

UK CLUB SITES ACCESS STATEMENT

Derwentwater Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Derwentwater.

If you require any further information or wish to book online, please visit:

www.campingandcaravanningclub.co.uk/derwentwater

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday

Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Derwentwater Camping and Caravanning Club Site
Crow Park Road, Cumbria, CA12 5EN

01768 772579



Your Arrival on Site

Derwentwater camping and caravanning club site is located on the outskirts of Keswick town centre. There are campsite signs on the approach road that give direction to the site.

When arriving on site, new arrivals may pull up opposite reception on flat level tarmac.

There are two entrance barriers and one exit barrier, which will open automatically as you exit. These lock between 11pm and 7am.

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There is no car park or designated parking.

Access to reception is via a ramp or 4 steps.



Your Check In

Reception is a wooden cabin and is clearly signed.

There is a slight lip on the reception door.

There is clear floor space in reception.

The opening hours are 9:00am to 10:30am, then 2:00pm to 6:00pm.

When reception is closed there is a doorbell, and an emergency phone number to contact the team member on duty.



Your Pitch

There are 44 hard standing pitches with loose gravel on approximately 22mm.

Campers can park their cars on the pitch, or to the left on the grass weather permitting.



Travelling Around Site

There are speed humps on site.

There are only bollard lights around site.

There are many good level pitches on site.



The Facility Block

There is a tarmac path leading to the facilities block.

There are 4 steps or a ramp at one end, and a ramp at the other end all with handrails. Which leads to an elevated deck area to access the facility block.

The facility block has slight lips to all rooms.

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There are 2 privacy cubicles in gents, and 2 privacy cubicles in ladies.

There are push-button taps throughout apart from accessible room.

All showers are push-button and are pre-set temperature except in the parent and child room and the accessible room.

There is low-level lighting around the facility block at night.



The Accessible Facilities

There is a ramp with handrails leading to decking, and to the accessible room.

There is a small lip on the entrance door.

The door is opened by a radar key.

The toilet has a drop down rail on the left, and a wall mounted rail on the right.

The flush has a large handle.

The wash basin tap is level operated.

There is a light over sink with shower plug.

There is a hand dryer.

There is a hair dryer.

The floor is nonslip.

The shower is open access.

The shower has a full seat with arms if needed.

The shower height is adjustable.

There are 2 emergency cords, 1 by the toilet, and 1 by the shower.

There is a free-standing bariatric stool.



Laundry & Food Preparation Areas

There is good access by a gentle ramp or 4 steps to the laundry and dish wash area.

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There is a sight lip on both entrance doors.

All taps are push button.

The washing machine and tumble dryer are front loading.

The washing machine and tumble dryer are stacked on top of each other.

There is a free-standing ironing board.

There is a small wall mounted iron.

There is no outdoor drying area.

There are indoor washing facilities.



Recreational Areas

There are no dedicated recreational facilities on this site.



Waste, Water, Fire and Evacuation

There is flat level access over tarmac, and concrete to the refuse area.

The waste containers are full size 1100ltr commercial bins.

There is 2 water points on site.

There is a motorhome service point.

There are fire bells at each water point.

Assembly points are one at site entrance gate, and one at site exit gate.

Assembly points are marked in the welcome leaflet, given to campers on arrival.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.

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“Super friendly and really helpful staff. Hardstanding was level and amenities were spotless and cleaned regularly to a high standard. Great facilities for washing up and laundry.”



“The site is small, with a good layout, great facilities and is well cared for by the on-site team. It feels peaceful and quiet with lovely views of the surrounding hills.”



“This site is easy to access and is well laid out. The toilets and showers are excellent, a really high standard of build and immaculately maintained. I highly recommend this site and will certainly visit again.”