

# Club Sites Access Statement

## Culzean Castle Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Culzean Castle.

If you require any further information or wish to book online, please visit:  
[www.campingandcaravanningclub.co.uk/culzeancastle](http://www.campingandcaravanningclub.co.uk/culzeancastle)

For telephone bookings please call our UK Service Centre on 02476 475426  
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on  
Wednesday  
Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Culzean Castle Camping and Caravanning Club Site

Culzean, Ayrshire, KA19 8JX

01655 760627



## About Culzean Castle

Stay in the grounds of a fairytale Scottish castle on the South Ayrshire coast.

Our campsite here is in an area rich with beautiful countryside and coastline, fantastic walking, stunning beaches and many interesting places to visit.

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Our spacious, secure 90-pitch site welcomes all camping units and offers good facilities for campers.

Pitch in the grounds of the clifftop Culzean Castle Club Site and you'll be rewarded with stunning views across the Firth of Clyde to the islands of Arran and Ailsa Craig. Head north from the campsite and you'll come to the coastal town of Ayr with its many shops, bars and restaurants. Fishermen can enjoy some fly fishing at Mochrum Loch close to the site. The 24 acre loch is stocked with brown, blue and rainbow trout.

The National Trust for Scotland managed Castle and Country Park are a short walk away and include five kilometres of coastline with sand dunes, caves, rock pools and sand and shingle beaches.



### Your Arrival on Site

The nearest train station 4 miles from site. The nearest bus stop is approx. 100m from site. There are two brown signs off the A719, one large site sign on entrance.

There is one keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am.

Overnight parking is available just outside the main site gate.

The reception car park will hold at least eight cars.

The overnight car park will hold at least six cars.

The approach road is tarmac.

The visitors parking doubles as the overnight which is 10m from the main gate.

New arrivals should pull up to reception. The surface is tarmac with a ramp and six steps with handrail.

There are no designated accessible spaces but plenty of spaces a short, level distance from the reception.

There is a handrail attached to the reception wall.

There are steps and a gentle incline.

There are potted plants along the path.

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### Your Check In

The reception is clearly signed for arrivals.

The reception opening hours are 9am-10:30am then 4pm-5:30pm.

For out of hours assistance, there is a bell located on the reception door which is connected to an on-duty team member.

Access to reception is via level concrete slabs.

There are no access issues as you enter reception.

There is good clear floor space in reception.

There is a low-level reception counter.



### Your Pitch

Cars can be parked next to most pitches on site.

Four pitches are close to the accessible room.

The hardstanding pitches are loose, compact, small gravel.

Many level hardstanding pitches are close to the site road.

The site has a mixture of level and slightly sloping pitches.



### Travelling Around Site

There are speed bumps on the site road.

The facility blocks have external wall lights. The rest of the site is lit from bollards.



### The Facility Block

There is a clear tarmac path leading to the facility block.

No steps leading to the block.

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There is a gradual incline leading to the block, but it is not steep.

There is level access into the block.

Two semi ambulant cubicle in both ladies and gents.

All taps are push button in gents and ladies.

Wall hung seats in all shower cubicles.

All showers are push button. Temperatures cannot be adjusted.

All showers have level access, no steps.

There is low level lighting on the outside of the block throughout the night.



### The Accessible Facilities

There is a flat tarmac path leading to the accessible facility.

There is a handrail to the left of the path as you approach the accessible room.

There is flat level access into the accessible facility.

The doors have RADAR locks.

The toilet has one drop down rail to the left and one wall mounted to the right.

The toilet has a large flush handle.

There is transfer space to the left.

The washbasin cannot be reached from the toilet.

The taps are lever top.

There is a hand dryer.

There is a full-length mirror.

The showers have wall mounted handrails.

The shower is dial operated.

The shower is open access.

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The shower head is height adjustable.

Floor is non-slip.

There is a low-level hairdryer.

There is an emergency cord that can be reached from the floor.

The alarm can be heard from the staff pitches and reception.

Low level hooks for towels.



## Laundry & Food Preparation Areas

There is good level access leading to these areas.

Access is over tarmac.

The taps are push button.

The washing machines are front loading and floor level.

The tumble dryers are stacked.

There is a freestanding ironing board.

There are both indoor and undercover outdoor washing up facilities.

Sinks are push button.

There is an outdoor drying area.

Outdoor washing up area has one low level sink.



## Recreational Areas

There is no indoor recreation area.

There is an outdoor children's play area.

A tarmac sloping path leads to the children's play area.

There is one bench overlooking the play area.

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The play area surface is rubber.

There is no raised edge surrounding the play area.



### Waste, Water, Fire and Evacuation

There are small steep ramps leading to all the refuse areas.

The paths are gravel and there are no steps.

There are low level fences either side of the path could be used for support.

Most waste containers are waist level, some are full size 1100L commercial bins.

There are fire triangles on all water points.

There is unrestricted access to all firefighting equipment over grass.

Fire assembly points are in main car park outside reception and the other is at the children's play area.

The main car park is gravel, the play area field is grass.

The assembly points are included in the site leaflet, but campers are also informed on arrival.

**Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.**



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"Easily accessible, the most fabulous welcome, fantastic perimeter pitch with incredible views over the Firth to Arran including sunsets to die for! Incredibly well-kept site and facilities."

"The facilities are kept really clean and tidy, always plenty of hot water available for showers. We will definitely be recommending this site to friends and family visiting this part of Scotland."

"We were very impressed with this well laid out site with excellent and very modern facilities, spotlessly clean toilet and shower block. Lovely walks to beautiful Culzean Castle. Free Wi-Fi all over the site."