

# Club Sites Access Statement

## Clitheroe Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Clitheroe.

If you require any further information or wish to book online, please visit:

[www.campingandcaravanningclub.co.uk/clitheroe](http://www.campingandcaravanningclub.co.uk/clitheroe)

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Clitheroe Camping and Caravanning Club Site  
Edisford Road, Lancashire, BB7 3LA

01200 425294



## About Clitheroe

The site is in close proximity to the River Ribble & picnic area and approximately 1 mile from Clitheroe town centre which is a 20 minute walk on the main road. There is also a 40-60 minute walk via the River Ribble, along the riverside & through fields.

The site has level and sloping areas with a mixture of native trees and hedges.

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Hardstanding pitches are level, most tent pitches are level & Grass with Electric pitches for caravans slope both ways and cocks will be required.

Mobile signal is variable due to tree cover and network signal.

There is no payphone available on site.

Most pitches have a good television signal, however some pitches will have poor signal.

There is Wi-Fi available on site.



### Your Arrival on Site

The nearest train station is 1 mile from site. The nearest bus stop is ½ mile from site.

There is 1 brown sign on the A671 and 1 brown sign on Edisford road. There is 1 large site sign at the entrance to lane.

There is one keypad operated barrier on the entrance and one automatic barrier on exit. Both lock automatically between 11pm and 7am.

The road surface is tarmac road on the approach to site and on site.

The visitor parking is by the entrance to the site, there are 5 car parking spaces.

New arrivals should pull up to the painted white line outside reception, leaving the entrance to site clear for access. No arrivals before 1pm due to a shared access road. Please wait in your vehicle until a team member arrives to check you in. Please have your membership card available for us to view. The road surface is tarmac.

There is no accessible parking space in the car park, but anyone with access needs can park where the visitor parking is, just outside the entrance barrier.

The reception car park holds 5 cars, site staff will record any visitors and issue a parking permit.

The overnight car park holds 5 cars.

There is a ramp with a handrail leading to reception and there is a gentle incline.

There are steps on one side of reception.

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### Your Check In

The reception is clearly signed for arrivals.

The shop opening hours are between 9am-10.30am & 2pm-6pm.

There is a bell located on the reception door, which is connected to an on-duty team member between 9am and 8pm. An emergency phone number is available for use outside of these hours.

There are level concrete slabs leading to reception.

There is a slight lip on the entrance door.

There is good clear floor space in reception.

There is no low-level reception counter, but clipboards are available.



### Your Pitch

The reception is clearly signed for arrivals.

The opening hours are 9am-10:30am and then 1pm-6pm.

There is a bell located on the reception door from 6pm-8pm. After this time there is a notice with a telephone number on for emergencies.

There is a slightly inclined concrete path leading to reception.

There is a 50mm threshold on the reception doorway.

There is good clear floor space.

There is no low-level reception counter, but clipboards are available.



### Travelling Around Site

There are speed bumps on the site roads.

The lighting conditions on site during hours of darkness are lights around the facility blocks and reception.

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There are lights on the hook up posts but generally dark away from the facilities. Pitch areas are unlit and it's advisable to use a torch.



### The Facility Block

There is a clear, well-maintained path leading to the facilities.  
All facilities doors in the blocks are accessible with a keypad code.

There is no step to the first facility block. The second facility block has a step up, at the door into the block.

There is a gentle incline ramp to both blocks.

The taps are push top.

There are drop-down seats in the shower cubicles, these stools may have a weight limit.

The showers are operated by a push button and the temperature can be adjusted. There is a single grab rail in each shower cubicle.

The showers are level, there is no step.

The facility blocks are lit outside at night.

The family room is available in the first block, this room is not suitable for wheelchair users. There is a slight step up and a keycode keypad for access. There is a level access shower with a drop-down seat, with no mounted rails. The shower is dial operated and water temperature is adjustable. There are lever taps at the washbasin. There is a baby seat and changing station.



### The Accessible Facilities

The accessible facilities are located in the reception building, there is a ramp with a slight incline leading to the accessible facility.

There are handrails leading to the accessible facility.

There is flat level access into the accessible facility.

There are drop down handrails by the toilet.

The toilet has a large flush handle.

There is transfer space to the left of the toilet.

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The washbasin cannot be reached from the toilet.

The washbasin tap is a large lever top.

There is a low-level hand dryer and hair dryer in the room.

There is a large mirror above the washbasin and a full length mirror in the room.

The shower is open access with non-slip floor and has two handrails and a drop-down seat.

The shower is dial operated and temperature is adjustable.

The shower head height is adjustable.

There is a large free-standing seat with back and arm rests. The seat may have a weight restriction.

There is an emergency cord next to the toilet and the shower, both can be reached from the floor.

The alarm can be heard from the site assistant's pitch but not the manager's pitch.

The alarm can be heard from the reception.



## Laundry & Food Preparation Areas

The laundry and dishwashing areas are accessed by a ramp with a slight incline.

The surface type leading to these areas are concrete path, non-slip.

The taps in both areas are push tops.

The washing machine and tumble dryer are both front loading and can be loaded from the floor.

There is a coin operated iron, which is wall mounted.

There is a wall mounted ironing board.

There are washing up facilities, including a low-level sink for easy access. These are under cover and lit at night.

The washing up sinks have push taps.

There is an outdoor rotary washing line next to the second facility block.

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### Recreational Areas

There is no recreation area on site, but there is a large recreation area next to the site.

There is no children's play area on site, but there is a large children's play park next to the site.

There is no dog walk on site, pets can be exercised in the riverside park next to the site.



### Waste, Water, Fire and Evacuation

There is flat level access leading to the refuse areas.

The path is tarmac and concrete.

There is no step up or kerb.

There are no handrails leading to the refuse areas.

The height of the waste containers are 52 inches, these are large industrial bins. There are metal bins with lift off lids for BBQ charcoal.

There are 4 fire triangles on site.

There is unrestricted access to firefighting equipment.

The fire assembly points are by the car park next to reception and by the exit barrier at the end of the lane.

The assembly point surface is tarmac.

#### ON SITE SHOP

The site shop is in the reception building, with card payments only.

Access is via a ramp or 3 steps with a rail.

Threshold into the shop with space to manoeuvre a wheelchair.

**Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.**



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"Could not fault this site, great pitches and the facilities were immaculate in all aspects. A credit to the site staff and located in a great location."



"We had a quiet pitch with plenty of room to manoeuvre our caravan. Facilities were very clean and in good order. Wi-Fi and TV signal were excellent."



"The site is immaculately kept with the staff constantly tending the plants & grassed areas. The location is perfect, quiet yet so close to the lovely town of Clitheroe."