

Club Sites Access Statement

Clent Hills Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Clent Hills.

If you require any further information or wish to book online, please visit:
www.campingandcaravanningclub.co.uk/clenthills

For telephone bookings please call our UK Service Centre on 02476 475426
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on
Wednesday, Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Clent Hills Camping and Caravanning Club Site

Fieldhouse Lane, Romsley, West Midlands, B62 0NH

01562 710015



Your Arrival on Site

There are two brown campsite signs on one post on the B4551, pointing towards Fieldhouse Lane, there is one large & 1 small site sign on Fieldhouse Lane pointing towards the site entrance.

The approach road is tarmac leading to Reception and the entry/exit barrier, which is keypad operated on entry, and automatic on exit.

The barrier is locked between 11pm and 7am.

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Arrivals should pull up to 'stop line' marked on the left of the car park.

There is very limited visitor and overnight parking at the site entrance [4 spaces].

The nearest train station is 6 miles from site. The nearest bus stop is approx. ¾ mile from site.

There are no handrails attached to the reception wall.

There are no steps but a gentle incline.

There are potted plants along the path.



Your Check In

Reception is clearly signed for arrivals and open between 9am-10:30am then 1pm-6pm, earliest arrival time is 1pm, staff maybe working out on site, signage will be posted by the reception door advising arrivals.

The onsite shop is open between 9am-10:30am and 4pm-6pm.

There is a slight lip on the door.

There is good clear floor space in reception.

There is a low-level reception counter.



Your Pitch

One car can be parked next to most pitches on site.

There are four hardstanding pitches close to the accessible room.

Hardstanding pitches are mostly level; the grass pitches are either level or sloping depending on location.



Travelling Around Site

There is a one-way system in place for vehicles around the site, there are speed bumps with white painted arrows showing the direction of travel on the sites roads.

At night there is lighting on the outside of all blocks, the rest of the site is dimly lit by hook-up bollards.

There are a small number of benches dotted around the site.

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The Facility Block

There are two tarmac paths leading to the facilities.

There is a step up into the ladies and gents' facilities.

Gents' facilities comprise of showers with non-slip surface, toilets, urinals and privacy rooms.

Ladies' facilities comprise of showers with non-slip surface, toilets, and privacy rooms.

All showers and wash hand basins are operated by push buttons.

There are folding seats in all showers.

There is a flat level tarmac path leading to the parent & child facility which is at the rear of the facility block.

There is flat level access into the parent & child room which is always open although between 10:30 and 12:00 it is used as the toilet for everyone whilst cleaning takes place.

There is a baby bath, changing table, seat with restraint next to a wash basin with lever handles to the taps.

There is a hand dryer located in the room.

The shower is dial operated.

The shower is open access, wet room style, not a cubicle with a folding seat.

The shower head is height adjustable.

The floor is nonslip.



The Accessible Facilities

There is a flat level tarmac path leading to the accessible facility which are at the rear of the facility block.

There are no handrails leading to the accessible facility.

There is flat level access into the accessible facility which is accessed using a RADAR key.

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There are handrails next to the toilet, one fixed and one movable.

There is a larger size flush handle.

There is transfer space on one side of the toilet when the handrail is lifted.

The wash basin cannot be reached from the toilet.

The washbasin has extended lever tap handles.

There is a hand dryer located in the room.

The shower is dial operated.

The shower is open access, wet room style, not a cubicle with two folding seats.

The shower head is height adjustable.

The floor is nonslip. There is no hair dryer.

There is an emergency cord next to the toilet and by the shower. Both can be reached from the floor.

The emergency alarm can be heard from both staff pitches but not reception.



Laundry & Food Preparation Areas

The laundry is located at the far end of the facility block and is via the level tarmac path and is level access.

The washing machine and tumble drier are stacked, and both are front loading.

There are two sinks for clothes washing the taps are push button and not low level.

There is a rotary washing line along the tarmac footpath further to the rear of the block.

There is a covered washing up facility to the right-hand side of the facility block, which is accessed via a level tarmac path.

All washing up sinks have push button taps.

There is one low level sink in the washing up area.



Recreational Areas

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There is an outdoor children's play area which is fenced and has two sprung gates for access which is via a level tarmac path to one entrance and via the grass to the far entrance.

The play area has rubber matting type of surface.

There is no recreation room or area for ball games on site, there is a play area in St. Kenelm's road less than one mile away.



Waste, Water, Fire and Evacuation

The refuse area is level tarmac near the main entrance.

There are no steps or kerbs restricting access to the refuse area. All bins on site are full height industrial 1100L units.

There are rotary fire alarm bells at both water points.

There are fire triangles located at all fire extinguisher points which are mostly accessed via the grass.

There are two signed fire assembly points which are located at the motorhome service point and next to the waste bins in the main car park, both areas are on tarmac surface.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"The site was absolutely beautiful! The utilities were superb and extremely clean. Will definitely be back."



"Super clean and tidy site, probably one of the best I have been to. Location is fantastic. Ideal for chilled out



"Set in scenic, gentle hills south-west of Birmingham. A beautiful setting with excellent staff and facilities."

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breaks with the family or
your pets."