# Access Statement – Salisbury

## Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01722 320 713
- Site Page <u>www.campingandcaravanningclub.co.uk/salisbury</u>

## Your Arrival on Site

- Nearest train station 1.5 miles from site. Nearest bus stop 300m up hill to Castle Rd bus stop.
- There are two brown signs on the A345, one large brown sign at the entrance to Hudson's Field and a Camping & Caravanning Club sign. There is a red and White Salisbury Club site sign as you turn right into Hudson's Filed and a large Club sign on entrance to the site.
- A gate which is manually operated between the hours of 7am-11pm.
  It is locked between 11pm and 7am
- There is a tarmac road to the site with an area of block paving in front of the main entrance
- If expecting to arrive after 11pm please telephone the site to request the access code for the overnight parking area, which is just outside the main gate. If you arrive without having secured the access code please park in the Pavillion car park located on the access road, just before the camp site on the left hand side
- New Arrivals should open the gate, drive past reception to the 'New Arrival' sign located on the right. The drive is sloping tarmac
- There is no designated accessible parking
- There are no handrails leading to reception
- There is a slight to moderate incline to reception, no steps
- There is a green fence either side of the path leading to reception and gravel boarders

## Your Check in

- Reception is clearly signed for arrivals
- $\circ$   $\,$  Minimum hours for Reception are 9am to 10:30am and 1pm to 5:30pm  $\,$
- Reception may be open longer at peak periods and during high season
- Out of hours go to Reception and follow the instructions posted on the door. 11pm to 7am for 999 emergencies call the emergency service required then alert site staff by phoning the site mobile, number is on reception door
- There is a slight to moderate incline to reception
- There is a slight lip on door frame
- There is good clear floor space but there is a mat on the floor
- There are shelves and fridges around the perimeter of the reception room

## <u>Your Pitch</u>

- Most pitches accommodate a car next to the campers unit
- There are 6 hardstanding's within 100m or closer to the facility block
- $\circ$   $\;$  The hardstanding's are plastic blocks, with grass and gravel in areas
- Hardstanding and grass serviced pitches near the facilities are mainly level
- We are a slightly sloping site and recommend that you bring levelling blocks as we can not always guarantee a level pitch

### Your Facilities

- The facility blocks have level paving slabs around them
- o There are no steps or ramps leading to the facility blocks
- The access to the facility block is level
- There is no semi ambulant cubicle in the main block. However, there is an accessible room on the second block
- Most taps in the facility blocks have lever tops
- Facilities have a plastic shower stool which clients are advised to use with caution as it may not support all weights
- The main showers are push button
- All showers are level access
- The facility blocks are lit at night
- There is a Mother and Baby room, offering a sink, toilet and changing area. A key is available on request from reception

#### **Your Accessible Facilities**

- There are level paving slabs from the tarmac road to the accessible facility
- There are no handrails to the accessible facility
- There is flat level access to the accessible facility
- The toilet has handrails
- The toilet has a large flush handle
- There is a transfer space to the left of the toilet
- The wash basin can be reached from the toilet
- The wash basin has lever taps
- There is a hand dryer
- There is a full length mirror
- The shower has handrails
- The shower is dial operated
- The shower is open access
- The shower head is height adjustable
- The floor is non slip
- There is no hair dryer
- $\circ$   $\;$  The emergency cord can be reached from the floor  $\;$
- The alarm can only be heard on the nearest staff pitch
- The alarm can not be heard at reception

## Your Laundry and Food Preparation Areas

- The access to the laundry and food preparation areas is level
- The path is level paving slabs
- The taps are lever taps
- The washing machine is front loading
- $\circ$   $\;$  The washing machine can be loaded from the floor  $\;$
- The tumble dryer is front loading
- The tumble dryer is not stacked
- There is a wall mounted iron
- There is a freestanding ironing board
- There are indoor washing up facilities
- The washing up sinks have lever taps
- There is an outdoor drying area

## Your Recreational Areas

- There is no indoor recreation area
- There is no outdoor children's play area
- The campsite is adjacent to Hudson's Field where there is ample space for children to play ball games etc.

## Waste, Fire and Evacuation

- The access to the refuse area is sloping
- The access is plastic mats in filled with gravel
- There is no step or kerb
- There are no handrails
- The lids of the waste containers are approximately 1.4m off the ground
- There are three fire triangles on site
- There is unrestricted access to the firefighting equipment
- Assembly point 1 is at the top of the site, go through the entrance gate into Hudson's Field and turn left
- Assembly point two is at the bottom of the site on the right hand side of the site as you walk down, in the bottom right hand corner of the site
- The surfaces are grass

# **Miscellaneous Information**

- There are no speed bumps on site
- Some pitch areas are lit by the lighting on the electrical bollards. Some pitch areas are unlit. The facility blocks and reception are lit all night by external lights on sensors. The main entrance gate and refuse area are lit overnight by a sensor when approached
- $\circ$   $\;$  The area outside reception will hold 8 cars or 4 motorhomes/ cars & caravans  $\;$
- The overnight parking for the site will hold approximately 8 cars but parking must be pre-arranged with site staff during office hours. You require an access code to park in the overnight parking on site
- If you arrive at site between the hours of 11pm and 7am and haven't secured the access code for the overnight parking please park in the Pavilion car park, which is located on the left hand side as you approach the site