

Club Sites Access Statement

Barnard Castle Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Barnard Castle.

If you require any further information or wish to book online, please visit:

www.campingandcaravanningclub.co.uk/barnardcastle

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on

Wednesday, Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Barnard Castle Camping and Caravanning Club Site
Dockenflatts Lane, Lartington, County Durham, DL12 9DG

01833 630228



Your Arrival on Site

The nearest train station is 20 miles from site. The nearest request bus stop is approx. 1/2 mile from site.

There is a small Camping and Caravanning Club sign off the B6277 leading to the lane at the site entrance.

There is one keypad operated barrier for entry and one automatic barrier on exit. It's locked between 11pm and 7am.

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The approach road is tarmac.

New arrivals should pull up to reception. The surface is tarmac and is level.

The visitor's car park behind reception will hold at least ten cars. This is also used for second cars for campers.

There are no steps or handrails leading to reception.



Your Check In

The reception is clearly signed for arrivals.

The reception is open 9:00am-10:30am then 1pm-6pm.

If the reception is closed, there is a bell located on the reception door which is connected to an on-duty team member or there is always a notice telling campers/new arrivals where staff can be located.

Access to reception is over level concrete slabs.

There is a slight lip on the door.

There is good clear floor space in reception.

There is no low-level reception counter, but clipboards are available.



Your Pitch

One car can be parked next to all pitches on site.

Six pitches are close to the accessible room.

The hardstanding pitches are loose, small gravel.

All hardstanding and grass pitches are close to the site road.

There are many good, level pitches.

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Travelling Around Site

There are speed bumps on site

The facility blocks have external wall lights. The rest of the site is lit by bollards.



The Facility Block

There is a clear concrete path leading to the facility block.

There are no steps leading to the block.

The facility block has a level entrance.

There are no semi-ambulant cubicles.

Screw and push top taps throughout apart from accessible room which has handles.

There are stools in the showers with weight capacity displayed.

All shower temperatures can be self-controlled.

There is a step down into the shower tray.

There is low level lighting on the outside of the block throughout the night.



The Accessible Facilities

There is a flat concrete path leading to the room.

There are no handrails leading to the room.

There is flat level access into the accessible facility.

The door has a RADAR lock.

The toilet has one drop down rail to the left and one wall mounted to the right.

The toilet has a large flush handle.

There is clear transfer space to the left.

The washbasin cannot be reached from the toilet.

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Washbasin taps are lever operated.

There is a hand dryer.

There is a mirror, it is not full length.

The shower has wall mounted handrails.

The shower can be self-controlled for the temperature.

The shower is open access.

The shower height can be adjusted.

The floor is non-slip.

There is an emergency chord which can be reached from the floor.

The alarm cannot be heard from the site team pitches or the reception.

There are low-level hooks for towels.



Laundry & Food Preparation Areas

These areas have mostly good level access with a step into both laundry and dishwashing room.

Access is over level concrete slabs.

All taps are screw top.

One washing machine which is front loaded.

One tumble drier front loaded which is stacked on top of the washing machine

There is a wall mounted iron.

There is a freestanding ironing board.

There are indoor washing up facilities.

The sinks are screw top.

There is an outdoor drying area.

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There are no low-level sinks.



Recreational Areas

There is no indoor recreation area.

There is an outdoor children play area.

Access is a footpath which is flat and level.

The surface of the play area is rubber.

There are no raised edges surrounding the play area.

Designated dog walk on site.



Waste, Water, Fire and Evacuation

There is flat level tarmac footpath leading to the refuse area.

There are no steps or kerbs.

There are no handrails leading to the compound.

The waste containers are full size 1100L commercial bins approx. 1.2m high.

There are fire triangles on all water points.

Access is unrestricted, over grass.

Assembly points are in the main car park behind reception and the other in the grass area opposite facilities block.

The main carpark is gravel; the camping field is grass.

Assembly points are included in the site leaflet, but campers are also informed on arrival.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.

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"Excellent facilities, well-spaced out pitches, the whole site is extremely well maintained. The facilities block is excellent with lots of toilets and shower facilities. A very peaceful stay."



"The welcome is warm, the site is beautifully cared for. Lovely warm showers and pitches well-spaced. Peaceful at night and dog friendly, all in all a lovely site run by people who care."



"Clean facilities, friendly helpful site team, well maintained site with level hardstanding pitches and within walking distance of the town. Loved the peace and quiet at night."