

#### **Cambridge Access Statement**

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Cambridge.

If you require any further information or wish to book online, please visit: <a href="https://www.campingandcaravanningclub.co.uk/cambridge">www.campingandcaravanningclub.co.uk/cambridge</a>

For telephone bookings please call our UK Service Centre on 02476 475426 Opening hours: 8:00am - 5:30pm, Monday to Friday, Closed 10:00am - 11:00am on Wednesday

Saturday: 9:00am - 1:00pm from January to August



#### **Site Contact Details**

Cambridge Camping and Caravanning Club 19 Cabbage Moor, Great Shelford, Cambridgeshire, CB22 5NB

01223 841185



#### **About Cambridge**

The site is approximately 3 miles from Cambridge city centre and there is a regular bus service into the city.

The site is open and flat.

The site has hardstanding with electric (HWE), grass with electric (GWE), jumbo grass with electric (JGWE) and grass only (GO) pitches.



Mobile signal is good across the entire site.

There is no payphone on site.

The television signal is good across the entire site.

There is site Wi-Fi everywhere on site except in the camping field to the right of the facilities building.



## Your Arrival on Site

The nearest train station 1 ½ miles from site. The nearest bus stop is approx. 400m from site.

There is one brown sign off the A1301 at the top of Cabbage Moor (private road).

There is one keypad operated entry barrier that is automatic on exit. It is locked between 11pm and 7am.

The entrance is tarmac with speedbumps.

The visitor's parking is 10m from the main gate.

There are no designated accessible parking spaces.

The main reception car park can hold at least ten cars.

New arrivals should pull up to the 'New Arrivals Please Wait Here' sign and white line on the road. The surface is tarmac and is level.

There is a path with a drop curb to reception.

There are roof support pillars with potted plants along the path.



### Your Check In

The reception is clearly signed for arrivals.

The reception opening hours are 9am-10:30am and 4pm-6pm.

There are clear instructions on the reception door when office is closed.

The surface is tarmac with one small step leading to reception.



There is a slight lip on the door.

There is good clear floor space in reception.

There is a low-level reception counter.



### Your Pitch

Cars can be parked next to all pitches on site.

Ten pitches of various types are close to the accessible room.

There is loose, large gravel on the hardstanding pitches.

The complete site is level.



### **Travelling Around Site**

There are speed bumps along all site roads, there are also four speed bumps on the approach road leading to site.

At night there is lighting on the outside of the block, and the rest of the site is dimly lit by hook-up bollards.

There are a small number of picnic benches on site, in the far camping field, and near the play



#### The Facility Block

There is a clear, level tarmac path leading to the facilities.

There are kerbstones to the rear of the facility block, but level from the front.

There are two semi-ambulant shower cubicles in both men's and ladies.

All taps are push button throughout.

There are fold down seats in all showers.

The showers are operated by a push button in men's and ladies and the temperature cannot be adjusted.



The exterior of the block is illuminated throughout the night. All internal lighting is by motion sensor.



#### The Accessible Facilities

There is a flat level concrete and tarmac path leading to the accessible facility.

There is a slight lip at the door to the accessible facility.

There is a paddle handle lock on door.

The toilet has one drop down rail to the left and one wall mounted handrail to the right.

There is a regular size flush handle.

There is transfer space to the left of the toilet.

The wash basin can be reached from the toilet.

The washbasin has normal lever top taps.

There is a hand dryer located in the room.

There is a low-level mirror above the sink that does not extend to full height.

The shower has a number of handrails.

The shower is dial operated.

The shower is open access, not a cubicle.

The shower head is height adjustable.

The floor is nonslip.

There is a hairdryer.

There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor.

The emergency alarm cannot be heard from the staff pitches or reception.

There are low-level hooks for clothing.





### Laundry & Food Preparation Areas

The laundry and food preparation areas both have level access.

The approach path is concrete.

The taps are push button.

The washing machine is front loading and can be reached from the floor.

The tumble dryer is front loading and stacked on top of the washing machine.

There is a wall mounted iron.

There is a wall mounted ironing board.

There are outdoor washing up facilities available.

All washing up sinks have push button taps.

There is an outdoor drying area with a rotary line.

There is one low level sink in both the outdoor washing up area and laundry room.



#### **Recreational Areas**

There is no recreation area.

There is an outdoor children play area.

This is accessible over grass with no designated path.

The play area has a rubber flat surface.



### Waste, Water, Fire and Evacuation

There is one kerbstone between facility block and the refuse area, which is on tarmac roadway.

All bins on site are full height industrial 1100L units.

There is a fire triangle located at all water points which has unrestricted access over grass.

The firefighting equipment is accessed over grass.



The assembly points are located in the main car park which is tarmacked and the other is in the far camping field which is grass.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"This site is in an excellent location for exploring Cambridge. The facilities were always spotless whenever we accessed them and the site staff very friendly. We will be revisiting."



"The facilities were spotless and kept to a very high standard. Very friendly team who always made time to chat. We will be back as we loved the calmness of this excellent campsite."



"What a lovely well-run site. Facilities were immaculate at every time of day. Fabulous hot showers, lots of drinking water and wastewater points dotted around. You'll find everything you need here."