<u>Access Statement – Kingsbury Water Park</u>

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01827 874 101
- Site Page www.campingandcaravanningclub.co.uk/kingsburywaterpark

Your Arrival on Site

- o Train station is 7 miles and bus stop is 1 mile
- There are 2 brown signs on Bodymoor heath lane and 1 large site sign on entrance
- One keyboard operated barrier that is automatic on exit. It's locked between 11pm and 7am
- Overnight parking is available just inside the main entrance.
- Approach road is tarmac
- o Just as you enter the site overnight parking is on the left hand side
- New arrivals should pull up to reception. The surface is tarmac and is reasonably level
- There are no designated accessible spaces but plenty of spaces a short, level distance from the reception
- o There is no handrail
- No steps but a gentle incline
- Potted plants along the path

Your Check in

- The reception is clearly signed for arrivals
- Opening hours are 9am till 10:30am and 4pm till 5:30pm
- If arriving out of hours, there is a bell located on the reception door which is connected to an on duty team member
- Access leading to reception is over level concrete slabs
- o Slight lip on door
- Good clear floor space in reception
- o No low level reception counter, but clipboards are available

Your Pitch

- o Cars can be pitched next to all pitches on site
- o Four pitches are close to accessible room
- o Medium sized gravel on all the hardstanding's
- o Many level hardstanding and grass pitches are close to the site road
- Site has mostly level pitches

Your Facilities

- o There is a clear concrete path leading up to the facilities
- No steps leading to the block
- o There is a gradual incline leading up to the block but not steep
- o There are no steps leading into the ladies or gents
- o There is no semi ambulant cubicles
- o All taps are screw tops in both men's and women's
- Wall hung seats in all shower cubicles
- o All showers are push button and temperature cannot be adjusted
- o There is no step in shower
- There is low level lighting on the outside of the facility throughout the night

Your Accessible Facilities

- There is a flat concrete path leading to the accessible facility
- o There is a handrail to the left of the path as you approach the accessible room
- o There is flat level access into the accessible facility
- o The toilet has one dropdown rail to the left and one wall mounted to the right
- o The toilet has a larger flush handle
- o There is transfer space to the right of the toilet
- o The washbasin can be reached from the toilet
- o Taps are level top
- There is a hand dryer
- o There is a full length mirror
- o The shower has handrails
- Shower is dial operated
- Shower is open access
- o Shower he
- The floor is non-slip
- o There is no hair dryer
- o There is an emergency chords that can be reached from the floor
- The alarm can be heard from the staff pitches and reception
- Low level hooks for towels etc.

Your Laundry and Food Preparation Areas

- These areas have good level access
- The surface leading to these areas is paved slabs
- Taps are screw topped
- Washing machine is front loading
- o At least one washing machine can be loaded from the floor
- o Tumble dryer is front loading and is floor level
- o There is a wall mounted iron
- There is a wall mounted ironing board
- o There are both indoor and outdoor washing up facilities
- Taps are screw top
- o There is no outdoor drying area

Your Recreational Areas

- There is no indoor recreation area
- o There is an outdoor children's play area
- o No there is a slight slope on grass leading to it
- One bench overlooking the play area
- Play area surface is rubber and grass
- o There is no raised edge surrounding the area

Waste, Fire and Evacuation

- Slightly sloping pathway to all refuse area's
- o Slabbed path leading to refuse areas
- No steps or kerbs
- o Low level fencing all around the refuse area
- Most waist level bins and some 1.2m high commercial bins
- o Fire triangles on all water points
- There is unrestricted access to firefighting equipment over grass
- Assembly point 1 is near the site entrance. Point 2 is near the play area
- Assembly point surfaces are 1. Tarmac 2. Grass
- o Assembly points are included in site leaflets

Miscellaneous Information

- o There are no speedbumps on site
- o Facility blocks have external wall lights and the rest of the site is lit from bollards
- Reception carpark will hold four cars
- o The overnight carpark will hold nine cars