

# Club Sites Access Statement

## Delamere Forest Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Delamere Forest.

If you require any further information or wish to book online, please visit:

[www.campingandcaravanningclub.co.uk/delamere](http://www.campingandcaravanningclub.co.uk/delamere)

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Delamere Forest Camping and Caravanning Club Site

Station Road, Delamere, Cheshire, CW8 2HZ

01606 889231



## About Delamere Forest

Delamere Forest campsite is located on the edge of Delamere Forest.

The site is mostly flat with Delamere Forest on one side, Delamere train station on the other.

The site offers a mixture of grass only, grass with electric and hardstanding's with electric.

Mobile signal is variable across the site.

# Club Sites Access Statement

## Delamere Forest



There is no pay phone on site.

The TV reception is poor due to secluded location.

There is site Wi-Fi on site.



### Your Arrival on Site

The earliest arrival time is 1pm, anyone arriving before this time will be asked to return later to avoid congestion occurring on the approach road to site.

There is a brown tourist camping sign at each end of the B5152 and two Camping and Caravanning Club signs at the entrance, visible from either direction.

There is an automatic barrier, with a keypad at the entrance to site. Also, on the exit they both lock between 11pm and 7am.

The approach road is compacted tarmac going to granite when you turn onto site.

New arrivals are directed to pull up just past reception on the lefthand side. The surface is compacted granite and is reasonably level.

There is no designated disabled parking.

There is no car park at reception.



### Your Check In

The reception is clearly signed for arrivals.

The reception opening hours are 9am-10:30am then 4pm-6pm.

There is a bell on the reception door to which an on-duty team member will respond.

There is level access to reception but made of uneven flagstones.

There is a slight lip at the door entrance.



### Your Pitch

Only One car can be parked next to every pitch on site.

Hardstanding pitches are of compacted granite or gravel, these are reasonably flat.

# Club Sites Access Statement

## Delamere Forest



The closest level pitches to the facility block are grass only.



### Travelling Around Site

There are no speed bumps on site.

There are two large dips in the road leading to the exit.

At night the facility block and reception have wall mounted lighting and the rest of the site is dimly lit by hook up bollards.



### The Facility Block

There is a clear well-maintained path of uneven flagstones leading to the facilities.

There are 2 deep steps at one end of the facility block.

There are no ramps leading to the facility block.

There are no semi-ambulant cubicles.

All sinks have push button taps.

There are approved stools in the showers.

The showers are push button.

The showers are level with the floor.

The facility block has wall mounted lights.

Outer doors open outwards.



### The Accessible Facilities

There is a level path of uneven flagstones leading to the accessible facility.

There are no handrails.

Access to the accessible facility has a slight lip at the entrance.

The toilet has handrails.

The toilet has a larger flush handle.

# Club Sites Access Statement

## Delamere Forest



There is space to the left of the toilet.

The washbasin cannot be reached from the toilet.

The washbasin has lever top taps.

There is no hand dryer.

There is a low-level mirror above the sink that does not extend to full height.

The shower has two handrails.

The shower is dial operated.

The shower is open access, not a cubicle.

The shower head is height adjustable.

The floor is nonslip.

There is no hairdryer.

There is an emergency cord next to the toilet and the shower.

Both cords can be reached from the floor.

The emergency alarm cannot be heard at either of the staff pitches.

The emergency alarm can be heard in reception.

The accessible room can be accessed with a RADAR key.



## Laundry & Food Preparation Areas

The laundry and food preparation areas both have level access.

The approach path is uneven flagstones.

There is a mixture of screw top and lever taps.

The washing machine is front loading.

The washing machine can be reached from the floor.

The tumble drier is front loading.

The tumble drier is stacked on top of the washing machine.

# Club Sites Access Statement

## Delamere Forest



There is a coin operated iron.

The iron is wall mounted.

There is an ironing board.

The ironing board is free standing.

There are washing up facilities.

The washing up facilities are indoors.

The washing up sinks have a mixture of screw and lever taps.

There is no outdoor drying area.

Both the laundry and washing up facilities have low level sinks with lever operated taps.



### Recreational Areas

There is no indoor recreation area.

There is no outdoor children's play area.



### Waste, Water, Fire and Evacuation

There is flat level access to the refuse area.

The path is compacted granite and gravel.

There are no steps or kerbs.

There are no handrails.

All bins are full height industrial 1100 litre bins.

There are fire triangles at each fire point.

All firefighting equipment has unrestricted access.

The assembly points are located outside reception and at the far end of the site.

Assembly point 1 is uneven flagstones and point 2 is gravel and grass.

Campers are informed of assembly points in the site leaflet.

# Club Sites Access Statement

## Delamere Forest



Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"Had a lovely stay at this site. We were greeted by friendly, helpful site staff who couldn't do enough to help! Clean toilets and showers and a shop stocking basic items. We had a great day exploring the forest and lake."



"Wonderful place to stay, lots to see and do, in and around Delamere Forest. Very warm welcome from the staff, the facilities were kept immaculate, handy shop on site and lots of local country pubs nearby."



"Lovely site, lovely welcome. Well set out campsite with large pitches, well-maintained and run. The toilets and showers were always clean and well maintained. Very dog friendly site. Also loved the flower displays!"