

Club Sites Access Statement

Canterbury Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Canterbury.

If you require any further information or wish to book online, please visit:

www.campingandcaravanningclub.co.uk/canterbury

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Canterbury Camping and Caravanning Club Site, Bekesbourne Lane, Kent, CT3 4AB

01227 463216



About Canterbury

The site is located one and a quarter mile, North East of Canterbury City Centre.

The Site is on a hill the Hardstanding with Electric pitches are very flat and Grass with electric pitches are fairly flat but the Grass only pitches are mostly sloping. Some pitches are near trees, some are in the open.

The Site has two Jumbo hardstanding with electric pitches, 74 hardstanding with electric pitches and 48 Grass with electric pitches, 2 Jumbo Grass only and 34 Grass only pitches.

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Mobile signal is better towards Reception. The further down the Site the poorer the signal.

There is no payphone on Site. The television signal is reasonable throughout the Site.

There is Wi-Fi throughout the Site but the signal strength is patchy.



Your Arrival on Site

The nearest train station is 3 miles from site. The nearest bus stop is approx. 100m from site.

There are two brown signs off the A257, one large site sign on entrance.

One keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am.

Additional cars and visitors can park in the visitor's car park.

The approach road is tarmac.

New arrivals should pull up in the arrivals bay. The surface is level and tarmac.

Up to 2 units can park in the Visitor's Car Park, with a booking, with electric, to allow early departure from Site for a Ferry or Tunnel crossing. No arrivals should use the visitor's car park for camping overnight without a booking.

There is no designated accessible parking area.

There is a visitor's car park at reception and there is an arrivals area where up to 4 units can park whilst checking in.

The visitor's car park can hold at least six cars.

There are handrails on the steps leading up to reception.

There are steps or a slight incline up to reception.



Your Check In

The reception is clearly signed for arrival.

The reception is open all day in busy periods and in quiet periods between 9am-10:30am and 4pm-6.00pm.

There is a sign located on the reception door which will advise you how to contact an on-duty team member.

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The approach surface is level concrete slabs.

There is a slight lip on the door.

There is good clear floor space in reception.



Your Pitch

Cars can be parked next to all pitches on site.

There are 25 hardstanding pitches near the facilities.

The hardstanding pitches are loose small gravel.

There are two designated disabled hardstanding with electric pitches just outside the facilities block. Some Grass with electric pitches are near the facilities and one (level) grass only pitch is near the facilities.



Travelling Around Site

There are speed bumps in places on the site road.

At night there is low level lighting on the outside of all amenity blocks and at reception.



The Facility Block

There is a clear, well-maintained path leading to the facilities.

The top block has two sets of steps on one side, and it is level on the other.

There is no ramp leading to the facility block.

There is one step into the ladies and gents at the top block.

There is no semi ambulant cubicle in either block.

All sinks in the facilities have push button taps.

There are fold down seats in all showers.

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The showers are operated by a push button in men's and ladies and a dial in the family room and accessible facility.

There are no steps down into the showers.

Each facility block has ceiling mounted lights.



The Accessible Facilities

There is a flat level tarmac path leading to the accessible facility.

There are handrails leading to the accessible facility.

There is a slight lip on floor at entrance to the facility.

There are handrails next to the toilet.

There is a large size flush handle.

There is transfer space to the right of the toilet.

The washbasin can be reached from the toilet, and the taps are lever handles.

There is a hand dryer located in the room.

There is a low-level mirror above the sink and a full-length mirror on the opposite wall.

The shower has a number of handrails.

The shower is dial operated.

The shower is open access, not a cubicle.

The shower head is height adjustable.

The floor is nonslip.

There is a hairdryer.

There is an emergency cord next to the toilet and in the shower. Both can be reached from the floor.

The emergency alarm cannot be heard at reception and is not very clear at the assistant's pitches.

The accessible room can be accessed with a RADAR key.

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Laundry & Food Preparation Areas

The laundry has a slight lip on floor at door entrance.

The approach path is concrete.

The taps are a mix of twist top and push button.

The washing machines are front loading and can be reached from the floor.

The tumble dryers are front loading and can't be reached from the floor.

There are two washing up facilities, and they are both outside.

There is one low level sink in both of the washing up facilities.

Washing up sinks have a mix of twist top and push button taps.

There is a rotary washing line available for outdoor drying.



Recreational Areas

There is no indoor recreation area.

There is an outdoor children's play area.

This is accessible over grass with no designated path.

There is a picnic bench overlooking the play area.

The play area has a bark surface.



Waste, Water, Fire and Evacuation

The refuse area is all flat and laid on concrete and slabs.

There are no steps or kerbs restricting access to the refuse area.

There are no handrails leading to or within the refuse compound.

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All bins on site are full height industrial 1100L units.

There are fire triangles located at all water points which has unrestricted access.

The firefighting equipment is accessed over grass.

The assembly points are located in the main car park which is loose gravel, outside Reception on the Lawn and in Middelburg area, near the motor home service point.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"The site is beautiful, lots of birds and rabbits. It's so quiet and the set out is lovely.

The whole site and the facilities were really clean, nothing out of place. We will definitely be back."



"Absolutely spotless and extremely well-maintained throughout. All the staff I came across were cheery no matter what job they were doing. Showers, toilets, laundry room, family room were spotlessly clean."



"We thoroughly loved staying here, what a truly amazing site. We were warmly greeted, shown where all the brilliant facilities were and we were taken to our pitch. From the moment we arrived, we were made to feel so very welcome."