

Ebury Hill Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Ebury Hill.

If you require any further information or wish to book online, please visit: www.campingandcaravanningclub.co.uk/eburyhill

For telephone bookings please call our UK Service Centre on 02476 475426 Opening hours: 8:00am - 5:30pm, Monday to Friday, Closed 10:00am - 11:00am on

Wednesday

Saturday: 9:00am - 1:00pm from January to August



Site Contact Details

Ebury Hill Camping and Caravanning Club Site

Ring Bank, Haughton, Shropshire, SY4 4GB

01743 709334



About Ebury Hill

The Campsite sits on the outskirts of Shrewsbury market town, amongst rural countryside, with a retail park 3 mile from the site.

The grounds are a mixture of open, flat and undulating grassed area with trees, including a woodland walk.



The site is made up of Hard standing pitches with electric, Grass pitches with electric and grass only, we also host Hard standing and Grass including electric Seasonal pitches and Summer/Winter storage

EE and O2 mobile signal are generally very good across the site. Vodaphone and 3mobile can vary depending on location on site.

There is no public pay phone on site.

Tv signal and reception is very good across all areas of the site.

The site hosts Starlink satellite Wi-Fi



Your Arrival on Site

The nearest train station is 6 miles from site. The nearest bus stop is approx. 1.5 mile from site.

There are brown signs off each of the A53 and B5062. There are two large welcome signs on the entrance to the site.

Two keypad operated barriers that are automatic on exit. These are locked between 11pm and 7am.

Arrivals after 8pm are by arrangement only, pitching instructions will be left for your collection at the reception foyer.

The visitors parking doubles as the overnight parking 50m from the main gate.

New arrivals need to pull up to the painted stop sign near reception. The surface is concrete and on a slight incline.

There is no designated accessible parking.

There is an overnight car park which will hold approximately 5 vehicles.

There is a handrail leading up to the Reception/Shop, with steps on one side to the reception entrance and a gentle incline on the other side for wheelchair access.

There is a No public telephone available.



Your Check In

The reception is clearly signed for arrivals.



The opening hours are 9am-10.30am then 4pm-6pm. The office may be open at other times depending on arrivals.

All campers receive an information leaflet which includes a mobile phone number to inform staff that you have contacted an emergency service only, in order that the barriers can be activated.

There are concrete slabs, then a level wooden floored foyer to reception.

There is a slight lip on the reception door.

There is good clear floor space in reception.

There is no low-level accessible counter in reception.

There are no access issues entering reception.

The reception area is large and free of obstacles.

There is a small shop selling ice creams, drinks and general provisions.



Your Pitch

Cars can be parked next to your pitch.

There are no toilet or shower facilities on site. Hardstanding and Grass pitches are close to a water point and chemical disposal point.

The Hardstanding pitches are gravel and level.

The Grass pitches in places can be undulating.

There is one locked cubical which has a toilet and washbasin only to be used by backpackers. A key is available at reception.



Travelling Around Site

The site operates a 5 MPH speed limit. There are speed bumps on the site.

At night the site is dimly lit from the hook -up bollards.



There are a benches dotted around the site.

Plenty of dog walking areas on or off this site.

The site has a lake for fishing only.



The Facility Block

There are no steps leading to the water points or chemical disposals points.

For backpackers only, there is a small facility with a toilet, hot and cold running water hand wash basin which houses a concrete floor.



The Accessible Facilities

There are no accessible toilet or shower facilities on this site. Campers use their own camping units.



Laundry & Food Preparation Areas

Level access to the indoor dish washing area.

The floor surface is wooden with vinyl tiles.

The taps are screw tops.

There are no washing machines on this site.

There is no drying area.



Recreational Areas

There is No Recreation Area. There is No outdoor Play Area



Waste, Water, Fire and Evacuation



The refuse area has level access from the perimeter road.

The road is concrete.

There are no handrails within this area.

The main waste containers are full height industrial 1100l units. 1.3m high.

There are fire triangles on all water points which have unrestricted access.

The fire extinguishers are available at all water points.

Assembly area 1 is located at the front of reception as signed, and Assembly area 2 is located at the bin storage compound as signed on the perimeter road.

The surface in both areas is concrete.

The assembly points are highlighted within the site map in the information leaflet received on arrival.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"Wonderful and pretty site in beautiful location. Facilities and site immaculate and well-maintained."



"The site was peaceful and relaxing with rabbits and ducks welcoming us. Fully recommend here for an enjoyable stay."



"Lovely views of the Shropshire countryside and a very peaceful site. There is a very good dog walk and site staff first class."