

Boroughbridge Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Boroughbridge.

If you require any further information or wish to book online, please visit: www.campingandcaravanningclub.co.uk/boroughbridge

For telephone bookings please call our UK Service Centre on 02476 475426 Opening hours: 8:00am - 5:30pm, Monday to Friday, Closed 10:00am - 11:00am on Wednesday

Saturday: 9:00am - 1:00pm from January to August



Site Contact Details

Boroughbridge Camping and Caravanning Club Site Bar Lane, Roecliffe, North Yorkshire, YO51 9LS

01423 322683



About Boroughbridge



The site is easy to find off the A1 from either direction, head for Bar lane industrial estate, where you will find the site on your right-hand side after the Alexanders car show room Boroughbridge.

The nearest train station is at Knaresborough 9 miles away from the site.

Regular buses run from the centre of Boroughbridge to York, Ripon and Knaresborough. There is a bus 3 times a day from outside the site into the Boroughbridge and Knaresborough centre.

Timetables are available on site.



Your Arrival on Site

Brown campsite signs can be found on the approach to site. There is a Camping and Caravanning Club Site sign outside the main site entrance.

When arriving on site, new arrivals may pull up outside reception on flat level tarmac. Please do not to arrive before 1 o'clock as only small space in entrance.

There is no designated accessible parking.

The visitor's car park is tarmac, which doubles as overnight parking for those who arrive back on site when the barrier is locked. If the site barrier is locked, then there is access behind the facilities and a ramp with a handrail 1000mm high.

A bench is located close to the reception area.

If the reception is closed a bell is located on the door and emergency contact number is on information board by office door.



Your Check In

There is a handrail 940mm from the floor on the left side of a ramp or alternatively there are three steps which are 190mm high and 330mm deep.

The reception door width is 790mm and with a level threshold. The door handle is at a height of 940mm and there is a slightly raised welcome mat outside the door.

The reception area has large manoeuvrable area with a counter height of 950mm.

There is currently no induction loop system installed.





Your Pitch

There are no designated accessible pitches.

There is one dedicated accessible car parking space adjacent to the facilities.

Due to the site's proximity to the river, the electric points all 16 amp, can be up to 1320mm in height, although some are lower.

Pitches are accessed from gravel roads or grass and parking is always available adjacent to the pitch.

We have a variety of pitches on site to meet your requirements, hardstanding's, gravel with Awnings or concrete without Awnings, small 6x5 or standard size 8x5 Grass with Electric, Grass only, and a jumbo pitch.

There is Wi-Fi on site with the club assessable code, signal is good and tv and satellite reception is good.



Travelling Around Site

Most site roads are compacted gravel or smooth tarmac.

You can assess the facilities by steps or slope which is ok for wheelchair and mobility scooters.

The site is mainly flat other than the slope on entrance and exit as it's a flood defence.

Site has a one-way system and restricts 5 MPH speed limit.



The Facility Block

There is one facility block on site with tarmac roads leading onto block paved paths surrounding the facilities.

Both male and female toilet blocks are almost identical with a level threshold.

The entrance doors have a width of 760mm. The doors are heavy and lead to an inner door of the same width.

The lights are always on.

There are shower cubicles that have a frame width of 790mm. The shower units are at a height of 1900mm and are operated by push button. The heads are adjustable.



All shower units have soap dishes/storage shelves.

In the male facilities the urinals are at a height of 600mm with one urinal slightly lower at 500mm.

There are vanity units with door widths of 700mm and have lever handles.

All sinks are at a height of 790mm, and soap dispensers are above sinks at a further 260mm.

All vanity units have soap dishes.

There are hand dryers at a height of 1100mm, mirrors at a height of 8200mm and a hairdryer unit at a height of 1110mm.

Toilet seats are at a height of 420mm, and the flush lever is located on the cistern at a height of 810mm.

There is also a family room with an entrance of 830mm wide and has a level threshold.

The sink is at a height of 610mm, and counter is at a height of 970mm with standard taps.

The light switch is 1250mm from the floor.



The Accessible Facilities

The sites accessible room is opened with a RADAR key. These keys are also available from reception.

Access is over a level threshold and through a door with a width of 870mm.

The door handle is 870mm from the floor and there is a rear horizontal handle. There are clothes hooks at 1150mm and 153mm high and a hand and hairdryer 800mm from the floor.

The sink is 750mm high with lever taps that are reachable from the toilet.

The toilet is 470mm high with no seat extension available. It is a left-hand dismount with plenty of handrails to help. The flush is on the cistern and is 720mm from the floor.

There is a free-standing aluminium/plastic seat with detachable arms and back within the room.

There is a foldable wall seat at a height of 460mm that is a left-hand dismount. There are also horizontal arms.

The shower control is 950mm high and is lever operated. There is an adjustable head 550cm above the temperature controls. There are two alarm cords, both reachable from the floor.



The room light is a cord at the entrance of the room.



Laundry & Food Preparation Areas

The laundry area is contained within the facility block. Access is over a level threshold and through a door width of 840mm.

The coin slot on the machine is at a height of 1120mm and the setting switches are at a height of 1050mm but a reach over the top of the machine is required.

There is an ironing unit at a height of 1400mm with a moveable, height adjustable board.

Sinks are at a height of 820mm and have standard press button taps.

There are two rotary washing lines both at a height of 1760mm and they are accessed by level slabs.

Contained within the facility block is an indoor washing up area that has unrestricted access.

Sinks and units are 890mm high with standard taps and have clear under unit space.

There is a large manoeuvrable area within the room.



Recreational Areas

There is a dedicated recreation room on site. Accessed by a small step.

There is a level threshold, and the door width is 1130mm.

There are a mixture of plastic chairs and tables at a height of 720mm.

The light switch is 1180mm from the floor and a table tennis table is available at a height of 850mm.

There are several fire extinguishers within the room which are at floor level.



Waste, Water, Fire and Evacuation

There are two service points, both in level parts of the site. The entrance is between two posts 1020mm wide.



There is a water tap in Grass only field,

Grey and freshwater taps are at a height of 900mm and have screw top handles.

The bin compound is at the exit barrier to the site accessible by a tarmac road. Each bin has a heavy lid and is at a height of 1290mm.

Everything goes into the same bin as recycling is sorted at the depot.

The chemical disposal point is through an 840mm door frame and is connected to the main facilities. The unit is 690mm high and the flush is a further 500mm.

There are several fire warning triangles on site, most require a good reach and are accessed over grass.

There is a motorhome service point that has a level tarmac area leading to the taps.

The fresh water is at a height of 800mm, and the wastewater is 780m.



"What a lovely site situated next to the River Ure. The site staff were very friendly and approachable, clearly do a great job as the site and all the facilities were very well-maintained."



"Arrived on site and was welcomed by a very friendly, informative, and welcoming site team. The facilities on site including the dishwashing area, showers and toilets were spotless.

Lovely dog walking area too."



"The facilities were second to none and were always lovely and clean! There is a nice little park on site too which our young children enjoyed playing in. We will be returning!"