

Club Sites Access Statement

Haltwhistle Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Haltwhistle.

If you require any further information or wish to book online, please visit:
www.campingandcaravanningclub.co.uk/haltwhistle

For telephone bookings please call our UK Service Centre on 02476 475426
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on
Wednesday
Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Haltwhistle Camping and Caravanning Club Site
Burnfoot Park Village, Northumberland, NE49 0JP

01434 320106



About Haltwhistle

Haltwhistle campsite is located on the northern shore of the South River Tyne and is within walking distance of the small village of Burnfoot Park Village where you can catch a bus to Haltwhistle or Alston twice daily.

The site is mostly flat and generally open. There is a wooded area at the far end and the driveway.

Club Sites Access Statement

Haltwhistle



The site offers a mixture of grass only, grass with electric and hardstanding with electric pitches.

Mobile signal is good with all the networks.

Television signal is very good.



Your Arrival on Site

The earliest arrival time on site is strictly 1pm. Anyone arriving before this time will be asked to return later to avoid congestion occurring on the approach road to site.

Approach surface is tarmac. Site is well signed on the approach to Park Village - follow Camping and Caravanning Club signs.

Arrival surface is level tarmac, with a stop sign and painted line clear to see and a signpost for reception.

There is an automatic barrier (with keypad number code).

When the barriers are locked there is a parking space just outside the barriers with pedestrian access. No further visitor parking is available on site.

There is no designated accessible parking.

There is a bus stop a half a mile away at Park Village. This bus stop is on routes to Haltwhistle and Alston and two buses a day.

There is a railway station in Haltwhistle, 3 miles from site, which is on the North Coast Main Line. From here there is a bus service to Alston, two a day, (Stagecoach 1).

Accessible taxis can be booked in advance on 01434 321064/ 07712 321 064 (Sprouts Taxis).



Your Check In

The reception block is the building on the right as you drive in and just ahead of the barrier.

The reception is clearly signed.

The surface is flat for wheelchairs.

There is a small threshold into Reception.

There is a wide doorway with a shallow ridge at the bottom and the door opens inwards. The floor space is free from clutter and there is turning room for wheelchairs.

Club Sites Access Statement

Haltwhistle



The reception is open from 9:00am-10:30am and 1:00pm-5:30pm.

When reception is unattended, please read the instructions on the door for where to find us.

The latest assisted pitching is 8pm. Campers may self-pitch after this time up until 11pm – instructions for this are outside of the reception block.

Staff are not on duty after 8pm but an emergency telephone number is provided for blue light emergencies after this time. This phone number can be found printed on your Site Welcome Leaflet.

Details of local hospitals, doctors, dentists, and vets can be found on the noticeboard outside reception and in the Site Welcome Leaflet.



Your Pitch

Hardstanding with electric pitches available close to the facility block, including accessible facilities.

The hardstanding pitches are gravel.

The grass pitches are mostly level.

Campers can park on their pitch or at the left-hand side grass, weather permitting. There is a limit of 1 car per pitch.



Travelling Around Site

All site roads are tarmac. There is a speed limit around the site of 5mph and there are speedbumps. A one-way system is in operation, and this is clearly signed.

The majority of the footpaths throughout the site are gravel.

There are no handrails on any footpaths.

There is low level bollard lighting on the site roads. A torch is recommended when walking around the site at night.

The South Tyne River runs parallel along the side of the site but is partially protected by hedgerows and banks.

There is a small access to the river but request campers and especially children keep clear of this at all times.

Club Sites Access Statement

Haltwhistle



There are many raised tree roots in the wooded area of the site.



The Facility Block

There is a clear, well-maintained path leading to the facility block. There are no steps on the pathway. There is a small threshold leading to the facility block.

The taps are push-button.

The showers are push-button. There are no steps in the showers. There is a free-standing seat in the access room and fixed wall seats in the main shower cubicle.

The facility block and access are well lit at night.

There is no turning room in the main facilities block for wheelchairs. There are no accessible cubicles.

Assistance dogs are permitted in the facility block.



The Accessible Facilities

There is flat level access leading to the accessible facilities, which are located separately on the side of the main facility block, having its own door opening directly onto the pathway.

There are no handrails leading to the facility.

The door has a 750mm opening width and opens inwards. There is a grab rail by the door on the inside and outside.

The facilities are accessed via a Radar key, There is a pull handle on the door.

The taps are push-button.

The shower is open access, flat wet room style with no tray to step into. The shower has two grab rails and a free-standing seat. It is normal tap operated, and the shower head is height adjustable.

The toilet has drop down handrails on both sides. The toilet has a larger flush handle. There is transfer space one side of the toilet when handrails are lifted.

Club Sites Access Statement

Haltwhistle



There is a hand dryer, and the washbasin can be reached from the toilet.

The floor is non-slip.

There is an emergency cord by the toilet that can be reached from the floor. The alarm can be heard from the staff pitches and reception.

Assistance dogs are permitted in the facility block.



Laundry & Food Preparation Areas

These areas have good level access and are located at the front of the main facility block. There are no handrails leading to this area or within the areas. There isn't a wheelchair turning room.

The doors to the laundry open outwards.

The taps are push operated.

The sinks are 94cm high.

There is one washing machine and one tumble dryer. They are stacked and are all front loading.



Recreational Areas

There isn't an indoor recreational Area.

There isn't an outdoor play area.



Waste, Water, Fire and Evacuation

There is flat, level access leading to the refuse area, which is situated to the side of the main facility block. The path is tarmac. There are no handrails.

The waste containers are 4ft 2 inches high with flap lids.

There is flat, level access to all water taps.

Club Sites Access Statement

Haltwhistle



There is flat, level access to all waste points. Wastewater carriers need to be moved over a ridge of approximately 10 cm to be emptied.

The site does have a CDP. There is flat level access which is situated separate but close to the facility block. There is then a step up of 15 cm to the door to the CDP that opens outward. There is a small basin and soap dispenser in the CDP.

There are fire triangles on site. There is unrestricted access to the firefighting equipment.

Fire assembly points are on the grass verge next to the arrival point and the motorhome service point and are marked on the Site Welcome Leaflet.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"Very warm welcome, lovely pitch and facilities all very clean with hot showers. Very close to Hadrian's Wall for exploring. We really loved every minute of our stay."



"A pleasant riverside site in a heart of Roman Wall country. The site facilities were spotlessly clean and warm. All in all a really nice site."



"Lovely peaceful site. Facilities excellent, warm and well-maintained. Site is right next to river and surrounded by woodland with lots of bird life and a wonderful dawn chorus."