

Club Sites Access Statement

Bala Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Bala.

If you require any further information or wish to book online, please visit:
www.campingandcaravanningclub.co.uk/bala

For telephone bookings please call our UK Service Centre on 02476 475426
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on
Wednesday, Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Bala Camping and Caravanning Club Site
Cryniarth Caravan Park, Cefn Ddwysarn, Gwynedd, LL23 7LN

01678 530324



Your Arrival on Site

The nearest bus stop is half a mile from the site at Bala. The nearest railway station is 25 miles from site at Ruabon.

There are two brown signs off the A494 and one large site sign at the entrance.

The gate is locked between 11pm and 7am.

Overnight parking is available just outside the main site gate.

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It's on a tarmac surface tarmac.

The visitors parking doubles as the overnight which is 10m from the main gate.

New arrivals should pull up to reception. The surface is tarmac and it is reasonably level.

There are no designated accessible spaces but plenty of spaces a short, level distance from the reception.

The overnight car park can hold at least four cars.

There is no handrail attached to reception wall.

There are plant holders around the facility block.



Your Check In

The reception is clearly signed for arrivals.

The reception/shop hours are 9:00am-10:30am then 4:00pm-6:00pm.

There is a bell located on the reception door which is connected to an on-duty team member until 8pm and replaced with a telephone number from 8pm – 7am.

Access is over level concrete slabs and tarmac.

There is a slight step on the door with threshold strip on the top.

There is limited floor space in reception.

There is a part low-level reception counter.



Your Pitch

Cars can be parked next to most pitches on site.

There are two pitches close to the accessible room.

There are grass with electric pitches and hardstanding pitches.

Many level hardstanding and grass pitches are close to the site road.

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Travelling Around Site

There is a speed bump along the main site road.

At night there is low-level lighting on the facility block.

There are a small number of benches dotted around the site.

Sudden loud aircraft noise possible (RAF) low flying zone.



The Facility Block

There is a clear, well-maintained path leading to the facilities.

There is a no ramp leading into the blocks.

There is one step into both the ladies and gents facilities but level to the accessible room and parent & child room.

There is no semi-ambulant cubicle in either the men's or ladies.

All sinks have push taps throughout.

There are floor mounted seats in all showers.

The showers are operated by a pushbutton in men's and ladies.

There is no step in showers.

The facility block has low-level, wall mounted lights.



The Accessible Facilities

There is a flat level tarmac path leading to the accessible facility.

There are no handrails leading to the accessible facility.

There is flat level access into the accessible facility.

There are handrails next to the toilet.

There is a push button flush on the toilet.

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There is transfer space to the left of the toilet.

The wash basin can be reached from the toilet.

The washbasin has larger than normal lever top taps.

There is a hand dryer located in the room.

There is a low-level mirror above the sink that does not extend to full height.

The shower has one handrail.

The shower is press button operated.

The shower is open access.

The shower head is height adjustable.

The floor is nonslip.

There is a hair dryer.

There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor.

The emergency alarm can be heard from both staff pitches and also reception.

The accessible room can be accessed with a RADAR key.



Laundry & Food Preparation Areas

The laundry has a tarmac ramp at the entrance. The washing up and food preparation areas both have level access.

The approach path is tarmac.

The taps are push top.

The washing machine is front loading and can be reached from the floor.

The tumble dryer is front loading and is located above the washer.

There is a wall mounted iron.

There is a wall mounted ironing board.

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There are under cover washing up facilities available.

All washing up sinks have press button taps.

There is an outdoor drying area with two rotary dryers.

There is a low-level sink in the washing up area.



Recreational Areas

There is no indoor recreation area.

There is an outdoor children's play area.

This is accessible over a tarmac path.

There is a single bench overlooking the play area.

The play area has a rubber surface in place.



Waste, Water, Fire and Evacuation

There is a flat area leading up to all refuse areas.

There are no steps of kerbs restricting access to the refuse areas.

There is a fence surrounding the compound.

All bins on site are full height industrial 1100L units which are kept outside of compound.

There is a fire triangle located at all water points which has unrestricted access over grass.

The firefighting equipment is accessed over grass.

The assembly points are located in the main car park which is tarmac and the other is the motorhome service point which is tarmac.

Campers are briefed about the assembly point in the site leaflet and on arrival.

There are clear signs.

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Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"Lovely campsite, spotless, staff are lovely and always make you feel welcome. Quiet, and a park. My kids loved it and was in it all the time. We love it here and will be returning!"



"The site staff go above and beyond to make this site a comfortable and welcoming place. The facilities are spotless, and the pitches well-kept. Beautiful location and so peaceful."



"The location is stunning. The facilities are exceptionally clean and tidy. The site itself has a lovely layout - no pitch is too far away from the facilities. Everywhere is superbly maintained."