

Club Sites Access Statement

Crowborough Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Crowborough.

If you require any further information or wish to book online, please visit:
www.campingandcaravanningclub.co.uk/crowborough

For telephone bookings please call our UK Service Centre on 02476 475426
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on
Wednesday
Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Crowborough Camping and Caravanning Club Site.

Goldsmith Recreation Ground, Eridge Road, East Sussex, TN6 2TN

01892 664827



About Crowborough

Crowborough Campsite is located just a short stroll away from Crowborough High Street, while the historic town of Royal Tunbridge Wells is just 7 miles away.

The campsite is just a short drive away from the enchanting Ashdown Forest.

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Crowborough is an open site with many trees and hedges on its boundary. Many grass pitches are sloping so levelling ramps and chocks are advised.

Crowborough Camp Site offers grass pitches, grass with electric pitches and hardstanding pitches to our campers.

Wi-Fi and phone signal can be variable due to our rural location.

We do not have a phone box on site.

Tv signal is good on site - a booster is not required.

Crowborough Camp Site has Wi-Fi but can be variable due to our location.



Your Arrival on Site

The nearest train station is 1.8 miles from site. The nearest bus stop is 400 yards from site.

There are 2 brown signs on A26 from both directions. Follow signs to leisure centre, access road to site is just past leisure centre car park on right hand bend.

There is one keypad operated barrier that is automatic on exit. It is locked between 11pm and 7am. Out of hours arrivals to follow instructions on reception door.

There is a tarmac approach road sloping downhill.

The reception and visitors car park will hold 8 cars.

New arrivals are to park to the right of approach road in layby area which is a slightly sloping tarmac surface.

There are no designated accessible parking spaces. There is parking for approximately 8 cars on gravel to the right of approach road.

There are no handrails leading to reception.

There is one step up into reception.



Your Check In

The reception is clearly signed.

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The opening hours are 9:00am – 10:30am & 4:00pm – 6:00pm.

For out of hours issues, please call number provided on reception door.

There is one step up into reception.

There is no low-level counter.

The floor is clear from clutter.



Your Pitch

One car can be parked by camper's unit on grass unless ground is extremely wet.

There are hardstanding pitches available close to an accessible facility.

There is gravel on all hardstanding pitches.

There are no level grass pitches that are close to facility blocks.



Travelling Around Site

There are no speed bumps on site.

Both facility blocks are well lit, the majority of pitches are not lit.



The Facility Block

There is a concrete path leading to both toilet blocks.

There are no steps to first facility block. There are two steps up into the second block.

There are no semi-ambulant cubicles.

There are lever top taps in the accessible facilities and a mixture of push button and standard taps in other blocks.

There are seats in the showers.

The showers are dial operated.

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The showers have level access.

The facility block is lit at night.



The Accessible Facilities

There is a flat level path leading to the accessible facility.

There are no handrails leading to the facility.

Access is flat and level.

The toilet has handrails.

There is a regular sized flush handle.

There is transfer space to the left.

The washbasin cannot be reached from the toilet.

The washbasin taps are lever topped.

There is no hand dryer, there are paper towels.

There is a full-length mirror.

The shower has a large chair with support handles.

The shower is dial operated.

The shower is open access.

The shower head is height adjustable.

The floor is non-slip.

There is a hairdryer.

There is an emergency cord that can be reached from the floor.



Laundry & Food Preparation Areas

There is good level access to all areas in the first block, there are 2 steps into the second facilities block washing up room.

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The approach path is concrete.

There are standard twist taps.

The washing machine is front loading and can be loaded from the floor.

One tumble dryer is front loading and floor level. The other is double stacked onto the washing machine.

There is a wall mounted iron.

There is a wall mounted ironing board.

There are indoor washing up facilities.

There are standard twist taps in the washing up facilities.



Recreational Areas

There is an indoor recreation area.

Access to it is level.

There are no steps.

There are plastic tables and chairs in the recreation area.

There is no outdoor children's play area.

There is a play area at the nearby leisure centre.

There is a Table Tennis table with equipment.

There is a bookshelf with Books, DVD's and Board Games.



Waste, Water, Fire and Evacuation

There is flat level access leading to the refuse area.

The path is a gravel area by the recycling and general waste bins.

There are no steps or kerbs.

There are no handrails leading to the refuse area.

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The standard wheelie bins are 1.2m high.

There are 4 fire triangles on site.

There is unrestricted access to the firefighting equipment.

The fire assembly points are in the car park and in the furthest field at the other end of the site.

The assembly point surface is gravel in the car park, sloping grass in the far field.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"We visit here twice a year every year, it's a very peaceful site. Well-kept and clean with friendly and helpful staff. The town is a short walk up the road with everything that you need. Will continue to return for many years to come."



"Lovely site and beautiful area of the country. Wardens were really friendly and helpful and the site was quiet with a great dog walk. We will definitely be back."



"Located out of the way - but central for everything you would like to see in the region. This is a wonderful site. Extremely peaceful, green and rural, it was a pleasure to visit this site, and the site staff were superb."