

## Club Statement

#### **Cardigan Bay Access Statement**

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Cardigan Bay.

If you require any further information or wish to book online, please visit: www.campingandcaravanningclub.co.uk/cardiganbay

For telephone bookings please call our UK Service Centre on 02476 475426 Opening hours: 8:00am - 5:30pm, Monday to Friday, Closed 10:00am - 11:00am on Wednesday

Saturday: 9:00am - 1:00pm from January to August

#### **Site Contact Details**

Cardigan Bay Camping and Caravanning Club Site LLwynhelyg, Cross Inn, Llandysul, Ceredigion, SA44 6LW

01545 560029

### **About Cardigan Bay**

Cardigan Bay campsite is located three miles from the town of New Quay, where you can see dolphins from the beach. There are pubs, cafes, and takeaway food available, and many beaches to visit all within 20 mins from site.

The Site is sloping but most pitches are found to be flattish, there are two dog walks on site which offer good exercise areas.



The site offers a mixture of grass only, grass with electric, hardstanding with electric, the site can accommodate units over 8 meters contact site for this

Mobile signal is good on site.

The Site does not have a payphone.

Television signal is good on site.

The Site has wifi.

## Your Arrival on Site

The nearest bus stop is approx. 1 mile from site.

There is a sign opposite the pub in Cross Inn village. There is also a brown sign opposite the site entrance together with the main site sign at the bottom of the lane leading to the site. SatNav will stop you at the end of the houses, carry on up the single lane until you see the site sign on the right. The best approach is the A487, turning at the Synod Inn from the A486 to Cross Inn / New Quay.

The site barrier is locked between 11pm and 7am.

Overnight parking is available just outside the locked barrier.

The approach road is tarmac.

The gravel visitors parking area doubles as the overnight parking which is located on the left as you enter the site.

New arrivals should pull up to reception. The surface is tarmac, and it is reasonably level.

There are no designated accessible parking spaces.

The main reception check in area can hold two cars.

The overnight carpark can hold at least eight cars.

There is no handrail leading to reception.

There are no steps but a slight slope on a paved area down to reception.



# **Your Check In**

The reception is clearly signed for arrivals.

The reception is available between 09.00 to 10.30 and 16.00 to 18.00

There is a mobile number to contact site staff on 07842791676

There is a slight slope on concrete slabs.

There are no access issues entering the reception.

There is good clear floor space in reception.



#### Your Pitch

Cars can be parked next to all pitches on site.

There are many pitches close to the accessible room - hardstanding with electric and grass with electric.

There is loose, stone gravel on all hardstanding pitches.

There are many level hardstanding pitches with electric and grass with electric pitches close to the facility block.

The site has a mixture of level and sloping pitches.



### **Travelling Around Site**

There are speed bumps along the entrance road to the site together with speed bumps around the site road.

At night there is low level lighting on the outside of the facility block, reception and information room and the water points.

The rest of the site is dimly lit by hook-up bollards.



There is a clear, well-maintained path leading to the facilities.



There are steps to the front of the facility block and a slight slope to the rear, but level from the sides.

There is also a gentle ramp entrance leading into the blocks.

There is one step into each of the following: ladies, gents, CDP, laundry, and internal pot wash but level to the accessible room and external pot wash.

There are no semi-ambulant cubicles in either the men's or ladies.

All sinks have a mixture of lever taps or screw taps throughout.

There are removable stools in most showers, but in the accessible room there is a fixed wall mounted seat and a removable chair.

The showers are operated by a push button in the men's and ladies and a dial in the accessible room.

The showers have a level floor.

The facility block has low level, wall mounted lights.

## **5** The Accessible Facilities

There is a slight slope up to a flat level concrete slab path leading to the accessible facility.

There are no handrails leading to the accessible facility.

There are handrails next to the toilet.

There is a larger size flush handle.

There is transfer space to the left of the toilet.

The wash basin cannot be reached from the toilet.

The washbasin has regular lever top tap.

There is no hand dryer, but there is a paper towel dispenser.

There is a low-level mirror above the sink that does not extend to full height.

The shower has a number of handrails.

The shower is dial operated.



The shower is open access, not a cubicle.

The shower head is height adjustable.

The floor is tiled.

There is no hair dryer.

There is an emergency cord in the shower, which can also be reached from the toilet. It can be reached from the floor.

The emergency alarm can be heard from both staff pitches and reception.

The accessible room does not require a key.



#### Laundry & Food Preparation Areas

The laundry and indoor washing up area has a step into the area and the outdoor washing up area has flat level access.

The approach path is concrete paving slabs.

The taps are screw top.

The washing machine is front loading and can be reached from the floor.

The tumble dryer is front loading and is placed on top of the washing machine so may not be reached from the floor.

There are both indoor and outdoor washing up facilities available.

All washing up sinks have screw top taps.

There is an outdoor drying area with one rota dryer.

# Recreational Areas

There is no indoor recreation area.

There is an outdoor children's play area.

This is accessible over grass with no designated path.

There is no seating overlooking the play area.



The play area has a bark surface with raised edges surrounding it to keep the bark in place.

### Waste, Water, Fire and Evacuation

There is level access to the refuse area, tarmac leading to a paved concrete area.

There are no steps or kerbs restricting access to the refuse areas.

There are no handrails leading to the refuse area.

All bins on site are full height industrial 1100L units. Recycling is in operation on site.

There is a fire triangle located at all water points and the refuse area.

There is unrestricted access to all firefighting equipment over grass and paved pathways.

There are two assembly points which are located in the main car park which is loose gravel and ball games field which is grass.

Campers are briefed about the assembly point on arrival. There are clear signs.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"We felt so welcome from the moment we arrived to the moment we left. The site was spotless, well-kept and beautifully looked after. The



"Fantastic place was made very welcome. The site is well looked after, and the staff first class. Dog friendly on site and the shower block and



"We were really impressed with the facilities and the overall layout of the site. Everything was easily accessible. There are 2 well maintained dog walks



team members were polite, friendly, and very well informed. We will return!" toilets are cleaned regularly. Very happy would return." and within easy driving distance of the coast. A great base to explore the Welsh coast."