundry & Food Preparation Areas

Access to these facilities is over a steep ramp.

The door is narrow in width.

Access is paved by facility block, and loose gravel before that.

The taps are lever top.

The washing machines are front loading.

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At least one machine can be loaded from the floor.

The tumble dryers are front loading.

They are not stacked.

There is a wall mounted iron.

There is a free-standing ironing board.

There are indoor washing up facilities.

The taps are lever topped.

There is an outdoor drying area with rotary lines.

The door to laundry and door to the washing up area are narrow.

There is no turning room in the laundry.

There are no low sinks in dishwashing area.



## Recreational Areas

There are no designated recreational areas.



## Waste, Water, Fire and Evacuation

There is flat level access leading to the refuse area.

The path to these areas are paved by loose gravel roadway to start with.

There are no steps or kerbs.

There are no handrails leading to the refuse area.

The waste containers are 4ft high (1100ltr bins) for general and recycling. Glass is to be disposed into normal plastic rubbish bins.

There are fire triangles on site.

Access to the firefighting equipment is restricted.

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Assembly point 1 is outside of reception. Assembly point 2 is at the far end of the site.

Assembly point 1 is tarmac, assembly point 2 is grass or loose gravel.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"We cannot recommend this site more highly. Site is in a wonderful location overlooking Loch Ewe. Facilities are great too. Would definitely stay here again."



"Clean and tidy site, good facilities and a friendly welcome from staff. Great views across the sea loch, especially at sunset!"



"The site was kept neat and tidy, and lovely flowers too. The facilities were spotless, with hot water, and a washing machine and dryer - there was everything we needed."