

## **Access Statement – Umberleigh**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01769 560 009
- Site Page [www.campingandcaravanningclub.co.uk/umberleigh](http://www.campingandcaravanningclub.co.uk/umberleigh)

### **Your Arrival on Site**

- Train station 1miles from site. Bus stop is approx. 200yds request
- There is 1 brown signs off the A377and one sign on B3227 site sign on entrance
- No keypad operated barrier just wooden gate. It's locked between 11pm and 7am
- Overnight parking is available just outside the main site gate. On grass verge
- Tarmac on the surface approach road
- The visitors parking doubles as the overnight which is 10m from the main gate
- New arrivals should pull up to reception. The surface is gravel and it's reasonably level
- There are no designated spaces for disabled parking but plenty of spaces a short, level distance from the reception
- There is a handrail attached to the reception wall
- No steps but a gentle incline. Easy wheel chair access
- No plants along the path

### **Your Check in**

- The reception is clearly signed for arrivals
- 9am-10:30am then 4pm-5pm
- There is a sign located on the reception door which gives instructions on how to contact team member
- Concrete gentle incline to reception
- Slight lip on the door of half inch
- Good clear floor space in reception
- No low level reception counter, but clipboards are available

### **Your Pitch**

- Cars can be parked next to most pitches on site
- Four pitches close to the disabled room
- Loose , compact smaller gravel on all
- Many level hardstanding and grass pitches are close to the site road

### **Your Facilities**

- There is a clear, well maintained path leading to the facilities
- One small step to the facility block, but level from the front
- There is no ramp leading in to the blocks
- There are steps in to the ladies and gents, but level to family and accessible room
- There are no semi-ambulant cubicle in both men's and ladies
- All sinks have twist screw taps throughout
- There are fold down seats in all showers
- The showers are operated by a push button in men's and ladies and push button in the family room
- The showers have no step down
- The facility block has low level, wall mounted lights

### **Your Accessible Facilities**

- There is a flat level concrete slab path leading to the accessible facility
- There are no handrails leading to the accessible facility
- There is flat level access in to the accessible facility slight edge
- There are handrails next to the toilet
- There is a regular size flush handle
- There is transfer space to the left of the toilet
- The wash basin can be reached from the toilet
- The washbasin has larger than normal lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- The shower has a number of handrails
- The shower is push button operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is a hair dryer
- There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm can be heard from both staff pitches and also reception
- The accessible room can be accessed with no key

### **Your Laundry and Food Preparation Areas**

- The laundry and food preparation areas both have level access
- The approach path is concrete and gravel
- The taps are screw top in laundry
- The washing machine is front loading and can be reached from the floor
- The tumble dryers are top loading and can be reached from the floor
- There is a wall mounted iron
- There is a wall mounted ironing board
- There are both indoor and outdoor washing up facilities available
- two washing up sinks have screw top taps and two have lever taps
- There is an outdoor drying area with one rota dryer
- There is no low level sink in both the indoor and outdoor washing up area

### **Your Recreational Areas**

- There is an indoor recreation area
- There is a slight ramp leading to this area
- There are steps leading to the indoor recreational area
- There is a variety of seating available such as sofas and freestanding chairs
- There is an outdoor children play area
- This is accessible over grass with no designated path
- There is a single bench overlooking the play area
- The play area has a bark surface with raised edges surrounding it to keep the bark in place
- This entire area is mostly fenced in

### **Waste, Fire and Evacuation**

- There is a short, steep concrete leading up to all refuse areas
- There are no steps or kerbs restricting access to the refuse areas
- There is a high fence either side a fence surrounding the compound
- All bins on site are full height industrial 1100L units
- There is a fire triangle located at all water points which has unrestricted access over grass
- The firefighting equipment is accessed over grass
- The assembly points are located in the main car park which is loose gravel and the other is in the far camping field which is grass
- Campers are briefed about fire assembly point by given site leaflet on arrival. There are clear signs

### **Miscellaneous Information**

- There are no speed bump along the main site road
- At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards
- The main reception car par can hold at least two cars
- The overnight carpark can hold at least four cars
- There are a small number of benches dotted around the site