

Club Sites Access Statement

Derwentwater Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Derwentwater.

If you require any further information or wish to book online, please visit:
www.campingandcaravanningclub.co.uk/derwentwater

For telephone bookings please call our UK Service Centre on 02476 475426
Opening hours: 8:00am – 5:30pm, Monday to Friday
Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Derwentwater Camping and Caravanning Club Site
Crow Park Road, Cumbria, CA12 5EN

01768 772579



About Derwentwater

Derwentwater Site is a short walk into Keswick town centre

There is no lake access, however, it is a short walk from site to the waters edge

The site is mostly flat with some surrounding tree cover

The site has 51 hardstanding pitches that come with electric

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Mobile signal is variable across the site

Television signal is good

There is no payphone on site but one can be found a short walk into the town

The site has Wi-Fi



Your Arrival on Site

Derwentwater camping and caravanning club site is located on the outskirts of Keswick town centre. There are campsite signs on the approach road that give direction to the site

When arriving on site, new arrivals may pull up opposite reception on flat level tarmac

There are two automated entrance barriers with a keypad number code and one exit barrier, which will open automatically as you exit. These lock between 11pm and 7am

There is no car park or designated parking

Access to reception is via a ramp or 4 steps

Accessible taxis can be booked in advance on 017687 72676 (Davies), 017686 363333 (Ianin's) or 017687 36007 (Suzi's)



Your Check In

Reception is a wooden cabin and is clearly signed

There is a slight lip on the reception door

The reception floor space is free from clutter

The opening hours are 9:00am to 10:30am, then 4:00pm to 6:00pm

Staff are not on duty after 8pm but an emergency telephone number is provided for 'blue light' emergencies after this time. The phone number can be found printed on your Site Welcome Leaflet as well as outside Reception

Details of local hospitals, dentists, and vets can be found outside reception

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Your Pitch

51 hard standing with electric pitches

Pitches are gravel

Campers can park their cars on their pitch, or at the left-hand side, on the grass weather permitting

There is a limit of 1 car per pitch



Travelling Around Site

There are speed humps on site

There are only bollard lights around site

Most pitches are level



The Facility Block

There is a tarmac path leading to the facilities block

There are 4 steps or a ramp at one end, and a ramp at the other end all with handrails. Which leads to an elevated deck area to access the facility block

The facility block has slight lips to all rooms

There are 2 privacy cubicles in the gents, and 2 privacy cubicles in the ladies

There are push-button taps throughout apart from accessible room where they are lever mixer taps

Ladies and gents showers are push-button and are pre-set temperature. There are fixed seats in each shower cubicle

There are no accessible cubicles in the main facility block

There is low-level lighting around the facility block at night

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The Accessible Facilities

There is a ramp with handrails leading to decking, and to the accessible room

There is a small lip on the entrance door

The door is opened by a radar key

Door has a 850mm opening width and opens outwards

The toilet has a drop down rail on the left, and a wall mounted rail on the right

The flush has a large handle

The wash basin height is 730mm and the mixer tap is lever operated

The sink has a plug if needed and above is a vanity light

There is a hand dryer, height 1000mm

There is a hair dryer, height 1170mm

The floor is nonslip

The shower is open access

The shower has a full seat (fold down) with arms if needed. The seat height is 490mm

The shower is manually operated and temperature controlled

The shower head is height adjustable and detachable

There are 2 emergency cords, 1 by the toilet, and 1 by the shower

There is a free-standing bariatric stool, height 490mm

There is a full-length mirror

Assistance dogs are permitted in the facility block



Laundry & Food Preparation Areas

There is good access by a gentle ramp or 4 steps to the laundry and dish wash area

There is a sight lip on both entrance doors

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Door has a 770mm opening width and opens inwards

All taps are push button

The sinks are 900mm high

The washing machine and tumble dryer are front loading

The washing machine and tumble dryer are stacked on top of each other

Washing machine door height 390mm and tumble dryer door height 1490mm

There is a free-standing ironing board

There is a small wall mounted iron, height 1550mm

There is no outdoor drying area

There are indoor washing facilities



Recreational Areas

There are no dedicated recreational facilities on this site



Waste, Water, Fire and Evacuation

There is flat level access over tarmac, and concrete to the refuse area

The waste containers are full size 1100ltr commercial bins

The waste containers are 1270mm high with lift-up lids

There are 2 water points on site

There is a motorhome service point

The site does have a chemical disposal point (CDP). This is accessed by a gentle ramp or 4 steps.

Door has a 770mm opening width and opens inwards

The CDP height is 580mm, with a turn handle tap at 1180mm and the flush handle 1750mm

There is a hand basin 850mm high, push button taps and a hand dryer, height 1150mm

There are turn handle fire bells at each water point

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There is unrestricted access to the firefighting equipment

Assembly points are one at site entrance gate, and one at site exit gate

Assembly points are marked in the welcome leaflet, given to campers on arrival

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"Super friendly and really helpful staff. Hardstanding was level and amenities were spotless and cleaned regularly to a high standard. Great facilities for washing up and laundry."



"The site is small, with a good layout, great facilities and is well cared for by the on-site team. It feels peaceful and quiet with lovely views of the surrounding hills."



"This site is easy to access and is well laid out. The toilets and showers are excellent, a really high standard of build and immaculately maintained. I highly recommend this site and will certainly visit again."