

#### **Glencoe Access Statement**

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Glencoe.

If you require any further information or wish to book online, please visit: <a href="https://www.campingandcaravanningclub.co.uk/qlencoe">www.campingandcaravanningclub.co.uk/qlencoe</a>

For telephone bookings please call our UK Service Centre on 02476 475426 Opening hours: 8:00am - 5:30pm, Monday to Friday, Closed 10:00am - 11:00am on Wednesday

Saturday: 9:00am - 1:00pm from January to August



#### **Site Contact Details**

Glencoe Camping and Caravanning Club Site Glencoe, Argyll, PH49 4LA

01855 811397



#### **About Glencoe**

Near to the Glencoe visitor centre and a short walk to Glencoe village, pub within 1 mile.

The grounds are nestled around a viewpoint and all roads and paths are level.

We have jumbo hardstanding, typical hardstanding, narrow hardstand and small hardstand all with electric. Both electric and non electric tent pitches in a dedicated tent field.



There is a very strong 4G/5G signal across the site

There is no payphone onsite.

There is no television signal across the site

No Wifi on site.



## Your Arrival on Site

The nearest train station is 20 miles from site. The nearest bus stop is 400yrds from site.

There is a national trust visitor centre sign on the main road, Camping and Caravanning Club sign on the right-hand side of road on approach to the visitor centre.

The barriers are locked between 7am-11pm with first arrivals after 1pm. The out of hours procedure instructions are on the reception door.

The approach road is tarmac.

The overnight car park is at the visitor centre. There is a pedestrian opening in the fence.

There is no designated accessible parking space.

There are no handrails leading to reception.

There are no steps.



# Your Check In

The reception is clearly signed.

The opening hours for reception are 9am-10:30am and 4pm-6pm.

For out of hours arrivals, full details are available on the reception door.

Access to reception is level.

There is a slight lip on the reception door.

The floor is free from clutter.





#### Your Pitch

Cars can be parked next to units on site.

The hardstanding pitches are available next to the accessible facility.

The hardstanding pitches are gravel.

There are a number of level pitches close to the facility block.

There are no vehicles allowed in the tent field so cars cannot be parked next to tents.



# **Travelling Around Site**

Pitch areas have light from hook-up bollards. There is wall lighting at the facility blocks and reception, and low-level lighting on the paths to the facility blocks.

The dog walk access is gravel and uneven with a kissing gate, other areas are available to exercise dogs that are flat.



#### The Facility Block

There is a clear well-maintained path leading to the facility blocks.

There are no steps leading to the facility blocks.

There is no ramp and access is level.

There is a semi-ambulant cubicle in the ladies but not the gents.

The taps are screw top.

The showers have seats.

The showers are push-button operated.

The showers do not have a step.

The blocks are lit at night.





### The Accessible Facilities

There is a flat level path leading to the accessible facility.

There are no handrails.

Access is level into the room.

The toilet has handrails.

The toilet has a large flush handle.

The washbasin can be reached from the toilet.

Taps are lever top.

There is a hand dryer.

There is a full-length mirror.

The shower has handrails.

The shower is dial operated.

The shower is open access.

The shower is height adjustable.

The floor is non-slip.

There is no hairdryer.

There is an emergency cord, and it can be reached from the floor.

The alarm cannot be heard from the staff pitches or reception.



## Laundry & Food Preparation Areas

These areas have good level access over tarmac.

The taps are screw top.

The washing machines are front loading.

At least one washing machine can be loaded from the floor.



The tumble dryers are front loading and are stacked.

There is a wall mounted iron.

There is a wall mounted ironing board.

There are indoor washing up facilities.

The taps are screw top.

There is an outdoor drying area.



# **Recreational Areas**

There are no designated recreational areas on site.



# Waste, Water, Fire and Evacuation

There is flat level access to the refuse area.

The path is tarmac.

There are no steps or kerbs.

There are no handrails leading to these areas.

There are 4ft high industrial bins for general & recycling waste, 2ft for glass recycling.

There are fire triangles on site.

There is unrestricted access to firefighting equipment.

Assembly point 1 is at the main gate. Assembly point 2 is at the rear gate.

The surface at assembly point 1 is tarmac and gravel at assembly point 2.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on



any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"Fabulous site in a wonderful location. The staff really care about this site and the people who stay here.
Facilities are excellent and it's a great base for exploring the Glencoe area."



"Fantastic location surrounded by the majestic Glencoe peaks. Helpful staff on site. Facilities clean and tidy, never had to wait or queue."



"We were made to feel welcome from the minute we arrived. Everything was just spot on. Clean and very tidy facilities. Would certainly recommend and will return on our next trip to Scotland."