

Club Sites Access Statement

Dartmouth Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Dartmouth.

If you require any further information or wish to book online, please visit:
www.campingandcaravanningclub.co.uk/dartmouth

For telephone bookings please call our UK Service Centre on 02476 475426
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on
Wednesday
Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Dartmouth Camping and Caravanning Club

Stoke Fleming, Devon, TQ6 0RF

01803 770253



About Dartmouth

Site is on the edge of Stoke Fleming village which is a 10 min bus ride from Dartmouth.

The site is mostly flat and generally open with some grass pitches requiring levellers/chocks.

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Site has a mixture of pitch types including HWE & GWE. The site has GO for a limited period during the summer season.

Mobile signal is generally very good across the site however this does depend on network service provider coverage.

There is no payphone on site.

TV reception is generally very good across the site.

The site has free Wi-Fi available.



Your Arrival on Site

The nearest train station is 15 miles from site. The nearest bus stop is located at the site entrance.

There is one brown sign off the A379 and two large site signs on entrance to Deer Park.

For pre booked out of hours arrivals there are instructions on the reception door. Please note you will be required to arrange this with the site team prior to your arrival.

The visitor parking is located to the right of the main entrance.

New arrivals should pull up to reception where they will be greeted by a member of the site team.

There are no designated accessible parking spaces but plenty of spaces a short, level distance from the reception.

There are both steps and a gentle incline to reception. Handrails either side of the steps and on the pathway.



Your Check In

The reception is clearly signed for arrivals. Pitching will commence at 1pm.

If the reception is not open, please follow the instructions on the door.

There is a slight lip at the entrance doorway.

There is good clear floor space in reception.

There is no low-level reception counter.

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The shop is open between 9am-10:30am then 4pm-6pm



Your Pitch

Cars can be parked next to most pitches on site.

There are pitches located close to the accessible facilities.



Travelling Around Site

At night there is low level lighting on the outside of the facility block and the rest of the site is dimly lit by electric hook-up bollards.



The Facility Block

There is a clear, well-maintained path leading to the facilities.

There two access routes leading to the facilities. One has a step the other has a slight incline.

There is a step up to the gents but level to ladies, family, and accessible room.

All sinks in the ladies and gents have push buttons.

There are fixed seats within the changing area of all showers.

The showers are operated by dial operated mixer controls in gents and ladies and a dial in the family and accessible room.

The showers have no steps.

The facility block has wall lights on the outside.



The Accessible Facilities

There is a concrete slab path leading to the accessible facility which has a slight incline.

There are no handrails leading to the accessible facility.

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There is level access into the accessible facility.

There are handrails next to the toilet.

There is a regular size flush handle.

There is transfer space to the left of the toilet.

The wash basin cannot be reached from the toilet.

The washbasin has larger than normal lever top taps.

There is a hand dryer located in the room.

There is a low-level mirror above the sink that extends to full height.

The shower has a number of handrails.

The shower is dial operated.

The shower is open access, not a cubicle.

The shower head is height adjustable.

The floor is non-slip.

There is a hairdryer.

There is an emergency pull-cord next to the toilet.

The emergency alarm can be heard from the staff pitches.



Laundry & Dishwashing Areas

The laundry has level access.

The approach path is concrete.

The taps are levers.

The washing machines are front loading and are at ground level.

The tumble dryers are front loading and are at ground level.

There are no outdoor drying areas.

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There is a wall mounted iron.

There is a freestanding ironing board.

There are indoor dishwashing facilities available.

All washing up sinks have screw top taps.

There are no low-level sinks.



Recreational Areas

There is no recreation room.

There is an outdoor children's play area.

This is accessible over grass with no designated path.

There are no benches in the play area.

The play area has a rubber surface.

This entire area is mostly fenced in.



Waste, Water, Fire and Evacuation

There is a ramp to the refuse area.

The refuse area floor is concrete.

All bins on site are full height industrial 1100L units 1.2m high. Glass bins are standard wheelie bins.

There is a fire bell located at all water points which has unrestricted access over grass.

The firefighting equipment is accessed over grass.

The assembly points are located in the main car park which is gravel, and the other is in the far camping field which is grass.

There are clear signs and information provided in the site information leaflet.

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Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"Such a lovely, relaxed vibe on site. The facilities were spotlessly clean and the whole site was very well-maintained. Very much looking forward to returning."



"The facilities on site were very good, lovely warm powerful showers. All facilities on site were kept immaculately clean."



"Love this campsite, it's our go to place every year. Nicely laid out site, friendly and helpful wardens, good facilities, some coastal views, what's not to like!"