

Access Statement – Folkestone

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01303 255093
- Site Page www.campingandcaravanningclub.co.uk/folkestone

Your Arrival on Site

- Train Station approx. 3miles, nearest bus stop under a mile. Bus depot 2 miles
- The first Sign is a small one, on the junction of A260 and Wear Bay Road. Once on Wear Bay Road there is a small Camping sign, with a small Camping & Caravanning Club sign underneath on the lamp post. This road does say Private, No access to caravans. It is the correct road; the site does not take caravans
- Access to the site is down a steep single track road that does have some passing points. At this time there are some large pot holes on the road
- There is a gate on site that is locked at 11pm, and opened at 7am Daily
- No arrivals / departures between 11pm and 7am, there is no out of hours area
- The Approach road is a single track, tarmacked road, with some passing places. The road itself is steep in places, and does have some pot holes
- When the gate is locked there is no overnight area, and there is no parking outside of the site
- There is a designated arrival area to pull up to, where you will step out onto level tarmac
- There is no designated accessible parking
- There are no handrails leading to reception
- There is one small step into reception
- Access is not level

Your Check in

- Reception is clearly signed
- Reception is open 9am – 10.30am and 4pm – 6pm
- In an emergency only, please use the intercom at reception. There is no mobile phone signal on site
- Access to reception is almost level
- There is one small step into reception
- Floor space is free from clutter

Your Pitch

- Most of the pitches have parking next to them
- There are no hardstanding's located next to the accessible facility
- Hardstanding's are gravel, all pitches are fairly level
- Nearly all pitches on site are level. There are some HWE next to one facilities block, but there are no HWE next to the accessible and family bathrooms
- Please check with site before booking large motorhomes on Grass pitches

Your Facilities

- There is a clear, well maintained path leading to both facilities blocks
- The facilities block next to reception, has a step up to access both toilet blocks, and the dishwashing and laundry. The Facilities block at the bottom of the site has no steps into any of the facilities; this is the block where the accessible and family bathrooms are located
- There is a small hump leading to the facilities block at reception
- The facilities block next to reception, has a step up to access both toilet blocks, and the dishwashing and laundry. The Facilities block at the bottom of the site has no steps into any of the facilities; this is the block where the accessible and family bathrooms are located
- In The main Ladies and Gents facilities there are no semi ambulant cubicles
- In the family bathroom there is a glass shower cubicle, with an outward opening door, you step up into this cubicle. There are no hand rails in the Family bathroom. In the accessible bathroom, the shower is a walk in shower on one level. The shower and toilet both have handrails, there is a seat in the shower
- All taps barring the family bathroom, and the accessible bathroom are turn top taps. The taps in the family bathroom and the accessible are both mixer taps with a lever handle
- There are no seats in the showers, only a seat in the accessible shower
- All showers except the family bathroom and the accessible are push button. The family bathroom and the accessible are dial operated
- The main showers all have a step up into the cubicle. The family bathroom also has a step up into the cubicle. The accessible bathroom has a walk in shower
- Both facilities block have outside lighting

Your Accessible Facilities

- There is a flat level path leading to the accessible facility
- There are no handrails all the way along the path, but there is a rail outside the block itself
- There is a slight lip on the doorway, but no other obstructions
- The toilet has handrails
- The toilet has a larger flush handle
- Transfer space is to the right of the toilet
- The washbasin cannot be reached from the toilet
- Taps are lever top
- There is a hand dryer
- There is a mirror above the wash basin, but there is no full length mirror
- Shower has handrails and a seat
- Shower is dial operated
- Shower is open access
- Shower head is height adjustable
- Floor is non-slip
- There is no hair dryer
- There is an emergency chord that can be reached from the floor
- The alarm cannot be heard from staff pitches or reception
- The accessible room on site is open at all times except for cleaning between 11am and 12pm

Your Laundry and Food Preparation Areas

- The Laundry and dishwashing next to reception, has a level access with one small step. The dishwashing at the bottom of the site has a level access with no steps
- Concrete pathway leads to these areas
- Screw top taps
- There is only one washing machine and it is top loading
- There is only one tumble dryer and it is front loading
- It is not stacked, it is at ground level
- There is a wall mounted iron
- There is a wall mounted ironing board
- There are washing up facilities
- The washing up facilities near reception are indoor. The washing up facilities at the bottom of the site are in a purpose built lean to with a door on
- The taps are screw top
- There is one outdoor drying area located next to reception
- The drying area is only small, and placed on a gravelled area

Your Recreational Areas

- There is no indoor recreation area
- There are some outdoor picnic benches
- There are a few picnic benches, and some view points
- There is no children's play area
- There are some view points on site. Some of the view points have steps, but the one nearest reception has a ramp

Waste, Fire and Evacuation

- Flat level access leading to the refuse area, its located in the car park
- Path is tarmac
- No step or kerb
- No handrails lead to the refuse area
- The waist containers are about 1.3m tall, industrial containers
- There are two fire triangles on site, one on each water point
- Unrestricted access to firefighting equipment which is located on all water points
- The fire assembly point is at the water point nearest reception
- The surface is concrete

Miscellaneous Information

- There are speedbumps on site
- The access road is unlit. On site there are a few street lights along the site road, and there is lighting outside the facilities blocks, but there is no lighting on the pitches
- The reception carpark will hold six cars
- There is no overnight parking area, and no parking outside the site gates
- As the car park is only small and not all pitches have parking. Please inform the site of any extra cars