

#### **Delamont Country Park Access Statement**

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Delamont Country Park.

If you require any further information or wish to book online, please visit: www.campingandcaravanningclub.co.uk/delamont

For telephone bookings please call our UK Service Centre on 02476 475426 Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am - 1:00pm from January to August



#### **Site Contact Details**

Delamont Country Park Camping and Caravanning Club Site Downpatrick Road, Northern Ireland, BT30 9TZ

028 4482 1833



## **About Delamont Country Park**

The site is situated in the gates of Delamont Country park which is two miles away from the village Killyleagh and five miles away from the town of Downpatrick.

The site is surrounded by trees but is open and flat

We have a mix of hardstanding's with electric Grass with electric and Grass only pitches, all electric pitches have a water point and a gray waste drain.



Mobile phone signal is poor around site.

There is no payphone available on site.

Television signal is reasonable across the whole site.

The site is fully covered by the clubs wi-fi.



### Your Arrival on Site

The nearest bus stop for Killyleagh & Downpatrick is approx. 400m from site.

Buses to Belfast from the bus station in Downpatrick approx. 5miles from site.

The site is signposted on the A22 from both directions with a brown caravan park sign (follow Delamont Country Park signs) and a Camping and Caravanning Club sign at the entrance.

Arrivals out of hours should stop at reception which is clearly signed and follow instructions posted on the office door and in the site information leaflet & site plan located on the wall to the right of the office door.

There is an electric keypad operated entrance barrier which is 900mm high. The keypad for code entry which is located to the right of the barrier is 1100mm high and has 1000mm wide pedestrian access beside it.

The electrically operated exit barrier is 900mm high: it rises automatically when a vehicle approaches. There is pedestrian access at the side of the barrier.

There is a small visitor car park at the side and rear of reception which doubles as overnight parking when space permits. Extra parking is available in the Country Park.

Arrivals should pull up outside reception. There is a slight incline from the entrance gate to reception, the site road is fairly level. The road is tarmac.

There is no designated accessible parking.

A one-way system operates around the site.

There are plant containers outside reception along the path.



### Your Check In

The reception is clearly signed.



The reception is open 9am -10.30am & 4pm - 6pm.

Information is on the reception door on how to contact a team member when reception is closed.

The area around reception is fairly level tarmac & concrete.

There is a slight lip in the doorway.

The reception floor space is clear.



### Your Pitch

A car can be parked next to the unit on all pitches.

There are several pitches close to the facilities block.

There are 5 grass pitches which have no electricity which are for tents only. There are 63 hardstanding pitches, 56 of which are loose gravel; the remainder are a plastic honeycomb base with grass.

All pitches are level & hard standing pitches are accessed by a tarmac road. There are a small number of hook up bollards at 800mm with a water tap at 620mm. Most are 900mm with a water tap at 900mm.



## **Travelling Around Site**

At night there is low level lighting around the site, and the rest of the site is dimly lit by hook up bollards. There is also night-time lighting outside reception and the facility block.

There is a selection of tourist information guides and leaflets outside reception.

There is a small shop facility in reception selling basic goods and a small library to exchange or buy books.



#### The Facility Block

There is one facility block on site with a tarmac road leading to a level concrete path all the way around which is clear and well maintained.



The entrance to the foyer of the ladies & gents toilets and showers are by a glass double door which manually operated. This is 1800mm wide; the door handle is 1140mm high. The foyer is 4200mm x 4700mm.

The ladies and gents toilets both have separate toilet cubicles. The doors are 600mm wide. Toilets are 400mm high & all have flush handles 820mm high, paper dispensers are 820mm high.

There are separate wash cubicles in both ladies and gents. They are 1100mm x 900mm, with sink height 850mm, all have push button hot & cold taps. Mirrors are 380mm above the sinks. There are clothes hooks on the back of the cubicle doors at 1600mm high.

The shower cubicles in the ladies and gents are 1000mm x 930mm with a small lip into the shower tray of 30mm. The shower is operated by a push button at 1300mm high; the shower head is fixed at 2000mm high. There are 3 stools in each shower area.

The automatic hand dryer in the ladies is 1200mm high & the push button hand dryer in the gents is 1260mm high.

The automatic hairdryers in both the ladies and gents are 1300mm high.

There is lighting outside the facilities block at night.



### The Accessible Facilities

The accessible facilities are part of the facilities block with a level concrete path around the block.

There are no handrails leading to the accessible facility.

The accessible facility can be accessed by a key locked door. The key is available from reception.

The door is 900mm wide with both exterior and interior pull handles 1000mm high.

The accessible room is 2700mm x 2900mm.

There is a manual light switch & 2 emergency pull cords that both reach the floor.

The toilet is 440mm high with a flush handle 1200mm high. The toilet is right hand dismount with assist handrails on either side.

The hand basin has lever operated taps at a height of 760mm with a mirror 300mm above.

There is fixed porcelain baby bath with hot & cold screw taps & a fixed baby changing area. Height 740mm, width 500mm, length 770mm.



The shower has a pull-down fixed plastic seat and non-slip floor & push button tap. There are handrails in the shower. The shower head is adjustable, highest height 1900mm and lowest 1400mm.

There is a hand dryer which is 1200mm high.



## Laundry & Food Preparation Areas

The Laundry and food preparation areas are both at the rear of the facilities block and accessible from the same level concrete path.

The laundry room has a manual door; 900mm wide with a pull handle 1100mm high. The lights are automatic sensor operated.

The room is fitted with a washing machine, tumble dryer (both front loading).

2 sinks 860mm high with screw hot & cold taps.

There is also a wall mounted iron & a free standing ironing board.

The food preparation/dishwashing room has a manual door 900mm wide with a pull handle 1100mm high. The lights are automatic sensor operated. There are 4 sinks 860mm high with screw hot and cold taps.



### **Recreational Areas**

There is no dedicated recreation area.



# Waste, Water, Fire and Evacuation

The chemical disposal point is located in the facilities block and is accessible from the same level concrete path. The light is automatic sensor operated. The Elsan is 760mm high with a pull flush 1000mm above.

The refuse bin is situated near reception. Each bin is 1300mm high fitted with a heavy lid.

Each pitch has a wastewater drain.

There is no motorhome service point.



There are a number of fire points around the site fitted with fire warning triangles.

The fire assembly point is at the car park beside reception.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"Site very well-maintained, spotless facilities, staff working hard and quiet at night-time. Plenty of nice walks in park and lots of space for children. Will be back again."



"A very quiet and relaxing campsite. All the facilities are spotless, and the friendly staff are available if needed. Plenty of room between pitches. Will definitely be back soon."



"The site sits on the edge of the extensive Delamont Country Park with great views over Strangford Lough. It is very well maintained with good facilities and a very pleasing layout of pitches."